

Dear Valued Member:

We love that you do business with WESTCO and we're looking to make that even easier. We're excited to introduce to you **WESTCO Access**, our online Account Management and Payments portal.

Your Convenience, Your Control: With WESTCO Access, you have the power to control your account effortlessly through our safe and secure online portal. Here's what you can do from this central hub:

- **Pay Bills**: Say goodbye to the hassle of writing checks or driving into town. Worried about paying by the 10th or the end of the month without losing a week to the postal service? Don't be! You can now make payments securely and swiftly from the comfort of your home, office, or tractor.
- **View Transactions & Invoices**: Keep track of your financial activities with ease. WESTCO Access allows you to view your recent or past transactions, helping you stay informed about your account activity.
- Access Statements: No more looking around the house to find where you put that statement! Don't worry, we'll still mail it to you, but now you can access your statements at any time, from anywhere.

Does this mean you have to pay your bill online each time? Absolutely not, we love seeing you at our locations, but we know that your life doesn't always conform to regular business hours, and this gives you more options than ever before.

Getting Started: Go to <u>westco.coop</u> → Resources → WESTCO Access – Online Portal

- Click on the New Account Request icon (bottom middle of the page).
- Fill out the Form (Name, Username, Password, etc.)
- Click on Apply for an account icon

And that's it! On our side, we'll set up your account, link it all together, and send you an email when everything is ready to go (normally two business days).

If you have any questions at all or need assistance, just reach out to help@westco.coop with your Name, WESTCO Account Number, and what you need assistance with, and we'd be more than happy to get you going.

Thank you again for your business!

WESTCO Credit Department

help@westco.coop

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