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ESPO Systems is proud to offer expert installation services for Palo Alto Traps Advanced Endpoint Protection. Obtaining and working with professional services is simple with ESPO Systems. Our team of certified engineers is ready to assist customers on any scope of deployment. Our goal is to make the process as pain-free as possible with quick lead-times and excellent customer service.

- Simple Quoting Process:**
1. Perform discovery or provide intelligence on the opportunity.
 2. Determine preference: Remote or On-Site.
 3. Determine the number of Endpoints.
 4. Contact ESPO Systems for Quote.



TRAPS Advanced Endpoint Protection Professional Services

ESPO TRAPS Professional Services include the following:

- Endpoint Security Manager Server Installation
- SIEM Log Forwarding Configuration
- Endpoint Security Manager Console Installation
- Email Alerting Configuration
- MS-SQL Database Configuration Assistance
- Multi-ESM Server Deployment and Configuration (Support for Roaming Users)
- Wildfire Configuration & Testing
- TRAPS Management Knowledge Transfer
- SSL Endpoint-to-ESM Communication Configuration
- Post-Deployment Health Check¹

TRAPS Agent Tuning and Installation:

- Build Custom MSI Packages to assist in the installation of TRAPS Agent on endpoints.
- TRAPS Agent Deployment Tuning Assistance on up to 15% of Endpoints.
- 4-Hours Post-Deployment Support and Fine Tuning (Two 2-hour blocks)²

ESPO TRAPS Professional Services Offerings

BRONZE LEVEL

- Includes all services on Page 1
- Supports up to 500 Endpoints

CALL FOR QUOTE

SILVER LEVEL

- Includes all services on Page 1
- Supports up to 1000 Endpoints

CALL FOR QUOTE

GOLD LEVEL

- Includes all services on Page 1
- Supports 10,000+ Endpoints

CALL FOR QUOTE

¹ Post Deployment Health Check valid up to three months from the first day of engagement.
² Due to the virtually infinite possibilities of hardware and software combinations in certain cases it may become necessary to engage Palo Alto Networks Technical Support for troubleshooting and diagnostic purposes. In these cases Palo Alto Networks Technical Support may make recommendations in the troubleshooting, testing, and/or configuration of the TRAPS product. Palo Alto Networks Technical Support may also require data captured from customer endpoints to be shared with support for diagnostic purposes. The customer agrees to support these endeavors in the interest of successfully implementing the solution and understands that disrupting and/or interfering with this process in any way may greatly delay and/or dissolve the completion of the project.