

## Coronavirus Protocol

**Wheaton-Dumont Coop Elevator remains fully operational and continues to provide goods and services at all of our locations.**

**In response to the Coronavirus outbreak, we are asking all customers and visitors to adhere to the following protocol:**

- **If you are delivering grain to one of our facilities, remain in your truck. All of our Grain Terminals print scale tickets at the outbound scales. If you are delivering to a truck station, we can either hand you the tickets through your window or mail them to you.**
- **If you are picking up a load of grain or any other product, we ask that you limit your contact with our staff and practice the appropriate social distancing.**
- **If you are visiting one of our retail sites or agronomy service centers, please limit your time and interaction on site and remain within those areas designated for customer foot traffic.**
- **If you need to pick up a grain check, sign a contract, or pay a bill, please call ahead and make arrangements so your time on site can be minimized.**
- **All non-essential visitors (non-customers) are restricted from visiting our locations until further notice. This protects both the Staff and You, Our Customer!**

**We are doing everything we can in order to keep our Staff safe and healthy and ready to go for this Spring's work! We are asking for your cooperation. Please conduct business via telephone, email, or text whenever possible. If you absolutely have to be on site, please follow the protocol and limit your interaction. Thank you.**