

HIPAA Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY

**Bruns & Cross LLC, DBA
Earzlink Hearing Care, INC.
1922 N. Limestone St.
Springfield, OH 45503
Heather Schaaf
HIPAA Compliance Officer**

Uses and Disclosures

Treatment. Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment. Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

Health care operations. Your health information may be used as necessary to support the day to day activities and management of Earzlink Hearing Care. For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

Law Enforcement. Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government-mandated reporting.

Public health reporting. Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

Additional Uses of Information

Your health information will be used by our staff to send you appointment reminders. Your health information may be used to send you information that you may find interesting on the treatment and management of your medical condition. We may also send you information describing other health-related products and services that we believe may be of interest to you

Individual Rights

You have certain rights under the federal privacy standards. You can:

- request restriction on the use and disclosure of your protected health information
- receive confidential communications concerning your medical care and treatment
- inspect and copy your protected health information
- amend or submit corrections to your protected health information
- receive an accounting of how and to whom your protected health information is disclosed
- receive a printed copy of this notice

Earzlink Hearing Care

We are required by law to maintain the privacy of your protected health information and to provide you with this notice Of privacy practices. We also are required to abide by the privacy policies and practices that are outlined in this notice.

Rights to Revise Privacy Practices

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes on our policies and practices may be required by changes in federal and state law regulations. Upon request we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain.

Request to Inspect Protected Health Information

You may generally inspect or copy the protected health information we maintain. As permitted by federal regulations, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting the front desk. Your request will be reviewed and will generally be approved unless there is a legal or medical reason to deny the request. If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the above address. You will not be penalized or otherwise retaliated against for filing a complaint.

Contact Person

The name and address of the contact person you may contact for further information concerning our privacy practices is listed above.

Effective Date

This notice is effective on or after January 1, 2019

Signature _____ Date _____