

MYCHELA PREDIUM

Houston, TX • (213) 949-0035 • mychela.pred@gmail.com • LinkedIn • Portfolio

INSTRUCTIONAL DESIGNER | CURRICULUM DEVELOPER | LEARNING & DEVELOPMENT SPECIALIST

Instructional designer and learning experience developer with 12+ years of experience designing training resources, developing instructional content, and improving learning outcomes across healthcare, technology, and customer-focused environments. Skilled in curriculum development, instructional design, adult learning principles, program development, content creation, e-learning, and project management. Experienced creating engaging learning experiences including facilitator guides, participant workbooks, assessments, SOPs, slide presentations, job aids, and digital learning modules. Passionate about leveraging technology, AI, and learner-centered design to create scalable training programs that drive performance and organizational success.

CORE COMPETENCIES

- Curriculum Development
 - Instructional Design (ADDIE)
 - Learning & Development (L&D)
 - Adult Learning Theory
 - Training Program Development
 - E-Learning Development
 - Content Strategy & Development
 - Program Management
 - Project Coordination
 - Continuous Improvement
 - Coaching & Onboarding
 - AI-Assisted Content Creation
 - Microsoft Office Suite
 - Google Workspace
 - Canva
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PROFESSIONAL EXPERIENCE

Freelance Instructional Designer & Curriculum Developer

Houston, TX | 2025–Present

- Designed comprehensive onboarding curricula and blended learning experiences for remote employees.
- Developed instructor-led and self-paced learning programs using instructional design best practices.
- Collaborated with stakeholders to gather requirements, revise content, and improve learning experiences based on feedback.
- Created PowerPoint presentations, job aids, and SOP documentation.
- Managed multiple curriculum development projects while maintaining timelines and quality standards.

Pharmacy Technician | Healthcare Operations Specialist

Multiple Healthcare Organizations | Houston, TX | 2012–2025

- Developed and maintained training materials for onboarding new employees and standardizing operational workflows.
- Authored SOPs, compliance documentation, quick-reference guides, and instructional resources supporting healthcare operations.
- Collaborated with managers to improve training processes, operational efficiency, and employee performance.
- Evaluated training effectiveness through observation, coaching, learner feedback, and performance metrics.
- Served as a trusted resource for cross-functional teams by communicating complex information clearly and effectively.

SELECTED INSTRUCTIONAL DESIGN PORTFOLIO

Remote Employee Technology Onboarding Program

- Designed a complete onboarding curriculum from analysis through implementation.
- Developed learning objectives, facilitator guide, participant workbook, PowerPoint presentation, and knowledge assessment.
- Applied ADDIE methodology to ensure measurable learner outcomes.

Pharmacy Technician Training Curriculum

- Designed a four-week workforce development training program.
- Created lesson plans, facilitator guides, SOP documentation, compliance training, and interactive assessments.
- Built learner-centered instructional materials to improve onboarding effectiveness.

Cybersecurity Awareness E-Learning Module

- Developed an interactive online learning module covering phishing, password security, multi-factor authentication, and social engineering.
 - Created scenario-based activities, quizzes, and performance assessments.
 - Designed engaging visual content using Canva and instructional design best practices.
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EDUCATION

Bachelor of Arts
Fashion Design & Merchandising

PROFESSIONAL CERTIFICATIONS

CompTIA A+

CompTIA Tech+

Google IT Support Professional Certificate

Google UX Design Professional Certificate

Adobe Graphic Design Professional Certificate

Adobe Design Fundamentals with AI

Adobe Generative AI Content Creation

TECHNICAL TOOLS

Microsoft Office Suite • Google Workspace • Canva • Rise 360 • Articulate Storyline • Adobe Creative Cloud • AI Productivity Tools • ChatGPT • Microsoft Teams • Zoom

ADDITIONAL STRENGTHS

- Exceptional written and verbal communication
- Stakeholder collaboration
- Project planning and organization
- Content editing and quality assurance
- Learner engagement strategies
- Continuous improvement and data-informed decision making
- Comfortable working in fully remote, fast-paced environments