



PO BOX 155 • RIDGELAND WI 54763 • 715 949 1165
 PO BOX 118 • ALMENA WI 54805 • 715 357 3650
 PO BOX 70 • ELK MOUND WI 54739 • 715 879 5454

SERVICE APPLICATION

Name of Applicant (Legal Name) _____

Mailing Address _____ City _____ County _____ State _____ Zip _____

Delivery Address _____ City _____ County _____ State _____ Zip _____

Township (for deliveries) _____

Daytime Number _____ Cell Number _____ Home Number _____

Do you wish to sign up for electronic invoices and statements? (Please check one) **Yes** **No**

E-mail Address _____ **Fax Number** _____

Please indicate whether you own or rent your current residence: Own _____ Rent _____

If owned, provide the length of time of present ownership: _____ years _____ months

If rent, provide landlord's name, address and telephone number: _____

Have you ever been an applicant of ours? Yes _____ No _____ Under what name? _____

Anticipated Monthly Purchases \$ _____

Please check all that apply:

- Agronomy** **C-Stores** **Feed**
 Fuel Oil **Grain** **Propane**

Delivery Plan

Do you need a tank? Yes _____ No _____ If no, what size? _____ Owned or Leased? _____

Please check the appropriate box below for each tank and the location that it supplies

Location	Auto Fill	Will Call	Monitor	Fire #/Property Address	For Auto Fill, list all propane appliances	Date/% Full
House	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____
Garage/Shed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____
Cabin/Lake Home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____
Milk House/Barn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____	_____

I have read the Delivery Plan descriptions and agree to the responsibility described for the chosen plan above.

Signature _____ Date _____



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Thank you for choosing Synergy Cooperative for your propane needs. We offer three delivery plans for our customer's convenience. Please choose the plan that best suits your needs for each tank location, complete the customer application and return to our office. **Your plan choice will remain in effect continuously from year to year and is not affected by any propane contracts you may have.** Also, to ensure that we can make your deliveries, we ask that customers keep their tanks accessible, driveways maintained, and pets secured.

Auto Fill Delivery Plan (AFDP)

This plan is designed for customers using uninterrupted gas service at their permanent, year-round home or business. When we estimate your tank is between 20-30%, we will deliver to your tank without notification.

Please advise Synergy Cooperative of any change of use that would affect your propane consumption so your Auto Fill delivery can be adjusted. Changes may include adding or subtracting a gas burning appliance, building additions, or changes in use of property. We *will not* be responsible for damages incurred if you fail to notify Synergy Cooperative of any changes that would affect your usage.

Accounts must be current to remain eligible for this plan. Past due accounts are automatically placed on the Will Call plan without notice. Once your account is current, you may contact the office to request to be put back on the Auto Fill plan.

AFDP is not designed for customers using an alternate heat source, heating seasonal homes or heating structures such as garages/shops on an intermittent basis. See Monitor Plan.

Please note: Not all fuel systems can be maintained on an Auto Fill Delivery Plan. We will be happy to evaluate your **system** to determine eligibility.

Will Call Delivery Plan (WCDP)

Customers on this plan are responsible for monitoring their tank and calling our office when they want a propane delivery. Synergy Cooperative will deliver at the same time we deliver to other customers on your route. Minimum delivery will be 250 gallons or a fill. To ensure that propane is delivered timely, on your next route day, call our office when your tank is between 20-30% full. Customers who request same day delivery or before their normally scheduled route day, will be charged a trip fee.

Unfortunately, there are times when you may unexpectedly run out of propane. This can create an unsafe environment for you, your family, and our delivery drivers. If this situation should occur, follow these instructions to insure your safety:

- Close the service valve on the propane storage tank
- Shut off all appliance valves
- Call us immediately
- Our insurance carrier requires us to check the entire gas system for leaks and light all pilots, so someone needs to be home. If no one is home, your tank will not be filled. **There is a fee for this check.**

We strive to maintain a high-level of safety, so if a customer runs out of propane twice or more in one year, we can no longer service that account.

Monitor Delivery Plan (MDP)

This system is for customers that use alternate heat sources, heat seasonal homes or structures such as garages/shops on an intermittent basis that you wish to have filled automatically. You must use 350 gallons or more annually to be eligible for this program. A monitor is installed on your tank, which will monitor your consumption of gas. We will deliver when your tank is between 20-30%, without notification. Accounts must be current to remain eligible for this plan. Past due accounts are automatically placed on the Will Call plan without notice. There is an annual charge for this plan for each monitor installed. Contact the office for details.