



**Q. What is online giving?**

Online giving is the ability to give your tithe, donation, or schedule a series of donations/tithe, using your debit card, credit card or bank account.

**Q. What is “Make this gift recurring”?**

This is similar to a subscription. You can choose how often you would like an automatic tithe to be made—weekly or monthly.

**Q. Are there any hidden charges or fees to give online?**

Nope. You select the dollar amount for your gift. That is the dollar amount that will be recognized as your donation. No costs or fees.

**Q. Nothing happens when I click “Give Here.” What’s wrong?**

If you are using a pop-up blocker like Google Toolbar, Norton Internet Security, or Pop-Up Stopper, the window can’t open. Most browsers also have an internal pop-up blocker that can be enabled or disabled. In order to use interactive features like online giving, you will need to allow pop-ups.

**Q. Can I use my debit card or credit card?**

Yes. We accept any debit or credit card issued by Visa, MasterCard, and Discover.

**Q. If we want to help people get out of debt, why does Northfield Church accept credit card donations?**

Used within the parameters, debit and credit cards can be an efficient tool for payments and purchases. Many people utilize them in place of checks or cash throughout the month, and then pay off the balance in full. For these people, we offer the option of using a debit or credit card to give. We strongly discourage those who have ongoing credit card debt from exercising this option.

**Q. Can I use an electronic check?**

Yes, simply choose the “Bank Account” option on the payment details page.

**Q. Can I just try this by giving one time?**

Sure. When you select the “Give Here” button, it will automatically take you to the online giving page where you can set up an account.

**Q. How can I keep a record of the amount I have contributed?**

You will receive an email notification each time you make a donation. Northfield also issues quarterly and end of year giving statements.

**Q. Can I give online to the Capital Campaign?**

Yep, just select the “Inside Out” in the “Please select a fund” drop down menu.

**Q. Can I post a recurring tithe to the general fund as well as the Inside Out Capital Campaign?**

Yes. Just go ahead and set up your recurring gift to the general fund at the same time you make your donation using the gift frequency drop down. Once you have completed it, you can select “Make Another Donation” and set up another recurring gift.

**Q. When is the automatic contribution charged to my account?**

You choose: On the “Repeats every” drop down menu, you will select how often it recurs (every week means it will happen every week, every month means it will happen every month). Contributions on Friday through Sunday may not show up on your bank account or statement until early the following week.

**Q. How do I participate in the weekly offering if my contribution is automatically processed online?**

You can still participate in the offering during the service by reflecting on the message of the song or media that is being presented.

**Q. How should I tithe if my income varies from pay period to pay period?**

Depending on which is more feasible for your situation, you can handle tithing with a fluctuating income in a couple of different ways. Some people choose to give exactly one-tenth of their earnings for each individual pay-period. Others estimate their total earnings for the year and give a portion of the total tithe each week or month throughout the year.

**Q. Who do I talk to if I have more questions?**

Contact Pastor Skyler at [skyler@northfieldag.com](mailto:skyler@northfieldag.com) or 308-436-3319 and he'll be glad to answer any questions you may have.