



OMNI ABBA CHURCH

OPERATIONS GUIDE

This operations guide provides answers to frequently asked questions for members and volunteers of Omni Abba Church. It outlines ministry procedures, leadership communication, volunteer service, event coordination, benevolence guidelines, and church expectations to promote order and unity.

Frequently Asked Questions

Operations Guide

QUESTION 01

Who do I need to contact for doing an event, workshop, conference etc...

All requests to schedule events, conferences, workshops, or special gatherings must be directed to Pastor Kerby Pierre. His role is to ensure that proposed events do not conflict with regularly scheduled church services or ministry functions.

Please note the following guidelines:

- Events hosted through Omni Abba Church are free to church members and the public.
- The only exception for making profit are approved non-competitive vendors during conferences or special events.
- Any event submitted for scheduling must include:
 - A minimum of 5–7 committed volunteers
 - A written event plan submitted for leadership review
 - Alignment with the foundation and vision of Omni Abba Church
 - A period of consecration leading up to the event to ensure spiritual preparedness and impact

Final approval is granted by leadership after review.

QUESTION 02

Who do I contact if I need financial assistance?

Financial assistance is available through Omni Abba Church's benevolence process and is only available to individuals who have completed a Financial Class.

After successful completion:

- The Business and Finance Department will notify Senior Leadership of class completion.
- The individual may then complete an OAC Benevolence Application, available through the ChurchTrac app.
- Senior Leadership will review the request and determine approval based on available church funds at the time.

QUESTION 03

Please note:

- A maximum of \$500 per year is allocated for benevolence assistance.
- Funds are distributed on a first-come, first-served basis.
- Benevolence funds do not require repayment.
- Funds may be depleted depending on availability.

QUESTION 04

Who do I contact if I feel called to teach or preach and would like to join the teaching ministry?

Individuals who believe they are called to teach or preach within Omni Abba Church should contact Apostle McKinley Hardy and Dr. Cindy Hardy directly for guidance, evaluation, and next steps in alignment with ministry leadership and training protocols.

QUESTION 05

What do I need to do to add an announcement for an event or service outside of ministry events?

Church announcements are reserved exclusively for ministry-related events and services.

If you would like to share information about an event that is not hosted by Omni Abba Church:

QUESTION 06

- Please notify Pastor Kerby Pierre in advance.
- Approved announcements may be shared by the individual personally at the conclusion of service, rather than through official church announcements.

What support does the ministry provide to members who have lost a loved one?

Omni Abba Church extends care and condolences to members during times of loss.

- For members who experience the loss of a parent, child, or sibling, the ministry will provide a condolence donation, which may include flowers, gift cards, or gift baskets.
- For all other family losses, the ministry will send a condolence e-card acknowledging and honoring the member's loss.

Our desire is to express compassion while stewarding ministry resources responsibly.

QUESTION 07

What is the chain of communication for joining a department if I would like to volunteer my services?

Individuals who desire to volunteer or serve within a ministry department should contact the appropriate Department Lead listed below. Each Department Lead oversees volunteer engagement, training, and alignment with the vision and operations of Omni Abba Church.

Please note that volunteering is subject to leadership approval and may include onboarding, training, or a period of observation depending on the department.

Department Leads:

- Children's Church: Renee Knox
- Teaching Ministry: Apostle McKinley Hardy
- Men's Ministry: Apostle McKinley Hardy
- Women's Ministry: Dr. Cindy Hardy
- Hospitality & Greetings: Manouchka Pierre
- Youth Ministry: Sandly Pierre
- Business & Finance: Keena Pierre

- Social Media & Marketing: Ja-Nasiah Salters
- Service & Audio Engineering: Chad Knox
- Prayer & Intercession Team: Serena Nesbitt
- Evangelism & Discipleship: Pastor Kerby Pierre
- Worship Team: Pastor Kerby Pierre
- Administration: Maleka Gardner

Volunteers are encouraged to prayerfully consider their area of service and communicate directly with the Department Lead to begin the process.

Serving with Excellence at Omni Abba Church

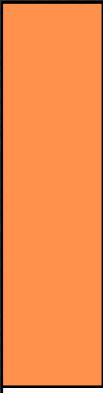
At Omni Abba Church, serving is not viewed as a task, position, or title it is a response to sonship. We serve from identity, not for recognition. Excellence in service reflects the heart of the Father and honors the people He entrusts to our care.

We believe excellence is expressed through faithfulness, humility, integrity, and unity. Those who serve do so with a spirit of love, submission to leadership, and respect for spiritual order. Every role whether seen or unseen carries purpose and value in building the Body of Christ.

Serving with excellence means:

- Walking in character before calling
- Maintaining a teachable and accountable spirit
- Honoring leadership, fellow servants, and the vision of the ministry
- Preparing spiritually, emotionally, and practically for service
- Representing the Father and Omni Abba Church with consistency and integrity

We commit to serving not out of pressure, ambition, or comparison, but with joy, reverence, and gratitude, knowing that we serve our Father and not people alone. As sons and



daughters of God, our service becomes an extension of our worship and a demonstration of the Father's love to His family and the world.

Foundational Scriptures

- Colossians 3:23 — “Whatever you do, do your work heartily, as for the Lord...”
- 1 Corinthians 14:40 — “But all things must be done properly and in an orderly manner.”
- Matthew 20:26–28 — “Whoever wishes to become great among you shall be your servant.”
- Romans 12:10–11 — “Give preference to one another in honor... serving the Lord.”

***Operations guide is subject to revision as Senior Leader deem necessary.**