

TIPTON
P.O. BOX 192
Tipton, IA 52772
Office: 563-886-6177
Fax: 563-886-2508
1-888-419-6759



WEST BRANCH
1546 Bake Ave
West Branch, IA 52358
Office: 319-643-7101
Fax: 319-643-7120
1-888-383-3939

Cedar County Coop - New Propane Customer

Thank you for choosing Cedar County Coop as your propane provider, we are happy to have you as customers! Every company does things different and we would like to take this opportunity to go into more detail about what Cedar County Coop's propane department's policies are.

Routes

To be able to fill the most tanks possible in the busiest times of year, we run all of our trucks on routes. Our routes days are as follows:

Monday – West Route
Tuesday – West Route
Wednesday – North Route
Thursday – South Route
Friday – East Route

You may not know which route you are on at this point, but in general these routes are based on your proximity from the Tipton office. Once your account is set up you can call into the office at 563.886.6177 to find which route you are on.

Fill Options

There are two different options when it comes to keeping your tank full:

Option 1: Will Call

With a will call option, you are responsible for keeping track of your tank and calling into the office, (563) 886-6177, when your tank gets to 25-30%. This gives us plenty of time to get your tank added to you next route day to avoid running out. If your tank gets too low and we have to go off-route to fill you, you may be subject to a \$75 Special Trip Charge. Also, if you run completely out of gas, you may be subject to an additional \$75 charge to re-light your pilot light. There is a 200 gallon minimum delivery order on all LP accounts.

Option 2: Keep full

With a keep full option, coop is responsible for checking and filling your tank when it needs to be filled. No extra fees and no running out of gas, we do all the work. If for some reason you were to run out of gas while on a keep full option, you are not subject to any additional fees.

Contract, Fee/Discount Structure, and Contact Information on back →

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Prepay, Booking, and Budget

In the spring we send out a contract that offers you several options for the following year's propane season:

Option 1: Prepay

With a prepay option you lock in the most economical pay up-front price for your estimated usage.

Option 2: Booking

With a booking option, you do not have to pay ahead of time but you can still lock-in a very good price for an agreed upon number of gallons.

Option 3: Budget

With a budget option, you are locked into a fixed price with your projected usage, allowing you to pay over an 11-month period.

Discounts/Charges

We want you to have the best experience possible and never have to worry about running out of propane. The following list provides our fee structure:

- If you pay within 7 days of your tank being filled we offer you a \$0.04 discount/gallon. The discounted amount is calculated for your convenience at the bottom of the ticket the driver leaves in your door. Please note: if you prepay for propane, no payment is due
- Minimum Delivery: 200 gals
- Under Minimum Fee: \$75
- Special Trip Charge: \$75 (only applied if we have to go off route to fill your tank)
- Out of Gas Charge: \$75 (if your tank gets so low that the pilot light has to be re-lit)
- After Hours Delivery: \$100
- Labor Rates: \$50/hour (repair work, etc.)

We are always committed to making sure you have the best experience. If you have any questions, please, feel free to contact us at either our office in Tipton or West Branch and we will do our best to assist you.

Ask us how to become a stock-member and earn patronage on the gallons you purchase!

Contact Information

Energy Manager:

Gregg Kilburg
563.357.8951

To Place Orders, billing questions, or to pay by
phone:

Tipton Main Office
563.886.6177

West Branch Office
319.643.7101