

Important Information for all Interim Federal Health Program (IFHP) Health-Care Providers

IFHP coverage for asylum seekers entering between Canadian Border Services Agency (CBSA) Ports of Entry in Lacolle, Quebec.

August 25, 2017

This bulletin is to advise you that the Interim Federal Health Program (IFHP) coverage has been extended by Immigration, Refugees and Citizenship Canada to asylum seekers who have entered Canada between CBSA Ports of Entry (POEs) in Lacolle, Quebec.

All individuals entering between Ports of Entry (POEs) in Lacolle, Quebec on or after June 1, 2017, and before December 1, 2017, are eligible for IFHP coverage from the time they receive a date for their eligibility interview until they are eligible to have their claim referred to the Immigration and Refugee Board of Canada.

For this defined group the IFHP provides basic, supplemental and prescription drug coverage. The cost of one IME and IME related tests is also covered.

Effective August 24, newly arriving individuals are provided with the Interim Federal Health Certificates (IFHC) of eligibility. IFHP eligibility for these individuals can be confirmed by contacting the Medavie Blue Cross IFHP Provider Inquiry at 1-888-614-1880, Monday through Friday from 8:30 a.m. to 4:30 p.m. (in each Canadian time Zone). Providers registered for the Provider Portal can verify eligibility on-line at www.medavie.bluecross.ca.

Please be advised that some eligible individuals who entered between POEs in Lacolle, QC on or after June 1, 2017, may not have the IFHP Certificate of eligibility with them. The IFHP is developing guidelines for health-care providers on how to confirm coverage for these individuals and how to submit claims for health-care services provided to them. These guidelines are underway and will be communicated soon.



