

Zscaler / ESPO Systems

ESPO Systems is proud to offer expert installation services for Zscaler



Perform discovery or provide intelligence on the opportunity
Determine what package suits customer's needs (see package descriptions below)

ESPO Service Bundles (All Project Based):

ZIA Professional Bundle	ZIA Business Bundle	ZIA Secure Transformation Bundle
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- ✓ **ZIA Professional Bundle** - When services are required for forwarding traffic, authentication, enabling URL Filtering, Basic Firewall, Reporting & Logging, Anti-Virus/Anti-Spyware, File Type Controls, Standard Behavioral Analysis and associated Knowledge Transfer.
- ✓ **ZIA Business Bundle** - When services are required for forwarding traffic, authentication, enabling URL Filtering, Basic Firewall, Reporting & Logging, Anti-Virus/Anti-Spyware, File Type Controls, Standard Behavioral Analysis, SSL Inspection, Advanced Threats Protection, Web Access Control, Cloud Application Visibility & Controls, Mobile Application Reporting & Controls, Bandwidth Control, Nanolog Streaming Service and associated Knowledge Transfer.
- ✓ **ZIA Secure Transformation Bundle** - When services are required for forwarding traffic, authentication, enabling URL Filtering, Basic Firewall, Reporting & Logging, Anti-Virus/Anti-Spyware, File Type Controls, Standard Behavioral Analysis, SSL Inspection, Advanced Threats Protection, Web Access Control, Cloud Application Visibility & Controls, Mobile Application Reporting & Controls, Bandwidth Control, Nanolog Streaming Service, Advanced Cloud Firewall, Advanced Cloud Sandbox and associated Knowledge Transfer.

ESPO Service Add-ons (All except ESSS are Project Based):

Web Tuning	Data Tuning	ESSS
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- ✓ **Web Tuning** - For customers who would like tuning for SSL Decryption, Authentication, or advanced web policy configurations. In regards to SSL Decryption, this service is meant for troubleshooting: specific policies, sites which made it past filtering, sites needing to be added to exceptions, particular groups having issues, specific applications not working, or specific browsers or user agents not working. In regards Authentication, this service is meant for troubleshooting: authentication issues (beyond initial setup and testing), specific applications not working, or specific browsers or user agents not working.
- ✓ **Data Tuning** - For customers who would like assistance with tuning their DLP policies. This service is meant for troubleshooting: particular rules, false positives, specific incidents, information that made it past filtering, particular groups having issues, specific applications not working, specific browsers or user agents not working.
- ✓ **ESSS** - Block of hours (time and material) for a customized deployment which does not fit in another service SKU. This includes but is not limited to features like Advanced Behavior Analysis, Nanolog Streaming Service, Next Gen Firewall, ICAP for DLP, Dedicated Proxy Port, and SSL Interception Private Certificate. Note: These hours expire after 6 months.



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