



ONLINE GIVING – FREQUENTLY ASKED QUESTIONS

Is my giving information secure?

Absolutely. Any personal or financial information you enter is encrypted using SSL security – the same state-of-the-art security measures used by online retailers, banks, and other financial institutions.

What Payment Methods do you Accept?

We accept donations from credit/debit cards as well as your **Bank Account** (*our recommendation*). While we're happy to accept your donation by any means, Bank Account donations cost significantly less, allowing more of your gift to go towards ministry.

Do I need to Create an Account?

No. That said, we do recommend creating one so that you can view your online giving history. Also, you will be asked to create an account if you'd like to setup recurring donations.

Will I Receive a Receipt When I Give Online?

Yes. You will be emailed a donation receipt each time you give. Again, we recommend creating an account so you can view all your online giving history.

Is there a minimum or maximum I can give online?

No. That said, for very large gifts, we recommend you contact us to ensure your gift is processed in a timely fashion. (*Our internal giving security can flag large donations for security reasons*).

Can I give to multiple funds/ministries in one transaction?

Yes, you can select "Add Donation" to select multiple funds/ministries in the same transaction. For missions gifts, you can further designate your gift by entering a missionary's name in the comments section.

What if I have a problem with my giving?

If you have any problems with the online giving process, please call The Chapel office at 573.334.5948 or email info@capebiblechapel.org and our financial secretary will speak with you directly.