

## Instructions for Your Upcoming Appointment at Long Grove Audiology:

In our continuing efforts to keep our staff and patients safe, we have implemented several rules that must be observed by all visitors to our office. Please review the following information carefully, prior to your appointment.

**ABOVE ALL, if you are experiencing fever, cough, or other illness or have been close to someone with these symptoms, please reschedule your appointment.**

**If you have had Covid-19 or tested positive, you must wait 40 days from your last NEGATIVE test result before you can be seen in our office.**

We have staff members who are high-risk individuals, as are many of our patients. We cannot risk their safety to accommodate your appointment if you are ill or have been close to someone who is ill.

1. **Masks are required.** You must wear a properly fitted face covering for the entirety of your visit. The mask or cloth covering should be covering your mouth AND nose. Make sure it is molded around your nose so it stays in place.
2. **Please do not bring another person with you,** unless you need them to help you function. We are trying to minimize the number of people entering our office. If you arrive with another person they will be asked to wait in the car or go elsewhere until the end of your appointment.
3. **Stay 6 feet away from others.** Of course, when the audiologist is examining your ears, this will not be possible. But please be mindful about keeping a safe distance from the audiologist and other staff members.

We have moved the chairs in our exam rooms to observe recommended distance, so please do not move your chair closer to the clinician.

If someone is in the vestibule when you arrive, wait outside until they leave.

4. **Unfortunately, our restroom is temporarily unavailable.** In our continuing effort to limit exposure of our staff and patients, our restroom is temporarily unavailable for visitors. Be sure to plan ahead! 😊
5. **Please limit conversation and chatting before and after your appointment.**  
*As you may already know, we love to talk to you!* However, we must limit your time in the office to the minimum required to accomplish the goals of the appointment. Please know that this is not personal!

**Thank you so much for your patience, understanding and support.**

