

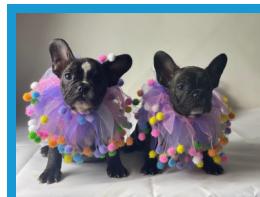
Meet our new Audiologist! Dr. Kristen Caron. CCC-A



Dr. Kristen Caron. CCC-A

As you all know by now, we are expanding AND moving! In order to do that and continue to provide the best services possible to our patients, we have hired another audiologist. Dr. Kristen Caron is a clinical audiologist and has been practicing audiology since 2010. Most recently, she worked for Cochlear Americas to help educate hearing healthcare professionals and increase awareness of implantable hearing solutions. Prior to that, she worked in a busy Ear, Nose and Throat Practice for 6 years. She earned her clinical Doctorate of Audiology and her Bachelor of Science in Communication Sciences and Disorders from Syracuse University. Dr. Caron actively participates in continuing education opportunities so she can provide the best hearing treatment solutions for her patients. She follows best practices and always strives to understand each patient's individual hearing needs and goals. Dr. Caron has a special interest in implantable hearing devices and has worked with a countless number of patients who have benefited from this life changing technology.

Dr. Caron's ethics, morals and values well align with our practice and we feel she will be a great asset to our patients. She will be practicing at the Woburn office and will be seeing patients starting May 24! Welcome!!!



Look at those EARS!!!
French Bulldogs ready
for spring!

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Important Dates!!!

Our new Woburn office, located at 8 Cedar St., Unit 64, will be open on **MAY 24, 2021**. We will also continue to see patients at our 955 Main Street, Winchester address until July 16. At that time we will close the Winchester office for one week and will start seeing patients at our new Winchester office, located at 63 Shore Rd., Unit 32 on **July 26th!**

Dr. Ring and Dr. Marple will be going back and forth between the two offices. Dr. Marple will be in Winchester on Tuesdays, Thursdays and Fridays. Dr. Ring will be in Winchester Monday, Wednesday and Thursday. We look forward to seeing you in our beautiful new spaces!

*We look forward
to continuing our
relationship with
you in our new
offices!*

*Please let us know
if there is anything
we can do to make
the transition as
easy as possible
for you.*

Get a FREE pass to the National Parks and more...

With Covid-19 came a significant decrease in travel. Thankfully, with the vaccines, it seems people are ready to start traveling once again. However, many people are opting to travel in the US and push off foreign travel for another year and the US has lots to offer! And good news if you have ever wanted to visit our US National Parks and you have a hearing loss or other disability, you are eligible for a FREE Access pass. This is a lifetime pass available to you that can be used at over 2000 Federal recreation sites in the US. The pass will also admit up to 3 adult passengers that are traveling with the pass holder. It may also offer other discounts at expanded amenities, such as camping areas.

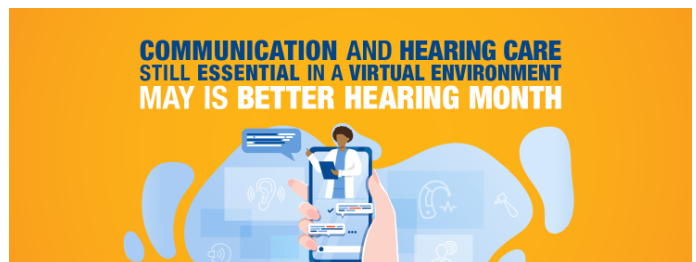
The pass may be obtained either at a federal recreation site entrance or through the mail (if you apply through the mail, you will be charged a \$10.00 processing fee). You must have identification to verify that you are a US citizen or permanent resident. You must also have documentation that you have a permanent disability. If you are interested in obtaining this pass, please give us a call and we will be happy to write a letter confirming your hearing loss so you can start your application. For more information or to apply online, visit <http://bit.ly/USNatParkPass>

Happy Traveling!!!



Closed Captioning and Virtual Meetings

Closed captioning can be enabled in Zoom and Microsoft Teams for you to be able to more easily follow the conversation. If you are presenting via Microsoft Office (Powerpoint 365 and Word), your words can be transcribed as you present and display on the screen. You can also enable real-time captions in Google Voice. Check out our Facebook page to find links on how to enable these captioning options: <http://bit.ly/AHSFacebookpg>



May is Better Hearing and Speech Month

I have always felt that one of the most difficult parts of my job is to advocate for patients with hearing loss by explaining to others how hearing loss affects the person and the people they communicate with and how hearing aids do not, will not and can not restore hearing to normal. Hearing loss is a “hidden” disability and often times this leads to a significant lack of information and empathy for those with hearing loss. This is why having a month dedicated to hearing is so important- to help get the word out and educate people on hearing loss, hearing aids and overall hearing healthcare. This year, I want to focus on good communication habits. The person with hearing loss takes the first step to getting help by visiting us and getting appropriately fit amplification. BUT, the communication does not stop there. It is a TWO WAY Street. Incorporating good communication habits into your daily life can make a big difference. One of the biggest complaints I hear from family members after I fit their loved ones with hearing aids is “They can’t hear me when I talk to them in the kitchen”. Seems like a good issue to look into, until I ask more probing questions and find out that they are talking to them from the living room. Walls and distance are definitely not conducive to good communication habits! Here is a quick “roadmap” to follow to help implement good communication habits and reduce communication misunderstandings. Believe me, incorporating just a few of these habits will make everyone less stressed, more understanding and improve overall communication.



Better Hearing & Speech Month



2021 • BUILDING CONNECTIONS

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Dear Friends,

It has certainly been a long winter, but spring is in the air. And with it, brings Better Hearing and Speech Month. This month is an important time to continue to advocate for hearing healthcare and the important role it plays in our overall health and well-being. After all "Communication is the essence of human life" (Janice Light).

I hope you find the tips inside the newsletter helpful and can share with friends and family. We also have lots going on with our upcoming moves, and anticipate that the information inside answers some of your questions. We have final dates and are looking forward to welcoming you to our new spaces. Please call us at any time if you ever have any questions of where your appointment is or anything else about the moves. Also, during the entire summer to honor this month and to celebrate our moves, we will be offering a 20% discount on all new hearing aids purchased. Now is a great time to visit and upgrade technology. Happy Spring!!!

Dr. Melonie Marple

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