



Steps to Install Physitrack

7/27/22 Updated

If you receive a request to install Physitrack interface please use the following guidelines to assist in the process.

Time of Request

- To initiate the request please email sales@physitrack.com and request the customer account be configured for using the integration.
- Ensure there is a Customer case created for the implementation project.

Pre-Installation Steps

- The client must be on a minimum of Release Service Pack 2018.2
- Please confirm with the customer that they have a Physitrack account enabled and that they informed Physitrack that they are a Raintree client.
- Obtain the "Company Token" from the client that should have been provided to them by Physitrack.

Installation Guide

Server Updater

1. In Raintree, install the appropriate SU package for Physitrack.
 - a. This is in the interfaces section of Server Updater if an individual package is needed.
 - b. Current Packages: Included in specialty therapy release and early adopter service packs.

Module Configuration Setup

1. Access Module Config in Raintree.
 - a. Main Menu>Utilities>System Admin Utilities> Module Config
 - b. Register Module
 - c. Double click on the registered Physitrack module
 - d. Enter the Company Token:

Module Setup for Physitrack

Configuration | Screens / Records | Overlays | Code Tables | Entrypoints | Maintenance | Other Files

Property details
 Company token required for provider registration.

Property name	Active value	Submodule
companyToken	VLyyBEhcdWUDUchK7PTt	physitrack
enableEmrIntegration	Yes	physitrack
mode	Staging environment	physitrack
timezone	Pacific Standard Time	physitrack

- e. If the client will be using simple integration and Telehealth only, leave “EnableEMRIntegration” option as No
- f. If client will be utilizing HEP features from activities list, set “EnableEMRIntegration” to Yes

Module Setup for Physitrack

Configuration | Screens / Records | Overlays | Code Tables | Entrypoints | Maintenance | Other Files

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enableEmrIntegration	Yes	physitrack
mode	Staging environment	physitrack
timezone	Pacific Standard Time	physitrack

- g. Mode should be “Production”

Module Setup for Physitrack

Configuration | Screens / Records | Overlays | Code Tables | Entrypoints | Maintenance | Other Files

Property details
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Property name	Active value	Submodule
companyToken	VLyyBEhcdWUDUchK7PTt	physitrack
enableEmrIntegration	Yes	physitrack
mode	Staging environment	physitrack
timezone	Pacific Standard Time	physitrack

- h. Save Changes
- i. Reopen the Physitrack Module
- j. Navigate to the Maintenance Tab and then select “Run”

Module Setup for Physitrack

Configuration | Screens / Records | Overlays | Code Tables | Entrypoints | **Maintenance** | Other Files

Run Add Physitrack Provider Accounts

- k. This will open a screen showing all providers who have an email address in the provider table.
- l. Select the appropriate providers and select “Add Provider Accounts”

Add Physitrack Provider Accounts

Select providers to register in Physitrack

	Code	Name	Email
<input type="checkbox"/>	-NP	Nancy Practitioner	
<input type="checkbox"/>	-NT	Nicole Nutritionist	
<input type="checkbox"/>	-OT	Olivia Therapist	
<input type="checkbox"/>	-PA	Paul Assistant	
<input type="checkbox"/>	-PH	Patty Pharmacy	

Note: only active providers with an email address are displayed.

☐ Select All **Add Provider Accounts**



- m. This will automatically create and link user accounts for these providers in Physitrack.

Configuration

1. When adding new providers to the provider table there are 2 options to enable and link provider accounts. Manual & Automatic. (Automatic is recommended)
 - a. Automatic Set Up
 - b. In Raintree go into the Provider Table and select a physitrack provider you need to link.
 - c. Click on "Physitrack Setup"
 - d. Click on Register Provider in Physitrack.

A screenshot of a web application window titled "Physitrack Provider Setup". The window has a light blue header bar with the title and a close button. The main content area is white. It contains several fields and a button. The "Setup type" field has two radio buttons: "Automatic (A..." which is selected and highlighted with a red rectangle, and "Manual". The "Provider" field contains the text "-PA". The "Email" field contains the text "bambuskaru_ji@hotmail.com". Below these fields is a large blue button with the text "Register Provider in Physitrack", which is also highlighted with a red rectangle. At the bottom, there are two text input fields: "SSO API Key" and "Web API Key", both of which are currently empty.

- e. The SSO API Key should generate a code:



Physitrack Provider Setup

Setup type ☒ Automatic (A... ☐ Manual

Provider -PA

Email bambuskaru_li@hotmail.com

[Register Provider in Physitrack](#)

SSO API Key J9TV78-EXGDVKWA-F2VBQ-4HREIG

Web API Key

- f. Save the record.
- g. Manual Set Up (completed by client)
 - i. There are 2 steps to link the providers in Raintree and Physitrack
 - ii. The **Web-API key** allows providers to generate and create home programs and should be completed by an administrator for the client.
 - 1. Login to PT Direct in Physitrack
 - 2. Go to Practitioners
 - 3. Click on a practitioner
 - 4. In the practitioner details, you will see the Physitrack API key (as shown below).
 - 5. This API key is used for the web-API. Note: if you don't see an API key, this means that the data-API has not yet been enabled for this PT Direct account.
 - a. Have the client reach out to their client representative at Physitrack.



Edit practitioner

Wendy Central

admin+wendycentral@examplephysio.com

United States

Alaska

(GMT-06:00) Central Time (US & Canada)

Physitrack API Key:
dfaedd8f210078ef20bc558be9bdd30249b928eb8584a2877529634869ee1b1a

Save Remove practitioner

- iii. Copy this API Key
- iv. In Raintree go into the Provider Table and select the same provider you just accessed in Physitrack
- v. Click on “Physitrack Setup”
- vi. Paste the Web-API Key in the “Web API Key” section

Physitrack Provider Setup

Setup type ☐ Automatic (A... ☒ Manual

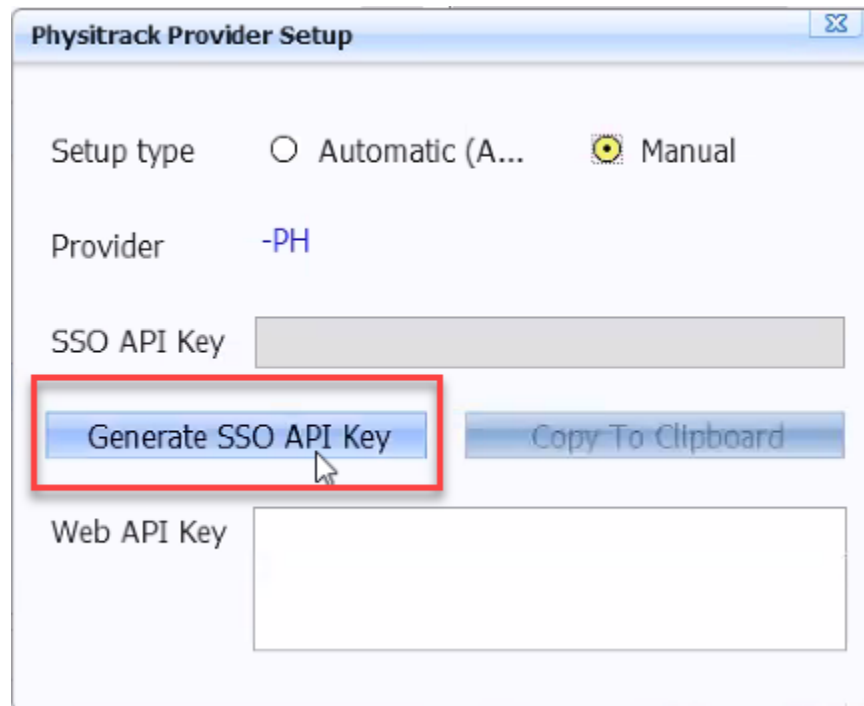
Provider -PH

SSO API Key

Generate SSO API Key Copy To Clipboard

Web API Key

- vii. Next, you must use the SSO API Key to allow providers access to Physitrack through single sign-on
- viii. In the provider table > Physitrack set up
- ix. Click on “Generate API Key”



Physitrack Provider Setup

Setup type ☐ Automatic (A... ☒ Manual

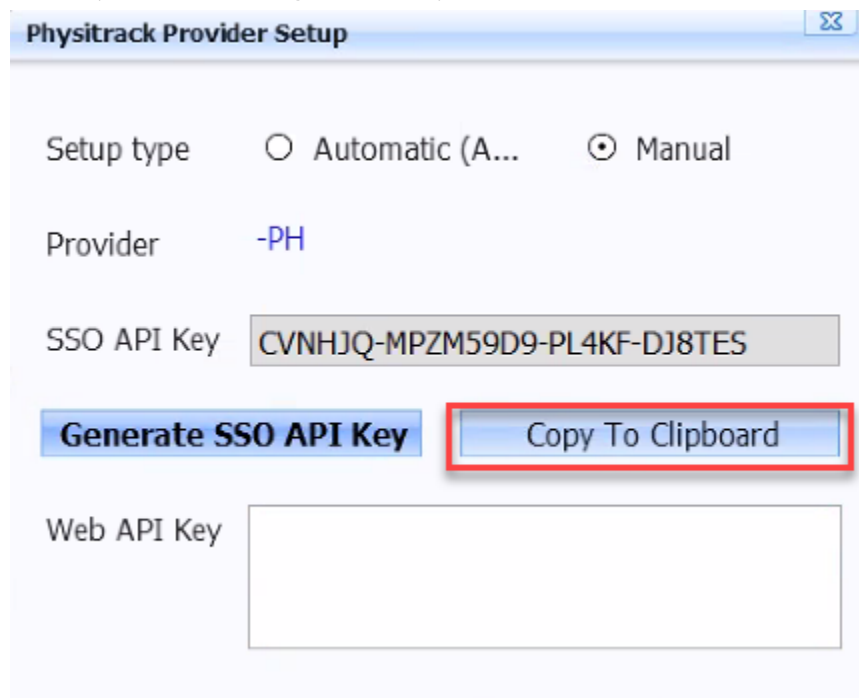
Provider -PH

SSO API Key

Generate SSO API Key **Copy To Clipboard**

Web API Key

- x. After you generate the API key, you have to copy/paste that into Physitrack, using the "copy to clipboard" button



Physitrack Provider Setup

Setup type ☐ Automatic (A... ☒ Manual

Provider -PH

SSO API Key CVNHJQ-MPZM59D9-PL4KF-DJ8TES

Generate SSO API Key **Copy To Clipboard**

Web API Key

- xi. Log into Physitrack in your browser
- xii. Go to "My Account", "Settings"

[My practice](#)
[Sharing](#)
[Notifications](#)
[Settings](#)

Weight units:

lbs

Time zone:

(GMT-05:00) Eastern Time (US & Canada)

Library view:

3 in a row

☒ Let my clients reply to my email address when sending access codes

Synchronize my patient data from:

[Help](#)

Raintree

API key:

M90LNV-VLBVFTPF-UNNMJ-UQYCEV

Save changes

- h. Verify that the access points to Physitrack are now visible.
 - i. There is access from the patient menu, and within the EMR, if the customer is using TVIST or LTNOT. If the customer has a custom EMR screen, then you may need to add the link widget manually.
 - i. Additional features are available in TVIST, so also verify that these items are visible on the .rtm

Initial Evaluation for Penny Quincey - Visit: 5 Payor: MC 10003 Medicare

Patient Information		Record Information		Rendering Provider		Prescribing MD	
Patient	Penny Quincey	Date/Time	06-11-18 < 08:07a	GO <	Provider Go	PTREF <	PT Referral
DOB	01-01-50	Case #	PT001 < Knee - ACL Reconstr...	Signer/Cosigner		Assigned To	GO <
MR #	0000112	Location	01 < Temecula	Billing Provider		Category	GO <
Gender		Case Type		Description	Knee - ACL Reconstruction		
		Reason		Side of body	Left <input type="radio"/> Bilateral <input type="radio"/> Right <input type="radio"/>		

Next MD Visit is missing.

Time-Based: Service Based, HEP, Notes To Treating Therapist

Time Based Activities	Comment	Status	Sets	Reps	Weight	Time	Done Today	Special	CPT
Isometric quads supine			3	10					
Seated knee flexion			3	10					
Straight leg raise long sit			3	10					
Active knee flexion in long sit			3	10					
[HEP] Active knee extension supine			3	15					
[HEP] Heel slides			3	15					
[HEP] Isometric VMO SLR			3	15					
[HEP] Active hamstrings in prone			1	3					
[HEP] Bridge									
[HEP] AAROM knee flexion in sit									
[HEP] IRQ in long sitting									

Verify that these items are available on the .rtm

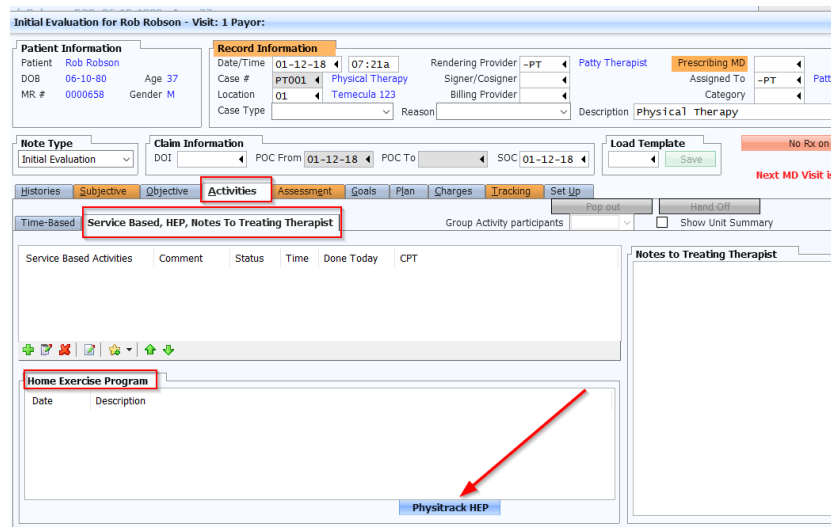
06-30-18 ACL rehab phase 1 - KB Assign New HEP

Testing the Integration

1. To test Physitrack you must be logged in as a provider with an active API key
2. The patient must have an email address defined in Patient demographics
3. Go into a patient's file and you should see your link to Physitrack




4. You can also access Physitrack from the patient emr in the HEP section which functions very similarly to other Integrated HEP programs.



5. Test the enhanced integration with the activities tab
6. In the activities, tab select the Assign New HEP Button

Time Based Activities	Comment	Status	Sets	Reps	Weight	Time	Done Today	Special	CPT	F
Manual Therapy - Total Time						18	Yes		Manual Therapy (9...	
Manual Therapy - Manual Lumbar		Active					Yes			
JM - L1-L2		Active					Yes			
JM - L2-L3		Active					Yes			
JM - L3-L4		Active					No			
JM - L4-L5		Active					No			
Neuromuscular Re-education - Total ...						8	Yes		Neuro Re-Ed (97...	
BOSU (Ball Down)-Squats		Active	2	10			Yes			
BOSU (Ball Up)-2 Foot Stance Ball Toss		Active	2	10			Yes			
Therapeutic Exercise - Total Time						20	Yes		Ther-Ex (97110) - [...	
HEP - Written Instruction Provided-See S...		Active								



7. This will open the Search window. Enter a value to search and select “search templates”

Assign Home Exercise Program

Template

Show
☒ All
☐ System
☐ Shared

Search

Active

Yes

8. Select any of the templates that are available

Select Program Template		
Name	Description	Type
Total knee replacement (TKR) - phase 1		weekly
Total knee replacement (TKR) - phase 2	Rehabilitation following total knee replacement	weekly
Total knee replacement (TKR) - phase 3	Rehabilitation following total knee replacement	weekly
Collateral knee ligament injury (earl...	Early rehab following a collateral knee ligament injury	weekly
Collateral knee ligament injury (mid ...	Mid-stage rehab following a collateral knee ligament injury	weekly
Collateral knee ligament injury (late...	Late-stage rehab following a collateral knee ligament injury	weekly
OA knee (prevention)	Pair with Educational document "OA knee"	weekly
OA knee (prevention)	Reduce the risk of developing OA knee	weekly
OA knee (Aquatic therapy)	Exercises for conservative management of OA knee	weekly
OA knee (prevention) (Aquatic therapy)	Aquatic therapy exercises for the prevention of OA knee	weekly

a. The template selected will be displayed, showing the associated activities, as



well as any PROMs or Patient Education that will be sent to the patient

← Assign Home Exercise Program

Template Settings

Show ☒ All ☐ System ☐ Shared

Search

ID [1127](#)
Template [Total knee replacement \(TKR\) - phase 1](#)
Description
Type [Weekly](#)
Author [System](#)
Last Modified [09-15-17 03:58am](#)

Exercises PROMs Education

Name	Difficulty
Isometric quads supine	Beginner
Straight leg raise long sit	Beginner
Active knee flexion in long sit	Beginner
Seated knee flexion	Beginner

b. Navigate to the Settings Tab



← Assign Home Exercise Program

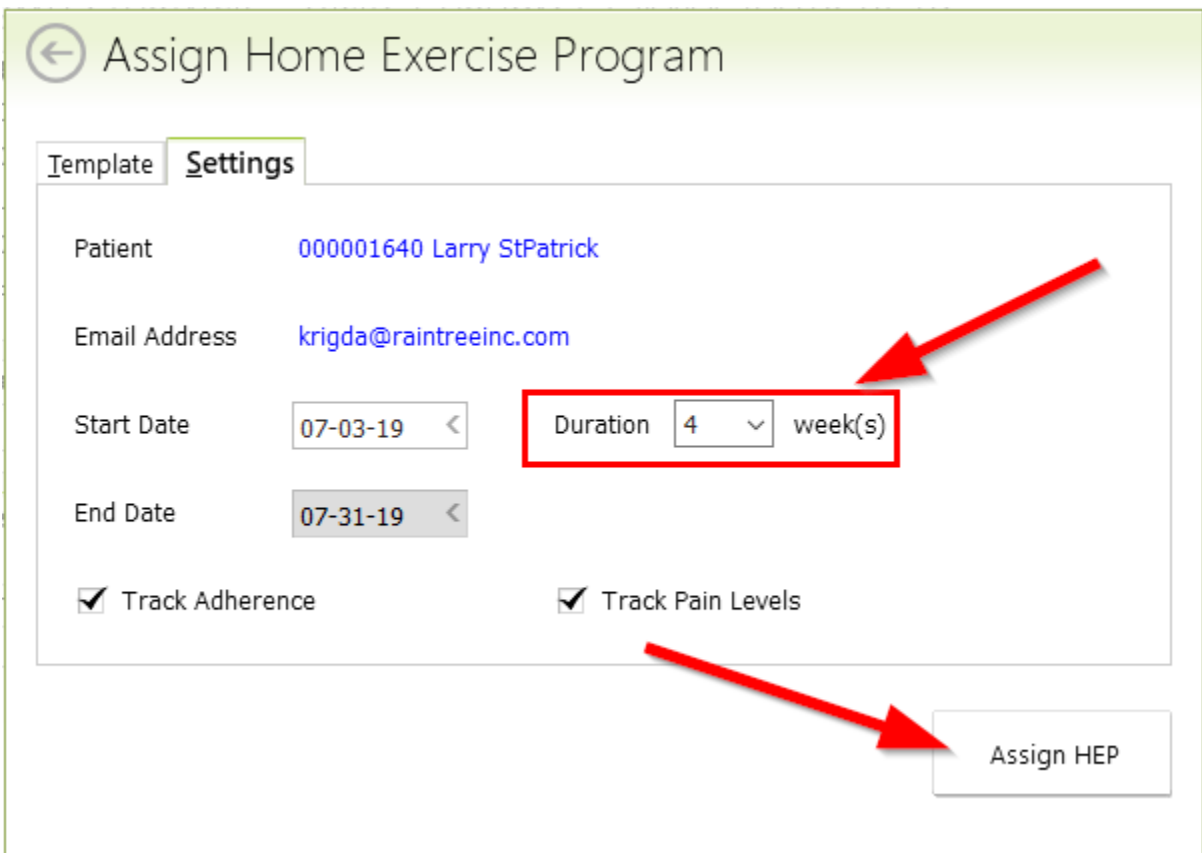
Template **Settings**

Show ☒ All ☐ System ☐ Shared

Search

ID 1127
Template Total knee replacement (TKR) - phase 1
Description
Type Weekly

9. You must select a duration, then you can choose to adjust the other values as appropriate. Then select "Assign HEP"



← Assign Home Exercise Program

Template **Settings**

Patient 000001640 Larry StPatrick

Email Address krigda@raintreeinc.com

Start Date 07-03-19 < **Duration 4 week(s)**

End Date 07-31-19 <

☒ Track Adherence ☒ Track Pain Levels

10. The pdf will be downloaded and open for review and save

Document - Larry StPatrick DOB - 05-01-1952 AGE - 67 yrs

PhysiApp® program code: uqvbjcda Page 1 of 1

1. Isometric quads supine
Lie on the bed. Stretch out your leg and press the back of your knee downwards until you feel your thigh muscles tighten.

2. Seated knee flexion
Sit in a neutral posture, your shoulders back and down. Pull your heel back towards the chair as far as you can go. Relax to the neutral position and switch sides. Pull your heel back and relax.

3. Straight leg raise long sit
Start in a seated position on a bench with your legs stretched out in front of you. Bend your toes in towards you and push your knees down into the bench. Raise one leg slightly. Hold, and then return to the starting position.

4. Active knee flexion in long sit
Start in a seated position with your legs stretched out. Bend one knee and bring your foot in as close as possible towards your buttocks. Hold, and then return to the starting position.

Information | Record History | Defaults

Patient: 000001640
Freeform description

Type: Patient Communication/Instru...
Fax Cover / General Comments
Do OCR Now | Prioritize Indexing
Include comments in DOC cover sheet | Add Ledger Note

Select All | Send Related Results to Signoff

Date Closed	Case	Description
-------------	------	-------------

Clear | Link and Complete | Link and Leave Open

Date: 07-03-19 Time: 11:47a
Provider: KT Kathryn Therapist, PT
Location: PT Physical Therapy
Send To: KT Kathryn Therapist
Case: PT001 Back - Acute Low Back Pain

Show in sign off list
Save
Create Task
[Empty]
View Patient Info
Limit Access
Notable

Split to New Patient | Split to Same Patient | Share Multiple

11. Once saved, the exercises from the HEP will be added to the Raintree activities list with the prefix [HEP], and a link to the full HEP will be visible on the note

Histories | Subjective | Objective | **Activities** | Assessment | Goals | Plan | Charges | Tracking | Set Up

Use Quick SOAP | Pop out | Hand Off | Repull Conversion Data

Time-Based | Service Based, HEP, Notes To Treating Therapist | Group Activity participants | Show Unit Summary | View Flow Sheet

Time Based Activities	Comment	Status	Sets	Reps	Weight	Time	Done Today	Special	CPT
JM - L3-L4		Active					No		
JM - L4-L5		Active					No		
Neuromuscular Re-education - Total ...						8	Yes		Neuro...
BOSU (Ball Down)-Squats		Active	2	10			Yes		
BOSU (Ball Up)-2 Foot Stance Ball Toss		Active	2	10			Yes		
Therapeutic Exercise - Total Time						20	Yes		Ther-E...
HEP - Written Instruction Provided-See S...		Active							
[HEP] Isometric quads supine									
[HEP] Seated knee flexion									
[HEP] Straight leg raise long sit									
[HEP] Active knee flexion in long sit									

07-29-19 Total knee replacement (T...

Assign New HEP



Training

Responsible Party: Physitrack does not do formal training for this module. They do provide guides for their user interface. Raintree will need to provide a quick demonstration of the module.

Workflow Videos

