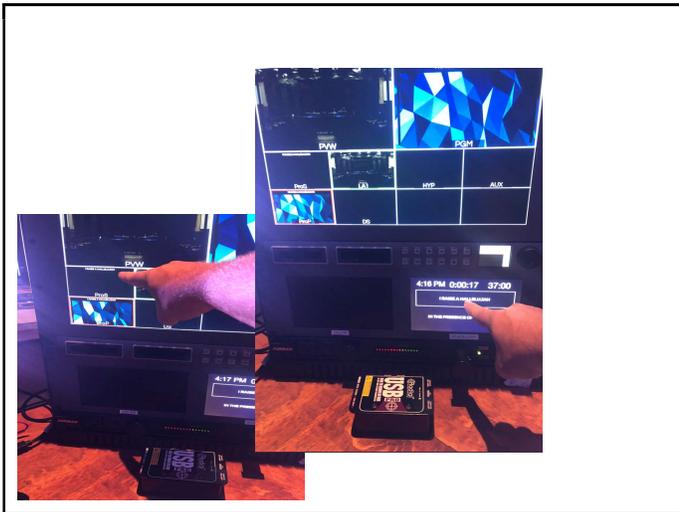
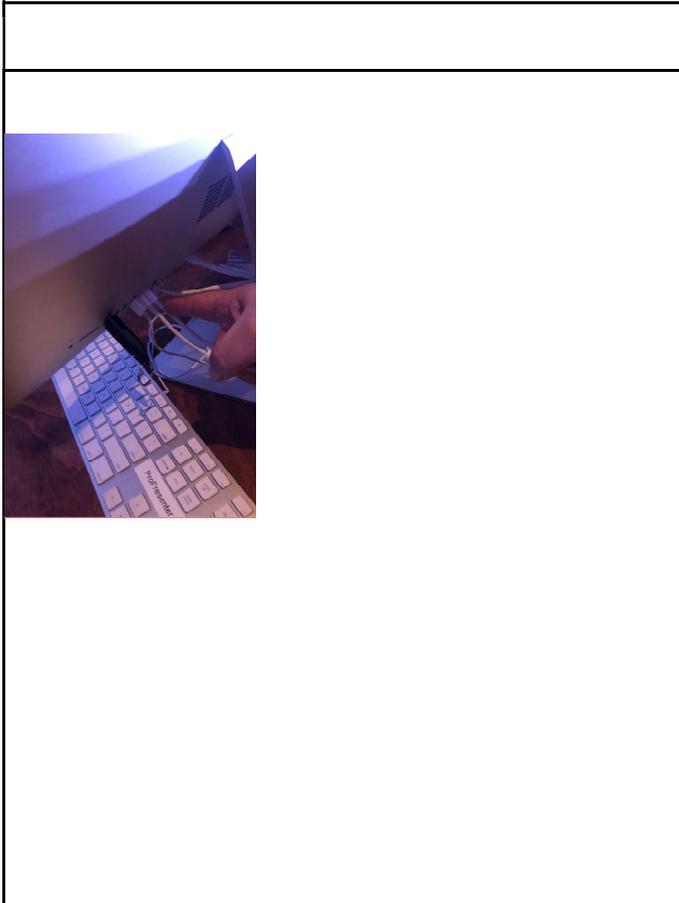


Work Instruction

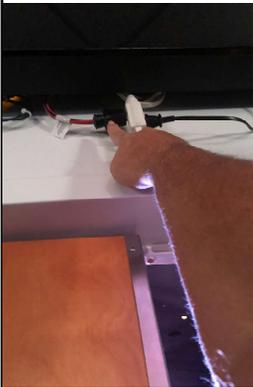
Reconnect Side Screen Monitors and Confidence Monitors

Sometimes with the current setup, ProPresenter loses the video output connection to the Side Screens and Confidence monitor. When it detects the Main Screen output, it stops looking for the other outputs. This quick workaround will get it reconnected.

	<ol style="list-style-type: none">1. These two screens will be blank. There is no image on the Confidence Monitor and Side Screen windows.
	<ol style="list-style-type: none">2. Turn off ProPresenter.3. Remove the third cable on the back of the ProPresenter computer. <p>NOTE: You may be able to simply restart ProPresenter at this point and it will resolve itself.</p> <p>To do so:</p> <ol style="list-style-type: none">3a. Restart ProPresenter and allow it to identify and find the Side Screen and Confidence monitor output so that it appears on the screen. <p>You should now see images on these two screens but nothing on the main output as pictured in step 1.</p> <ol style="list-style-type: none">3b. Once you see the screen images, reconnect the third cable and allow a minute or two for everything to reconfigure.3c. If the screen images do NOT connect, continue on to step 4.



4. Disconnect the power cable from the Video Processor controlling the two disconnected video processors.



5. (If Projectors are off) disconnect the power supply to the projectors inside the hallway outside the center door. NOTE: This seems redundant, and may only be helpful if the projector needs to be reset. It should be shut down using the regular cool down cycle before disconnecting.



6. Restart ProPresenter and allow it to identify and find the Side Screen and Confidence monitor output so that it appears on the screen.

You should now see images on these two screens but nothing on the main output.

7. Redo everything in reverse order. (Connect projector power, reconnect Video Processor power cable, reconnect third cable.) It may take a minute or two for everything to reconfigure.

All three monitors should have content if something is being sent there.