



THE
SPEECH & HEARING
CENTER

Enhancing Communication. Enriching Lives.

2022
Annual
Report



A WORD FROM OUR CEO

Since 1953, we've been raising awareness about communication disorders and the role we play in providing life-altering treatment.

I have been on both sides, as the administrator of this nonprofit, and as a parent of a child with developmental delays. When my son started missing milestones, I immediately feared his premature birth may limit his future potential. I had no idea what was to come. What a scary and lonely place to be.

That's why The Speech & Hearing Center exists. To treat those with speech, hearing or developmental impairments, as well as guide their loved ones along the way. I learned so much from my son's year of speech therapy. And now he's a chatty three-year-old.

Early intervention is key. It's the same story when it comes to hearing loss. The sooner you find out, the better chance you have of staying healthy and connected to those around you.

Everyone should know about and have access to the specialized health services we provide, regardless of their ability to pay. We're the only nonprofit within 100 miles that is investing in our community in this way.

Thank you for helping us realize our vision of a community where everyone can understand and be understood.

With gratitude,



Taylor Bostwick
President/CEO
The Speech & Hearing Center





AUDIOLOGY



SPEECH - LANGUAGE
PATHOLOGY



OCCUPATIONAL
THERAPY



PHYSICAL
THERAPY



INDUSTRY

Our Services



WE OPERATE ON A SLIDING SCALE

This means that we will adjust fees for service depending on an individual's income and will never turn anyone away due to the inability to pay. This sliding scale basis can be applied to our audiology, speech-language pathology, occupational therapy, and physical therapy services.

15,000+

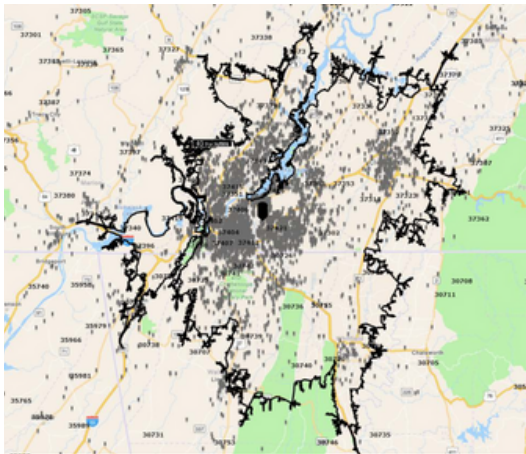
Children and adults served annually

50%

Beneficiaries are low/moderate income

18

Counties served within a 100 mile radius



Push pins on the map represent the Center's total active patient population.

The black borders represents the Center's respective market boundary.

Bledsoe County, TN
Bradley County, TN
Catoosa County, GA
Chattooga County, GA
Dade County, GA
Gordon County, GA

Grundy County, TN
Hamilton County, TN
Marion County, TN
McMinn County, TN
Meigs County, TN
Murray County, GA

Polk County, TN
Rhea County, TN
Sequatchie County, TN
Signal Mountain, TN
Walker County, GA
Whitfield County, GA

SUCCESS STORY



Grygorii Sviatetskyi

70 years old

Favorite Sound: Birds singing

Imagine living in a new country, unable to speak the language, while having lost a lot of your hearing. Where would you turn? Would you know where to go for help?

"I came here last year with my wife Vira to escape the war," said Grygorii Sviatetskyi, who worked for 20 years in the coal mines of Ukraine.

"It was very loud, very dangerous, and we had no ear protection. Over 20 years, I lost most of my hearing," he recalled.

Grygorii came to The Speech & Hearing Center through Bridge Refugee Services. When Bridge Refugee Services contacted us with concerns about Grygorii's hearing, we were happy to set an appointment for an evaluation. After finding out more about his situation, it was apparent that he would qualify for our Hear Chattanooga hearing aid assistance program.

Shortly after, Grygorii was fitted with his first pair of hearing devices. Through this program, Grygorii was able to receive a pair of new devices for just \$100.

"I'm excited, because he can hear now. I don't have to yell anymore", said Vira.

Grygorii and Vira plan to settle in Chattanooga and restart their lives.

"In Ukraine, I fed the birds from my hand. They were hungry," said Grygorii. "My favorite sounds are the birds singing. Now, I can hear them again."

VISION

The Speech & Hearing Center envisions a community where everyone, regardless of age or financial standing, can hear, be heard, and communicate clearly.



MISSION

As the only local nonprofit focused on speech and hearing services, we strive to improve quality of life through better communication by providing services to people of all ages, regardless of circumstances.



Our Team

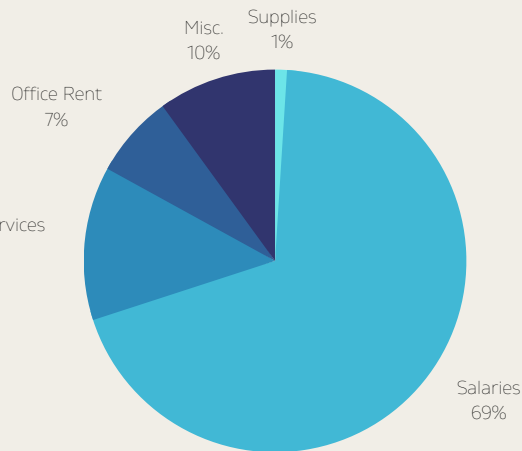
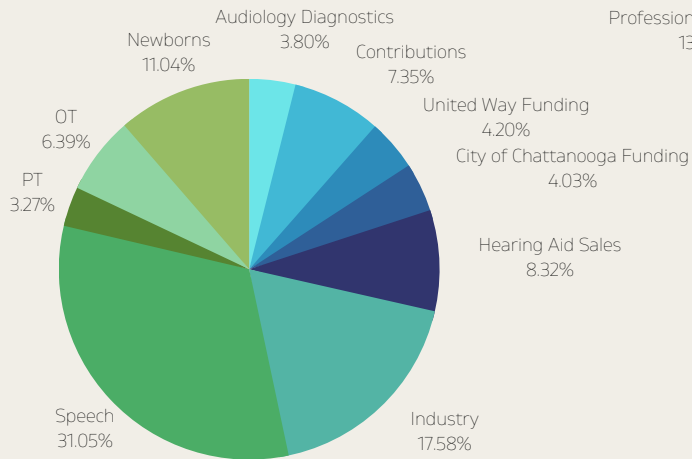
Taylor Bostwick	Ava Mathis
Pam Burrows	Minnich Oakley
Lorena Cavanaugh	Katherine Paul
Cori Cohen	Moe Steele
Jennifer Farner	Gretchen Switzer
Evelyn Harmon	Kristen Towery
Dotti Hartman	Carla Wiksell
Pam Hosterman	Rebecca Winkler
David Kuneman	Tara Yelliott
	Sandy Zabel

A
TEAM
THAT
CARES

Our Board

Chairman of the Board- Jim Catanzaro
Past Chairman- Dean Krech
Treasurer- Shelly Killian
Secretary- Gerald Street
Marco Forato
Melissa White
Joey Thomas
Marsha Easter
Adam Gerson
Carrie Crowe
Rebecca Farinash Love
Courtney Painter

REVENUE



EXPENSES

SPECIAL THANKS TO OUR DONORS

BlueCross BlueShield of Tennessee Community Trust
Chambliss, Bahner & Stophel, P.C.
Community Foundation Donor Advised Fund
The University of Tennessee at Chattanooga College of Health,
Education and Professional Studies
Community Foundation of Greater Chattanooga
EPB
Fidelity Charitable
First Horizon Foundation
Foundry Pattern Service
Frontstream
Hamico, Inc.
Painter Construction
JHM Certified Public Accountants
LearningRx

The Mark Hite Team
Network for Good
Overture
PayPal Giving Fund
Pinnacle Financial Partners
Reynolds and Park Wealth Management Group/UBS
Financial Services
Silberman Group
Sonoscope Foundation
St. Paul's Episcopal Church
T.U. Parks Construction Company
Unum
Walmart
Weldon F. Osborne Foundation
West Ridge Group

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Your support is vital to our mission of reaching our most marginalized neighbors.

We hope you will continue to support The Speech & Hearing Center.



\$25: Preschool speech and hearing screening

\$50: Hearing aid check

\$100: Pair of hearing aids through Hear Chattanooga

\$250: Speech evaluation

\$500: Occupational, physical, and speech therapy evaluation

\$1,000: 3 months of weekly speech therapy