



How do I give?

We have several safe and secure methods available to allow our members to contribute to the work of West Seventh.

- **Sunday services:** Simply place cash or checks in the offering plate during the contribution portion of service.
- **Personal Online Banking:** Set up a bill pay through your bank account. Contact your banking institution to initiate this method.
- **Electronic Fund Transfer:** Fill out and submit a form with a voided check to the church office to have your contribution automatically drafted from your bank account. This option allows you to choose the amount and frequency of your giving. The form is available on our website, in the church office or at the Information Center.
- **Online Credit/Debit:** Go to the "Online Giving" tab on our website to make a contribution with a credit or debit card online. This can be a onetime gift or it can be set up as a recurring gift. Please note that for online contributions given via credit or debit cards, the amount the church actually receives will be approximately 2.5% to 3.5% less (depending on the type of card used) than the contribution amount you specify due to normal card processing fees.

****West Seventh accepts the use of both credit and debit cards. While many pay off their credit cards each month, many also do not. The elders do not want to potentially put someone in the position of going into debt and paying interest on gifts given to the church and would prefer only debit cards be used.****

Frequently Asked Questions

Is there any charge to me from my bank to give online?

No. There is no charge to you for electronic fund transfers or for using a debit card.

Are electronic contributions risky?

No. An electronic contribution is safer than writing a check. It can't be lost, stolen or destroyed in the mail. All Electronic Fund Transfers (EFT) are governed by strict national rules and guidelines. EFTs are handled by a national company specializing in bank transactions. Over four billion EFT transactions are processed annually in the United States.

What is the refund policy?

Any monies to be refunded will be issued by check once the original transaction has cleared. If you have entered the wrong amount or need to be refunded money for a trip, email the church office at office@w7church.org or call 931-388-6514.

If I don't write checks, how do I keep my checkbook balance straight?

Your contribution is made on a pre-established day, so you can deduct the transaction from your checkbook record then.

What if I change bank accounts or want to change the amount of my contribution?

To change the bank account information or amount for an electronic transfer, you will need to fill out a change form and submit it to the office.

Is my information secure?

We understand that you may be concerned about privacy and security issues surrounding the use of the internet for contributions. All of the software and security issues are managed by our software vendor and national companies that handle financial transactions. All financial information that you enter on the church website is encrypted during transmission. West Seventh church staff, ministers or elders do not have access to any of your credit or debit card numbers. That information is not stored on West Seventh church computers and it is not visible to any church personnel. Should you have any other specific questions about the security of your financial transactions, feel free to contact the church office at office@w7church.org or call 931-388-6514.