

Nancy Richman of South City Hearing and Audiology was recommended to be by a friend who was extremely happy with her hearing aids.

On my first visit I had a thorough examination then a comprehensive discussion about my hearing loss. Since Nancy does the hearing test as well as explaining the hearing loss, fitting the hearing aids, and monitoring my use of the aids, I was very comfortable with the total package.

On my second visit Nancy explained my options to my husband and me. She showed us a variety of hearing aids and explained the pros and cons for each one with regard to my hearing loss. She also explained the range of cost for the aids and was very frank about what would be beneficial to me. I purchased my aids that day.

On the third visit Nancy made sure my hearing aids fit properly then tested my hearing again with my aids on. She explained care and cleaning of my aids.

I have seen Nancy on follow-up visits. On each occasion I have been impressed by her thoroughness and her patient care.

Needless to say I am very happy with Nancy Richman and South City Hearing. I have recommended her to four other people and they are equally as happy. Not only is Nancy a very good audiologist but she is a good person and I truly enjoy my office visits.

L.P.