

Donating By Text

To donate by text, a donor simply:

1. Texts the amount they'd like to give to your number (e.g. \$50)¹
2. If they've donated by text before, they'll receive a confirmation text in response that their gift has been received successfully and they're done
3. If it's the first time they are donating by text, they'll be given a link and asked to supply their payment method (credit card, debit card, or bank account). This payment source will then be linked with their phone number so that, in the future, all they need to do is text in the amount and do not need to reenter their payment information.

¹ For more command options, see the section below titled "Text Giving Commands"

Text Giving Commands

The following are a list of commands that the text giving system accepts:

Command	Description
\$50	Donate \$50 to your church. Users can type any amount; the dollar sign is optional (e.g. \$50 and 50 both work).
give \$50	Same as above.
give	Your online giving number will respond asking how much you'd like to give. Telling people to text 'give' to your number can be a more succinct way to communicate text giving.
\$50 missions	Gives \$50 to the missions fund. You can customize fund keywords and what fund they point towards.
\$50 weekly	Sets up a recurring gift of \$50 each week. Frequency options are 'weekly', 'biweekly', 'monthly', and 'yearly'.
\$50 missions weekly	Sets up a recurring gift of \$50 each week to the missions fund. Frequency options are 'weekly', 'biweekly', 'monthly', and 'yearly'.

Command	Description
refund	Refunds the previously given contribution ¹
update	Allows donor to update their payment method or recurring gift. Your text giving number will respond with a link where users can make these changes.
unlink	Unlinks a user's phone from the text to give system
commands	Provides the user with a list of the available text commands