



## Window Air Conditioner with Heat —User's Guide

Model:

IWAH25-KRB (25,000 BTU Cooling, 16,000 BTU Heating, 230/208V)

# **WARNING:**

## **To avoid permanent damage to unit:**

*Ensure it is in the upright position for a MINIMUM of 6 hours and a RECOMMENDED time of 24 hours before powering on the first time.*

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# **ADVERTENCIA:**

## **Para evitar daños permanentes a la unidad:**

*Asegúrese de que está en la posición vertical durante un mínimo de 6 horas y un tiempo recomendado de 24 horas antes de encender la primera vez.*

***Spanish version of this manual available for download on  
[www.impecca.com](http://www.impecca.com)***

Read the following notices and information carefully to ensure proper operation of your air conditioner unit.

This manual is solely provided for informational purposes and in no way constitutes a legally binding document between the manufacturer, distributor, and end consumer. Exact appearance of your unit may differ from the pictures and diagrams enclosed.

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Lea las siguientes indicaciones cuidadosamente para asegurar el correcto funcionamiento de su unidad de aire acondicionado.

Este manual se proporciona únicamente con fines informativos y de ninguna manera constituye un documento jurídicamente vinculante entre el fabricante, distribuidor y consumidor final. Apariencia exacta de su unidad puede diferir de las imágenes y esquemas adjuntos.

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# READ THESE NOTICES CAREFULLY—THEY ARE IMPORTANT!

## ⚠ WARNING

❗ Plug in power plug completely.	⌘ Do not start or stop the unit by inserting or pulling out the power plug.	⌘ Do not damage power cord or replace with a non-original power cord.
• Otherwise, it may cause electric shock or fire due to potential short circuit.	• It may cause electric shock or fire.	• It may cause electric shock or fire. • If the power cord is damaged, it must be replaced by the manufacturer or an authorized service center or a similarly qualified person to avoid hazard.
⌘ Do not modify power cord length.	⌘ Do not operate with wet hands or in a damp environment.	⌘ Do not direct airflow directly at room occupants.
• It may cause electric shock or fire.	• It may cause electric shock.	• This could be harmful to their health.
❗ Always ensure effective grounding/earthing.	⌘ Do not allow water into or onto the front of cabinet, control panel or power cord.	❗ Always use dedicated power outlet and circuit breaker.
• Incorrect or missing grounding may lead to electric shock.	• It may cause failure of unit or electric shock.	• Sharing a circuit can lead to fire.
❗ Unplug the unit if it emits strange sounds, smells or smoke.	⌘ Do not plug unit into an electrical socket that is loose or damaged.	⌘ Do not operate the unit while the chassis is open or removed.
• Unit may need repair.	• It may cause fire and electric shock.	• It may cause electric shock.
❗ Ensure the power cord is kept away from any heating sources.	⌘ Do not disassemble or modify unit.	⌘ Do not use the power cord near flammable gas or combustibles, such as gasoline, benzene, paint thinner, etc.
• It may cause fire and electric shock.	• It may cause failure and electric shock.	• It may cause an explosion or fire.
❗ Ventilate room before operating air conditioner if there was a gas leakage.		
• It may cause explosion, fire, and burns.		

## ⚠ CAUTION

❗ When the air filter is removed for cleaning, avoid touching the internal metal parts of the unit.	⌘ Do not clean the air conditioner with water.	❗ Ventilate the room well when used together with a stove, etc.
• It may cause an personal injury and/or damage to the unit.	• Water may enter the unit and degrade the insulation. It may cause an electric shock.	• An oxygen shortage may occur when using a stove in a room with closed windows.
❗ When the unit is to be cleaned, power off the unit and circuit breaker.	⌘ Do not put a pet or house plant where it will be exposed to direct air flow.	⌘ Do not use for specialized purposes.
• Do not clean unit when power is on as it may cause fire and electric shock and/or personal injury.	• This could injure or be harmful to your pet or plants.	• Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. • It may cause deterioration, etc.

**⚠ CAUTION**

<p>❗ Stop operation and remove unit from window in severe storm or hurricane.</p> <ul style="list-style-type: none"> <li>• Operation during a severe storm may allow a significant amount of water to enter the indoors.</li> </ul>	<p>❗ Hold the plug by the head of the power plug when unplugging unit.</p> <ul style="list-style-type: none"> <li>• Pulling from the wire can cause wire to fray leading to electric shock or fire.</li> </ul>	<p>❗ Unplug the power cord when not using the unit for extended periods of time.</p> <ul style="list-style-type: none"> <li>• Will prevent damage to the unit.</li> </ul>
<p>⊘ Do not place obstacles around air-intake vents or inside cool air outlet.</p> <ul style="list-style-type: none"> <li>• It may cause failure of appliance.</li> </ul>	<p>❗ If unit is equipped with an outdoor installation bracket, periodically ensure that it has not become damaged.</p> <ul style="list-style-type: none"> <li>• If bracket is damaged, the unit can fall and cause damage, personal injury or death.</li> </ul>	<p>❗ Always insert the filters securely. Clean filter at least once per month.</p> <ul style="list-style-type: none"> <li>• Operation with dirty filters (or without filters) will effect performance and may cause damage to the unit.</li> </ul>
<p>⊘ Do not use strong detergent such as wax or paint thinner to clean the unit. Use a damp, soft cloth.</p> <ul style="list-style-type: none"> <li>• Appearance may deteriorate due to change of product color or scratching of its surface.</li> </ul>	<p>⊘ Do not place heavy objects on the power cord and ensure that the cord is not pinched or stressed.</p> <ul style="list-style-type: none"> <li>• There is danger of fire or electric shock.</li> </ul>	<p>⊘ Do not place this window-type air conditioner through a wall.</p> <ul style="list-style-type: none"> <li>• This will block the side vents and prevent the unit from cooling properly.</li> </ul>

**⚠ CAUTION** ELECTRICAL INFORMATION

- Be sure your electrical wiring is adequate for the model you have chosen. This information can be found on the rating label, a silver-colored sticker generally located on the right side of the cabinet.
- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be connected to a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Ensure the receptacle is accessible after the unit installation.

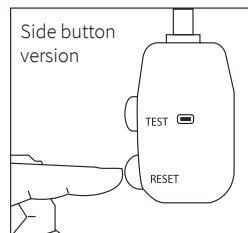
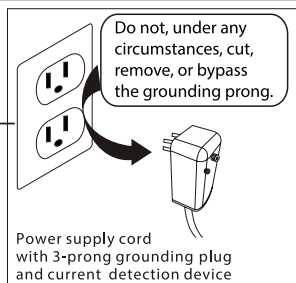
**NOTE:** The power supply cord with this air conditioner contains a current detection device designed to reduce the risk of fire. In the event that the power supply cord is damaged, it cannot be repaired – it must be replaced with a cord from the Product Manufacturer.

The power supply cord contains a current device that senses damage to the power cord and excess current draw from the unit. To test your current device do the following:

1. Plug in the Air Conditioner.
2. Press the TEST button. You will hear a click as the RESET button pops out within the rubber housing and the LED will turn off.
3. Press the RESET button. You will hear a click as the button engages and the LED will illuminate.
4. The power supply cord is now supplying electricity to the unit. Note: Your model may have the TEST and RESET buttons on the side or the front of the plug head.

**NOTES:**

- Do not use the TEST and RESET buttons to turn the unit on or off.
- If the current device fails the test or the power cord becomes damaged, the entire power cord must be replaced with an equivalent power cord and current device by a licensed electrician.



## INTRODUCTION

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Thank you for purchasing this quality Impecca window air conditioner unit. To ensure the longest life and highest energy efficiency of your unit, please carefully follow these operating instructions. Keep these instructions in a safe place and consult them as needed. Please note that constant enhancement and improvements to our air conditioning units may mean that your model will slightly differ in appearance from the model pictured in this manual, but the actual operation and installation of the unit remains unchanged. This manual is solely provided for informational purposes and does not constitute a binding, legal contract.

### **SAFETY NOTICE:**

This appliance should not be used by children or mentally/physically disabled persons without strict, direct supervision by a responsible adult. Never play with or around the appliance.

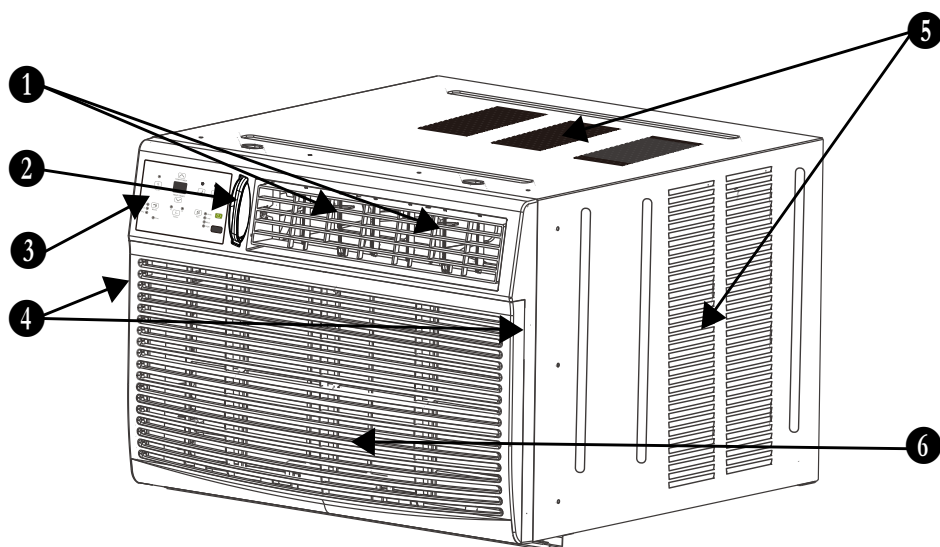
### **SAFETY INFORMATION**

- Before operation, ensure your electrical installation (outlets and circuits) complies with the power specifications found on the unit.
- Before cleaning or maintaining the air conditioner, please turn off air conditioner and unplug the unit.
- Make sure the power cord isn't kinked, bent, or under the weight of sharp or heavy objects.
- Do not pull or yank the power cord to unplug the unit or move the air conditioner.
- Do not insert or unplug the power plug with wet hands.
- Only use a grounded power outlet. Make sure the grounding is functional.
- If the power cord is damaged, it must be replaced by the manufacturer or a qualified technician in order to avoid fire and electrical hazards.
- Should abnormal operation occur (such as a burning smell), please disconnect power cord immediately and contact your local dealer.
- If nobody is present to monitor the operation of the unit, please turn it off and disconnect the power cord.
- Do not splash or pour water on air conditioner to avoid causing a short circuit or damage to the unit.
- Do not put or hang dripping objects above the air conditioner.
- Ensure the ambient temperature remains well above freezing (32°F or 0°C) to avoid cracking or damaging the unit.
- Keep heat sources away from the air conditioner.
- Ensure the unit is far away from fire, inflammable, or explosive objects.
- Never allow children or persons with reduced physical, sensory, or mental capabilities to operate or play around the air conditioner without direct adult supervision.
- Never allow children to perform cleaning or other user-maintenance operations without direct adult supervision.
- Never attempt to repair or disassemble the air conditioner by yourself.
- Never insert objects into the air conditioner.

## OPERATING CONDITIONS

- The air conditioner must be operated within the temperature range of 62°F to 95°F (16°C to 35°C).
- A perimeter of 12" (30cm) around the air conditioner should be free of all objects.
- Keep air inlet and air outlet clean and free of obstructing objects.
- During operation, close doors and windows to improve cooling effect.
- Please put the air conditioner at smooth and flat ground for operation to avoid noise and vibration.
- Do not tilt or turn over the air conditioner. If there's problem, please disconnect the power supply immediately and contact your local dealer or technical support.

## GETTING TO KNOW YOUR AIR CONDITIONER

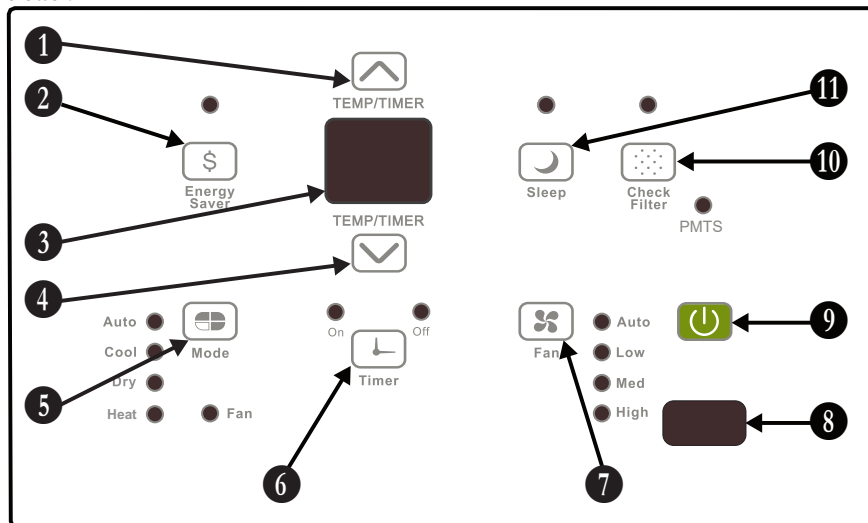


1. Cool air directional levers
2. Fresh air vent control
3. Control Panel
4. Filter cover grasps
5. Outside air intake (Do not block these vents!)
6. Warm air intake

# USING YOUR AIR CONDITIONER

## OVERVIEW OF CONTROLS FUNCTIONS

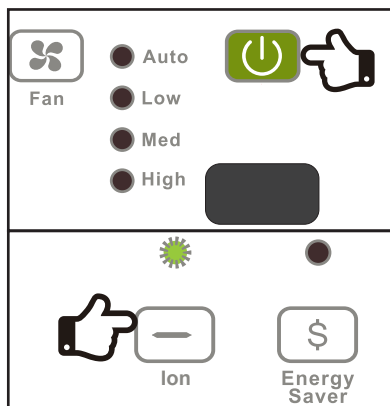
Before you begin, thoroughly familiarize yourself with the control panels as shown below and all its functions, then follow the symbol for the functions you desire. The unit can be controlled by the unit control panel located on the front of the device or with the remote controller.



1. Temperature/Timer Up
2. Energy Saver Mode (Toggle Off and On)
3. Display (Temperature/Timer)
4. Temperature/Timer Down
5. Function selector (Auto-Cool-Dry-Heat-Fan)
6. Timer (Delay start/stop)
7. Fan Speed selector

8. Infrared Remote sensor window
9. Power On/Off
10. Check Filter light reset
11. Sleep mode

*Note that your model's control panel may differ slightly.*



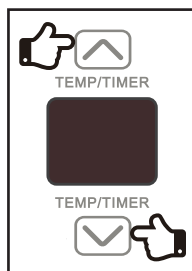
### POWER ON/OFF

Press the On/Off button to turn the unit on or off.

### CLEAN AIR (ION) FEATURE (SOME MODELS)

Available on certain models, the ion generator creates an energized field and will help to remove pollen and impurities from the air, trapping them in the filter.

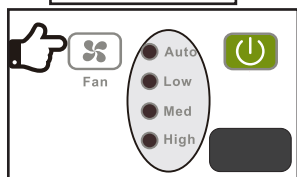




## TEMPERATURE ADJUSTMENT

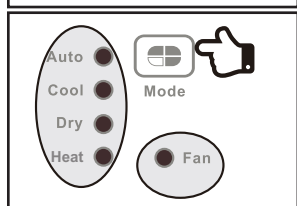
Press or hold either Down ▼ or Up ▲ button until the desired temperature is seen on the display. This temperature will be automatically maintained anywhere between 62° F (17° C) and 86° F (30° C).

If you want the display to read the actual room temperature, refer to "FAN ONLY MODE" below.



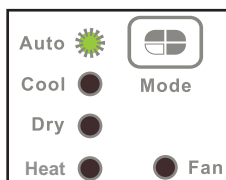
## FAN SPEED ADJUSTMENT

Select the Fan Speed in four steps: Auto, Low, Med or High. Each time the button is pressed, the fan speed mode is shifted. During Dry mode, the fan speed is kept at Low automatically.



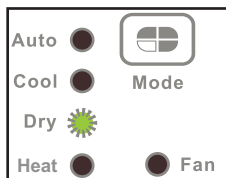
## OPERATING MODE (FUNCTION) SELECTION

To choose operating mode, press the Mode button. Each time you press the button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, HEAT and FAN. The indicator light beside will be illuminated and will remain on once the mode is selected.



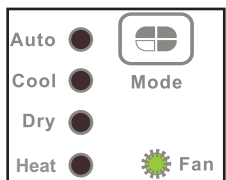
## USING AUTO FEATURE

When you set the air conditioner in AUTO mode, it will automatically select cooling, heating or fan only operation depending on the current room temperature and the target temperature you have set. The air conditioner will control room temperature automatically. In this mode, the fan speed cannot be adjusted.



## USING DRY MODE

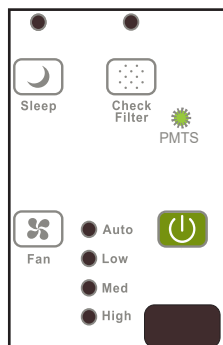
In this mode, the air conditioner will generally operate in the form of a dehumidifier. Since the conditioned space is a closed or sealed area, there will be some degree of cooling.



## FAN ONLY MODE

Use this function only when cooling or heating is not desired, such as for room air circulation or to exhaust stale air. Remember to open the vent during this function, but keep it closed during cooling for maximum cooling efficiency. You can choose any fan speed you prefer.

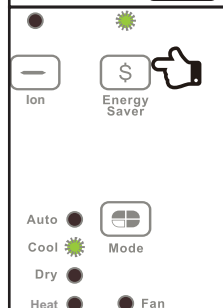
During this function, the display will show the actual room temperature, not the set temperature as in the cooling mode. In Fan Only mode, the temperature is not adjusted.



## PMTS — FOLLOW ME

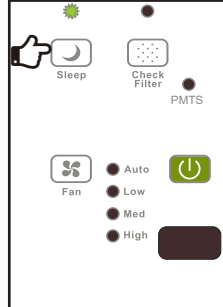
**Personal Mapping Temperature Sensor:** Your model may be equipped with a special feature that allows the remote control to act as a thermostat. If your unit shows this PMTS LED on the control panel, and you have the accompanying LCD remote control then your unit is equipped.

You must activate this feature through the remote control by pressing the PMTS button. Once activated, it is important to keep the remote aimed at the air conditioner and place it in the center of the room for best results.



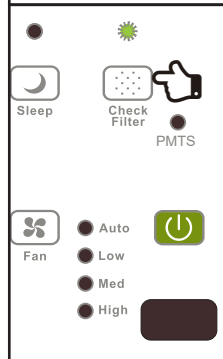
## ENERGY SAVER MODE

This function is available on COOL mode. The fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 2 minutes at 10-minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on and Cooling Starts. Note that due to modern energy saving regulations, this mode is on by default and you must turn it off if you want the fan to run constantly during cooling mode.



## SLEEP MODE

While in cooling mode, this function will cause the selected temperature to increase by 2°F (or 2°C) 30 minutes after the function is selected. The temperature will then increase by another 2°F (or 2°C) after an additional 30 minutes. This new temperature will be maintained for 6 hours before it returns to the originally selected temperature. This ends the Sleep mode and the unit will continue to operate as originally programmed. While in heating mode, the sleep function will perform the same function in reverse by decreasing the temperature by 2°F (or 2°C), for 30 minutes, etc. The Sleep mode program can be canceled at any time during operation by pressing the Sleep button again.

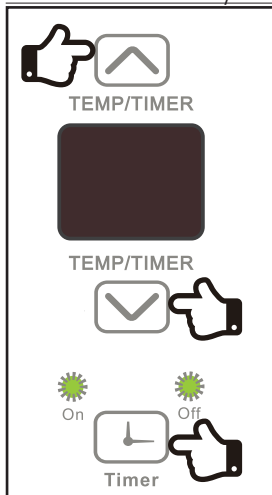


## CHECK FILTER

This feature is a reminder to clean the Air Filter for more efficient operation. The LED (light) will illuminate after 250 hours of operation. To reset after cleaning the filter, press the Check Filter button and the light will go off. See section under Cleaning and Maintenance for how to clean the filter.

*Note: Your filter may need to be cleaned much more often in especially dusty environments and may not need to be cleaned as often in especially clean environments. The 250 hour indicator is just there as a reminder.*

## DELAY START/STOP (TIMER)



The timer buttons enable two separate functions: one to automatically start the unit within a 24 hour period of time and another to automatically turn off the unit within a 24 hour period of time. These functions are called, respectively, AUTO ON and AUTO OFF.

### AUTO ON INSTRUCTIONS:

1. Press the **TIMER** button twice, or until the TIMER ON LED on the air conditioner's control panel should illuminate. The air conditioner's display shows the last Auto-On setting (if any). Now you are ready to reset the Auto-On time to START the operation.
2. Press either the or buttons to set desired Auto-On time. Each time you press the button, the time will increase in 30 minute increments, up to 10 hours, then in 1 hour increments up to 24 hours.
3. After setting the **TIMER ON**, there will be a one-half second delay before the remote controller transmits the signal to the air conditioner. Then, after approximately another 2 seconds, the time setting will disappear from the unit's display and the set temperature will re-appear on the display window. The Timer ON LED should remain illuminated.

### AUTO OFF INSTRUCTIONS:

1. Press the **TIMER** button once, or until the TIMER OFF LED on the air conditioner's control panel should illuminate. The air conditioner's display shows the last Auto-Off setting (if any). Now you are ready to reset the Auto-Off time to START the operation.
2. Press either the or buttons to set desired Auto-Off time. Each time you press the button, the time will increase in 30 minute increments, up to 10 hours, then in 1 hour increments up to 24 hours.
3. After setting the **TIMER ON**, there will be a one-half second delay before the remote controller transmits the signal to the air conditioner. Then, after approximately another 2 seconds, the time setting will disappear from the unit's display and the set temperature will re-appear on the display window. The Timer OFF LED should remain illuminated.

Notes: It is possible to set both and Auto-On and Auto-Off program at the same time. All times that are set are the time from the moment of setting. So if you were to set a delay of 5 hours to turn on and immediately after set a delay of 6 hours to turn off, then the unit will operate for a total of 1 hour in 5 hours time from now.

All programs are erased after their time elapses, so they will not repeat again the next day until reprogrammed.

*Important: If you use a separate timer to obtain more control (such as turning on and off at a specific time every day), the unit will remember its previous mode. It may, however, return to energy saver mode by default. If you do use a timer, be sure that it is a heavy-duty grounded (three-prong) timer that is rated for the appropriate amperage.*

## ADDITIONAL FEATURES AND INFORMATION

### FRESH AIR VENT

When cooling, always leave the vent closed (Fig. A).

When operating the unit in fan only mode, you may also open the vent (Fig. B) Another option is opening the vent and exhaust at the same time (Fig. C), which is good for removing odors from the room during fan mode.

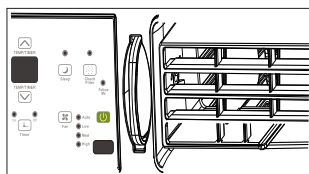


Fig. A

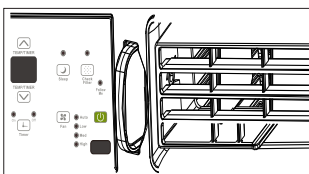


Fig. B

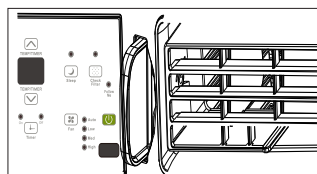
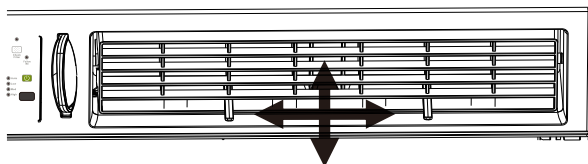


Fig. C

### AIR DIRECTION(4-WAY)

The 4-way air directional louvers allow you to direct the air flow Up or Down and Left or Right throughout the room as needed. To adjust the air directional louvers side-to-side, use the center handles as you move it side-to-side.



### 3-MINUTE DELAYED START

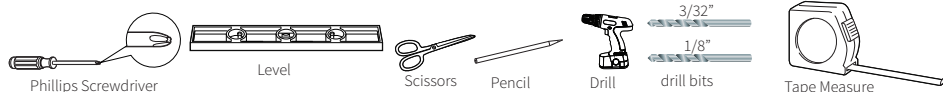
This air conditioner has a protection circuit to prevent the compressor from overheating. If the unit is switched off and then on again in quick succession, there will be a three-minute delay before the compressor will kick in (when cooling).

### CELSIUS TO FAHRENHEIT CONVERSION

The temperature display is capable of showing the units in either Fahrenheit or Celsius. To toggle between options, press and hold the Up ▲ and Down ▼ buttons at the same time for three seconds.

# PRE-INSTALLATION INSTRUCTIONS

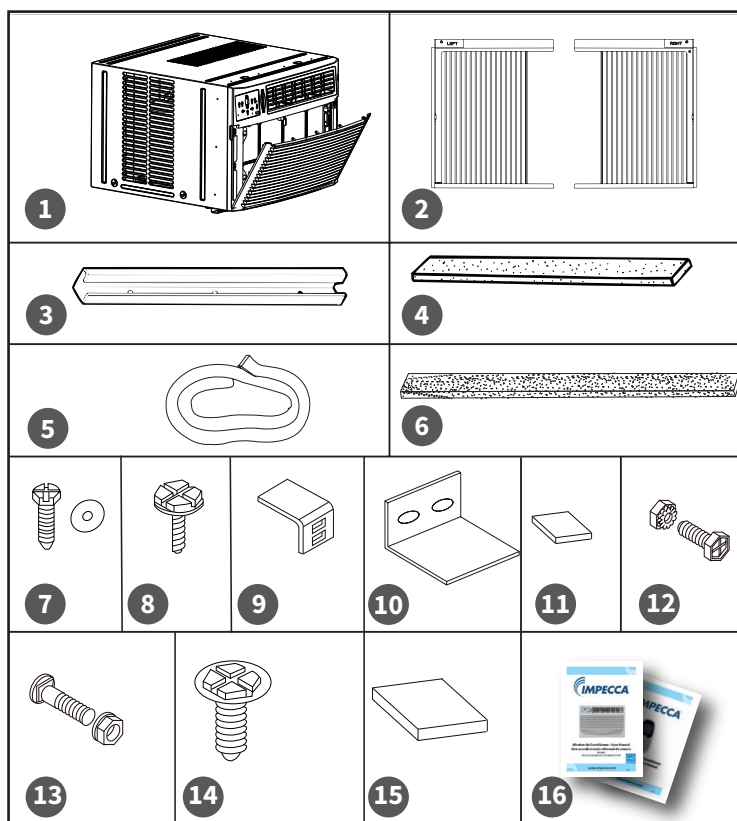
## REQUIRED TOOLS (NOT INCLUDED)



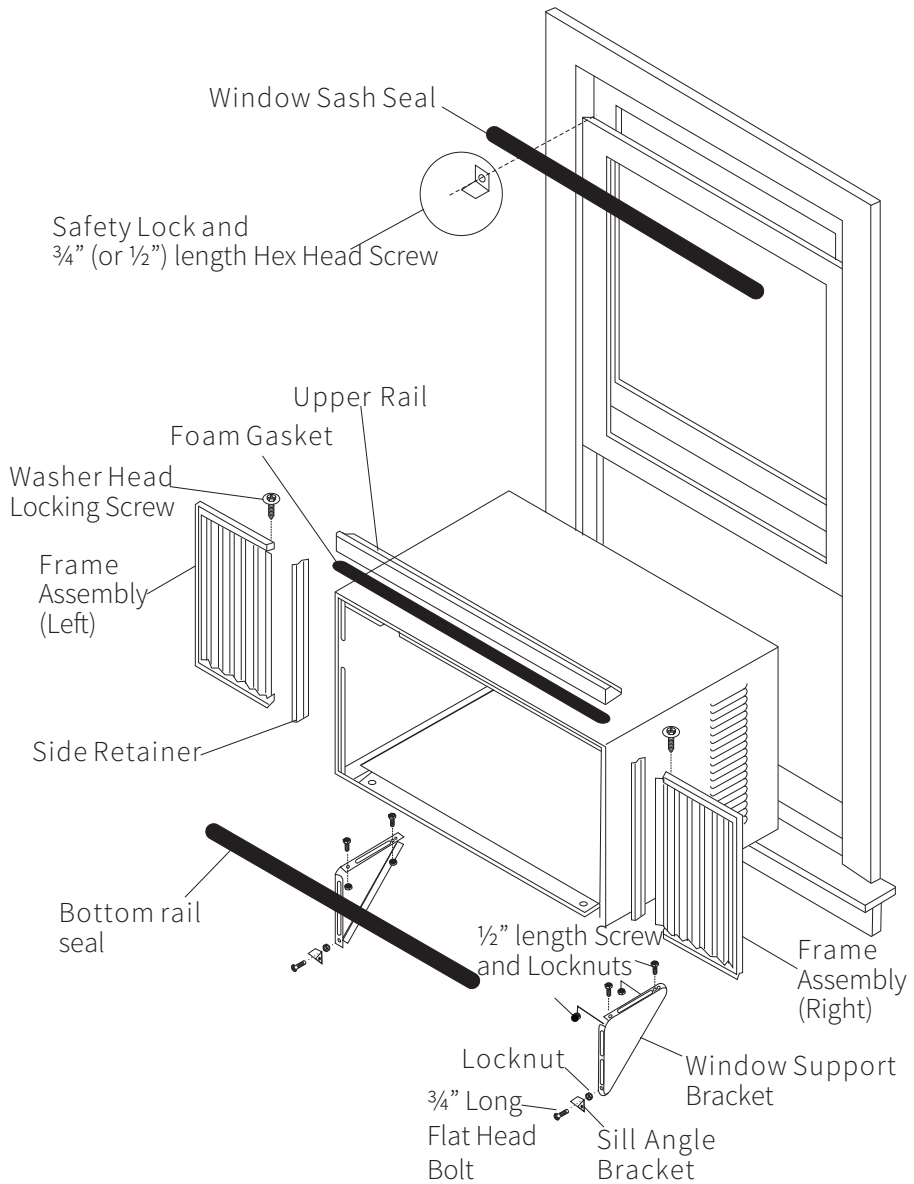
## INCLUDED PARTS & ACCESSORIES\*

1. Air conditioning unit
2. Flexible window filler panels
3. Upper Rail Angle Bracket (x1)
4. Upper Rail seal (may already be affixed to bottom of rail) (x1)
5. Foam sash seal (no adhesive) (x1)
6. Foam seal (with adhesive) (x1)
7. 7/16" locking screw with flat washer (x2)
8. 3/4" (or 1/2") length hex-head screw (x7)
9. Sill angle bracket (x2)
10. Right-angle Safety Lock (x1)
11. Foam insert
12. 1/2" length screw and locknut (x4)
13. 3/4" length flat head bolt and locknut (x2)
14. Longer hex-head locking screw for top angle bracket and side retainers (x10)
15. R1 energy star hardware (x2)
16. User's manual and Remote Manuals

*\*Note: The parts and appearance of parts included with your unit may vary.*



# UNIT CHASSIS EXPLODED VIEW

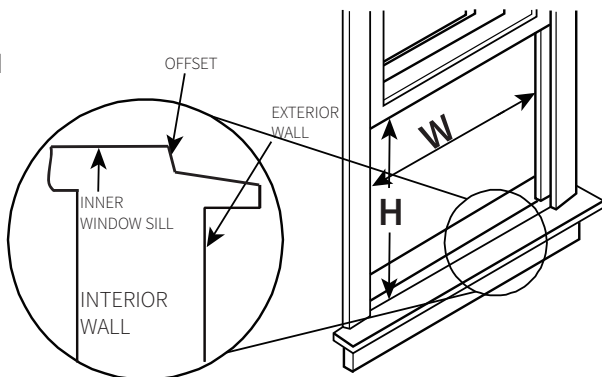


## WINDOW REQUIREMENTS

Your air conditioner is designed to be installed in standard double hung windows with minimum width and height requirements as follows:

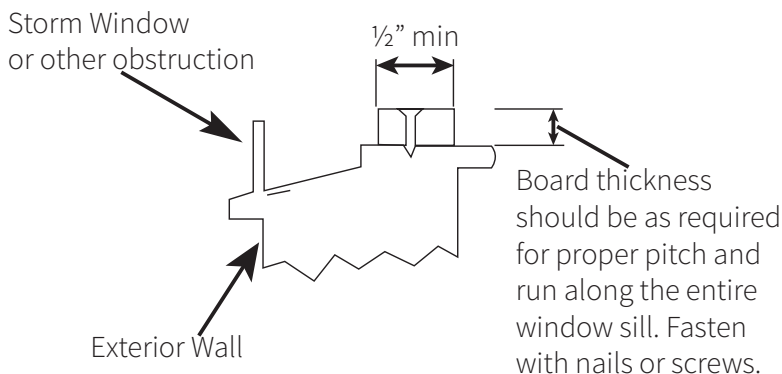
**W:** Opening width of 31 inches.

**H:** Opening height of 19.5 inches.



Wooden Windows

## STORM WINDOW MODIFICATIONS



If you have storm windows, the exterior window frame will be slightly higher than the windowsill, which results in an air conditioning unit that is slanted inward and may cause water condensation to enter the room interior. Perform these modifications to ensure proper operation of your unit. If you have a standard window, skip this step:

1. Cut a 2" thick piece of wood to the length of the interior window width.
2. Verify that the wood is level with or up to 0.5" (1cm) higher than the exterior storm-window frame.
3. Fasten the wood with screws to the windowsill and proceed with mounting.

# WINDOW INSTALLATION

**!** Use caution when unpacking and installing. Sharp edges can cause injury.

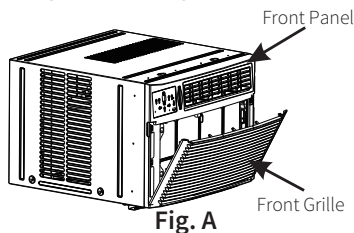
*Appearance of unit in these diagrams is for illustrative purposes only and may not precisely reflect your unit's design.*

## BEFORE YOU BEGIN

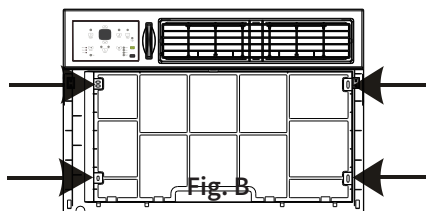
- 1. Check for anything that could block airflow:** Any shrubs, trees, awnings on the outside; blinds, drapes, furniture, etc. on the inside. It is critically important that none of the outside vents (sides or rear) be blocked by anything including installing this air conditioner in an existing enclosure or through a wall that is so thick that the outside side vents get blocked. Any of these blockages will reduce or even eliminate the effectiveness of all functions besides the Fan Only mode.
- 2. Make sure you have met the electrical requirements of the unit:** Your unit should have a dedicated outlet nearby. The cord length is 78 inches. Each unit has the power requirements and plug type listed on the box and also on the silver rating label affixed to the right-hand-side of the unit itself. It is important to note that if you don't already have a 208/230Volt outlet, a qualified electrician will be required to install a new outlet, breaker and possibly wiring. A new outlet alone will not work without these other upgrades. Do not use an extension cord with this unit.
- 3. Be careful when unpacking the unit and get assistance from a second person:** Care should be taken to always keep the unit upright. Remember, if the unit was shipped to you on its side or upside-down, be sure to keep it in the upright position for 24 hours before use.

## STEP 1: REMOVAL OF THE CHASSIS

This larger air conditioner requires that you remove the unit (chassis) from its housing (cabinet), install the cabinet in the window (or wall), cut some internal packing materials, and then slide the chassis back into the cabinet. The instructions that follow will take you through everything in order. It is important to follow all of the steps presented here.



**Fig. A**



**Fig. B**

1. Pull down the front grille and remove the air filter (See Fig. A).
2. Lift the front grille upwards to dislodge it from the chassis and place to once side.
3. Locate the four front screws securing the front panel and remove. Guard these screws as they will later be needed to reinstall the front panel (See Fig. B)
4. The front panel is additionally held in place by plastic clips. To dislodge the panel, push the plastic outwards while grasping the metal cabinet. Do this in the top and



bottom left side and repeat on the right side. Gently dislodge, noting that the control panel will be connected to the main unit (Figures C, D).

5. Disconnect the connector plug of the control panel and place the front panel to one side, with the control panel still attached (Fig. E)

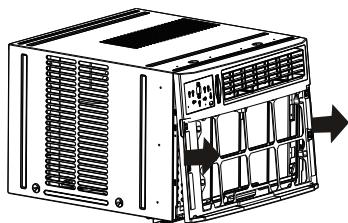


Fig. C

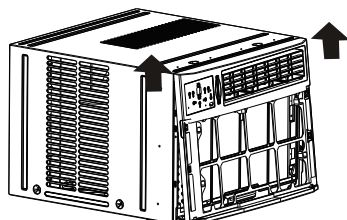


Fig. D

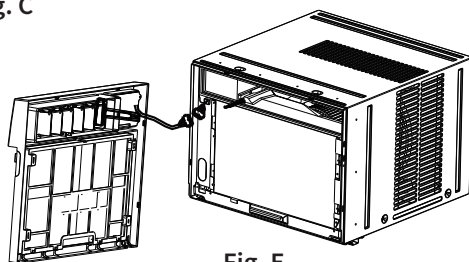


Fig. E

6. Remove the shipping screws from the top of the cabinet and any that may be installed on the side of the base (Fig. F).
7. The shipping screws are not needed for the rest of this installation procedure. Cover over the holes on the top of the cabinet with the two included foam inserts (Fig. G).

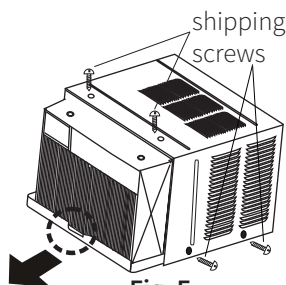


Fig. F

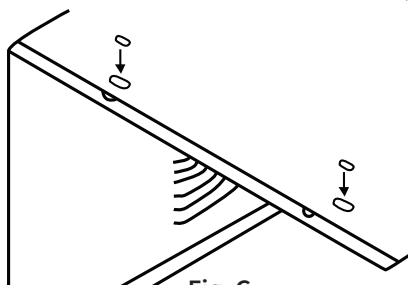


Fig. G

8. Your unit may have shipped with internal packaging that protected the compressor from damage during shipping (Fig. H). If so, now is the time to remove this packaging by cutting the plastic tie.

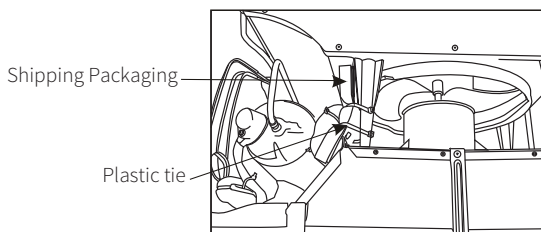
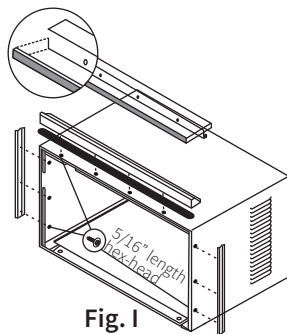


Fig. H

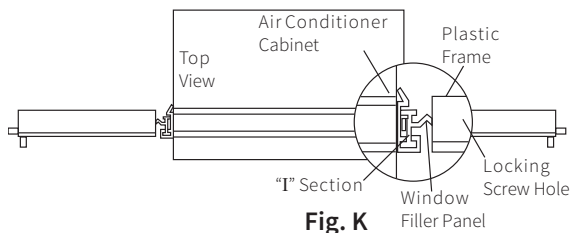
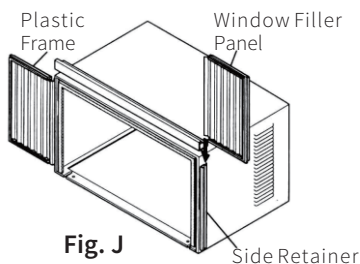
## STEP 2: INSTALL UPPER RAIL AND SIDE BRACKETS

1. Affix foam gasket to bottom of upper rail bracket (if not already affixed).
2. Install upper rail and side retainers to cabinet as shown using a total of 10 5/16" screws, with the screws being inserted from the inside of the cabinet.



## STEP 3: ASSEMBLE WINDOW FILLER PANELS

1. Place the cabinet on a steady surface such as a floor, bench or table.
2. Slide I section of window filler panel into side retainer on the side of the cabinet. Do this for both sides (Figs. J, K).



3. Slide the filler panel's horizontal top and bottom rails into the channels on both the bottom of the cabinet and the upper angle bracket.
4. Insert washer head locking 7/16" screws (7). Do not overly tighten – allow the rails to move freely. You will tighten them during step 6.

## STEP 4: PLACE CABINET IN WINDOW

1. Open window and mark center of window stool as shown in Fig. L.
2. Place cabinet in window with the bottom stool angle seated over the window stool as shown. Bring window down temporarily behind upper rail to hold cabinet in place (Fig. M).

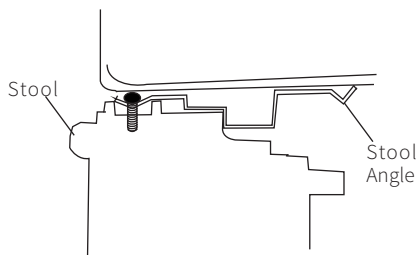
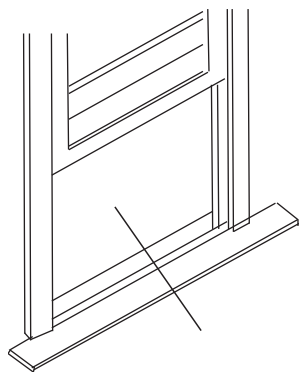
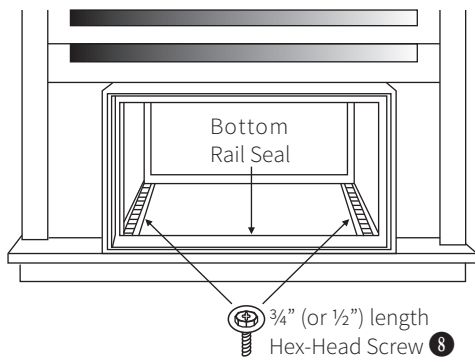


Fig. L

Fig. M

- Shift cabinet left or right as needed to line up the center on the line you marked on the window stool.
- Fasten cabinet to window stool with two screws. (You may wish to drill pilot holes in advance.)



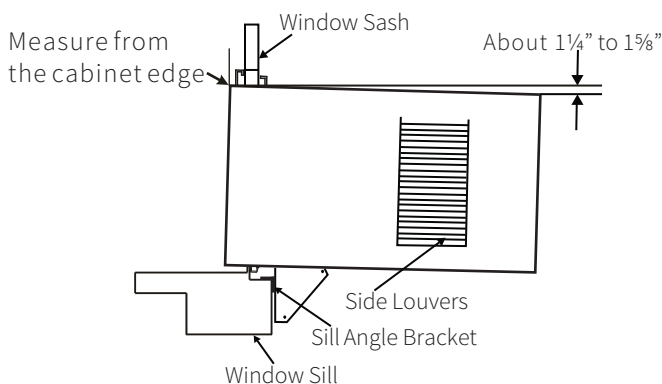
**Fig. N**

- Add bottom rail seal over screws to window stool.

### STEP 5: INSTALL SUPPORT BRACKETS

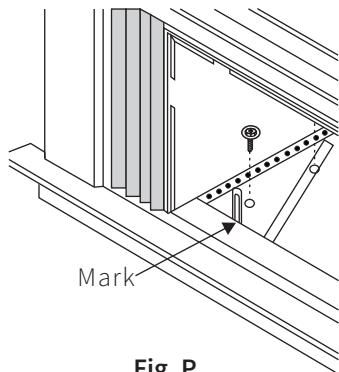
- Hold each support bracket flush against outside of sill, and tight to bottom of cabinet as shown in Fig. P. Mark brackets at top level of sill, and remove.
- Assemble sill angle bracket to support brackets at the marked position as shown in Fig. Q. Hand tighten, but allow for any changes later.

*Note: The cabinet should be tilted back about 1 ¼" to 1 ½" (about 3° to 4° downward towards the outside. After proper installation, water should not drain out of the back of the unit but should be evaporated with the help of the rear fan splashing a pool of water up onto the condenser coils. It is important, however, that the air conditioner not be sloped inward as water can spill into the room being conditioned (Fig. O).*



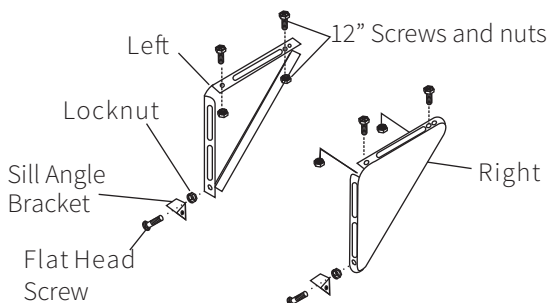
**Fig. O**

- Install support brackets (with sill angle brackets attached) to the appropriate hole in the bottom of the cabinet as shown in Fig. R.

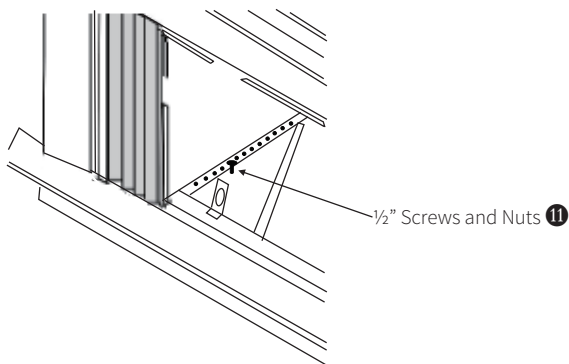


**Fig. P**

4. Tighten all 6 bolts securely.



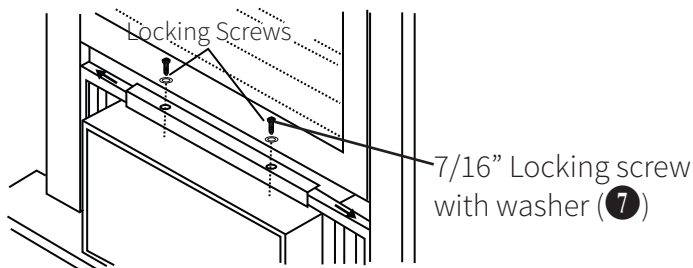
**Fig. Q**



**Fig. R**

## STEP 6: EXTEND WINDOW FILLER PANELS

1. Carefully raise window sash to expose filler panel locking screws. Loosen screws so filler panels slide easily.
2. Extend panels to fill window opening completely. Tighten locking screws on top.
3. Close window behind upper rail.



**Fig. S**

4. Secure the upper rail to the window frame. Using a 3/32" drill bit, drill one hole

through the already extant hole in the middle of the upper rail into the window frame, and drive one  $\frac{3}{4}$ " (or  $\frac{1}{2}$ ") Hex-Head locking screw through hole in the middle of upper rail into the window frame as shown.

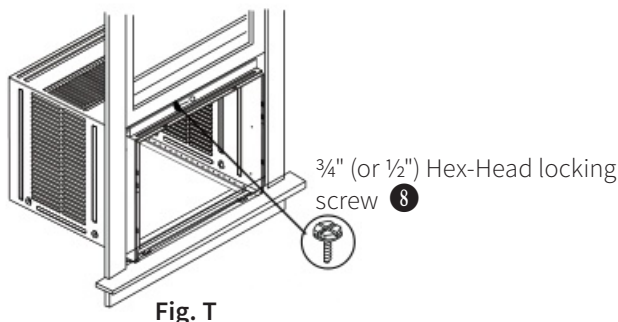
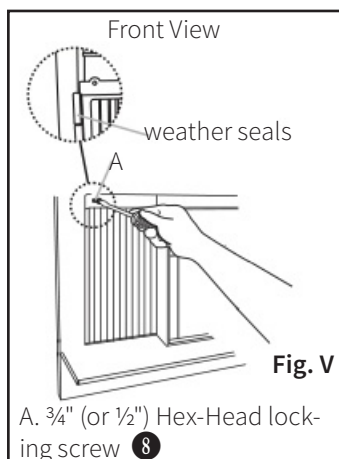
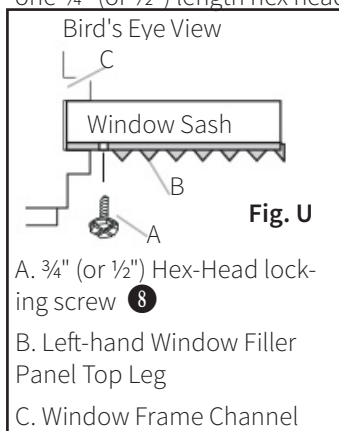


Fig. T

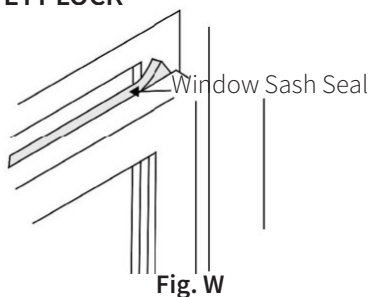
## STEP 7: SECURE WINDOW FILLER PANELS TO WINDOW FRAME

1. Extend the window filler panels out against the window frame.
2. Use a  $\frac{1}{8}$ " drill bit to drill a pilot hole through the hole in the top horizontal bar of each window filler panel and into the window sash (Figs. U and V) and connect with one  $\frac{3}{4}$ " (or  $\frac{1}{2}$ ") length hex head screw.



## STEP 8: INSTALL WINDOW SASH SEAL AND SAFETY LOCK

1. Trim sash seal to fit window width. Insert between upper and lower windows (sashes). See Fig. W.



2. Attach right-angle safety lock using the  $\frac{3}{4}$ " (or  $\frac{1}{2}$ ") length hex-head screws as shown (Fig. X).

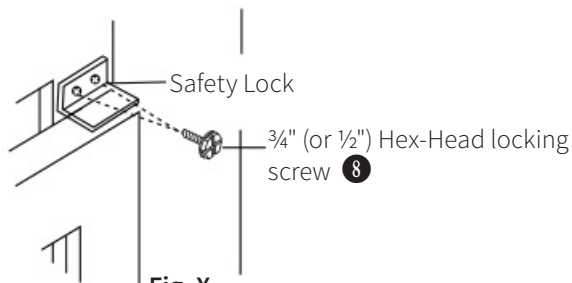


Fig. X

### STEP 9: INSTALL CHASSIS INTO CABINET AND REATTACH FRONT PANEL.

1. Lift air conditioner chassis and carefully slide into cabinet leaving 6 inches protruding.
2. DO NOT push on controls or finned coils.
3. Be sure chassis is firmly seated towards rear of cabinet.
4. Re-installation process of front panel, filter and grille is the reverse of what you did in Step 1, above. You need to use the four screws for the front panel but do not refasten the shipping screws, as explained previously.

# THROUGH-THE-WALL INSTALLATION

*Note: Consult local building codes prior to installation, or hire a qualified carpenter.*

## STEP 1: SELECT WALL LOCATION

The air conditioner has a slide-out chassis, so that it can be installed through an outside wall as specified below:

- Max. Wall thickness: 12"

**IMPORTANT:** Side louvers must never be blocked by any wall or other protrusion.

**Note:** All parts needed for Through-The-Wall installation are provided, except a wood frame, shims, and 10 wood screws (#10 1" length min.)

Select a wall surface that:

- Does not support major structural loads such as the frame construction at ends of windows, and under truss-bearing points, etc.
- Does not have plumbing or wiring inside.
- Is near existing electrical outlets, or where another outlet can be installed.
- Faces the area to be cooled without any obstructions
- Allows unblocked airflow into the outside side louvers and the rear of installed air conditioner.

## STEP 2: PREPARE WALL

*Note: The following instructions are for frame construction (including brick and stucco veneer).*

1. Prepare wall opening working from inside the room. Find wall stud nearest the center of area where air conditioner will be installed (by sounding wall, or by magnetically finding nails).

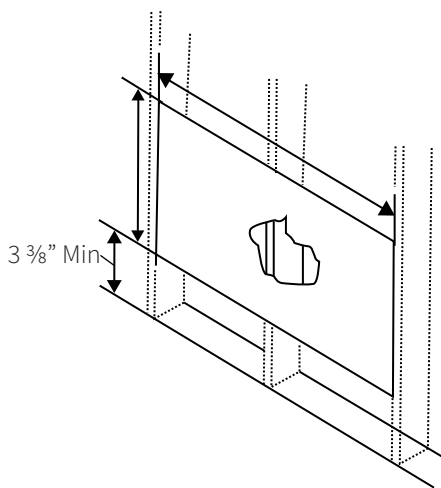
2. Cut or knock out a hole on each side of center stud.

3. Measure the distance between insides of every other stud as shown. See Fig. AA.

Carefully measure and cut an opening with the following dimensions depending on your model (See Fig. AA and Fig. AB).

Width "X" = inside model width plus twice the thickness of framing material used.

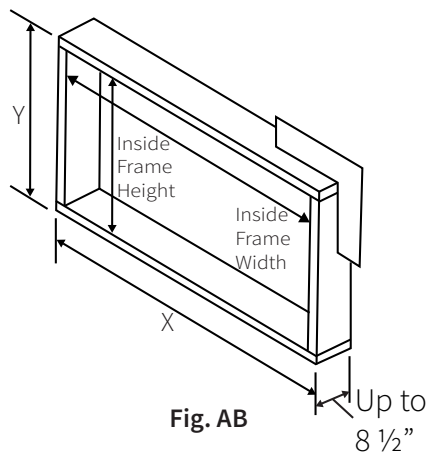
With "Y" = inside model height plus twice the thickness of framing material used.



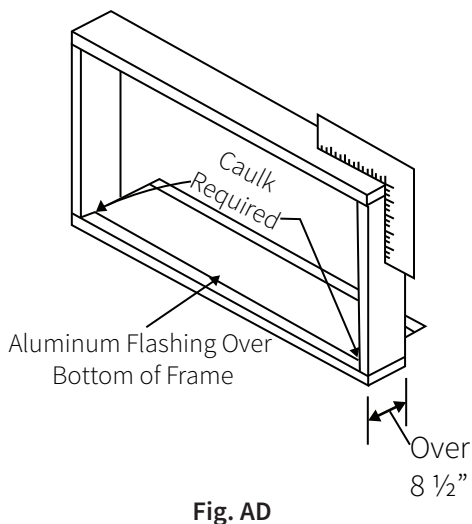
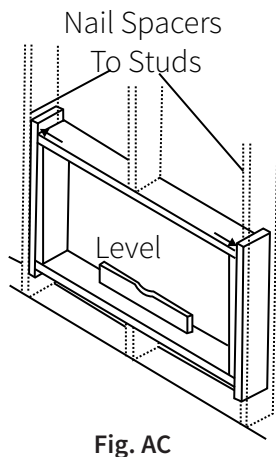
**Fig. AA**

Y: Inside Frame Height:  $18\frac{7}{8}"$  (47.9cm)

X: Inside Frame Width:  $26\frac{3}{4}"$  (67.9cm)



4. Build a wooden frame with the inside dimensions of your model as listed above. (Remember to measure twice, cut once!) Frame depth should be the same as the thickness of the wall. Fill in the space from the opening to the studs with wood spacers as shown.
5. Nail frame to spacers, ensuring that the front of the spacers is flush with the drywall (Fig. AC)

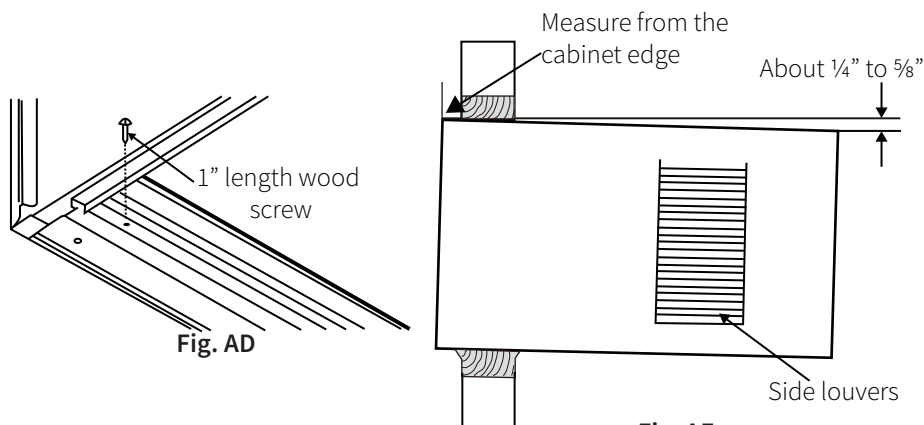


**NOTE:** If wall thickness is equal to or greater than  $8\frac{1}{2}"$ , add aluminum flashing over bottom of frame opening to ensure no water can enter area between inner and outer walls. See Fig. AD



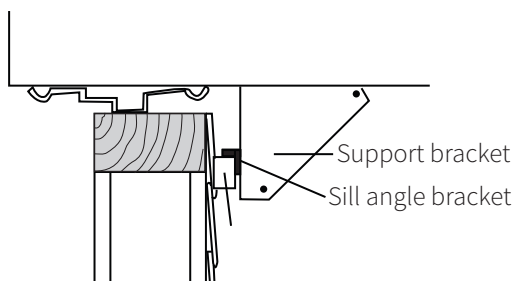
### STEP 3: PREPARE AND INSTALL CABINET

1. Slide chassis from cabinet.
2. For detailed instructions, see Step 1, in the Window Mounting section, above.
3. Place cabinet into opening with bottom rail resting firmly on bottom board of wooden frame.
4. Position cabinet to achieve proper slope for water removal. (See Fig. AE below.)
5. Secure bottom rail to wood frame with two wood screws of 1" (2.5cm) length using the two holes in the bottom of the channel resting on frame as shown (Fig. AD)
6. Ensure that the cabinet is tilted back about 1 ¼" to 1 ⅝" (about 3° to 4° downward towards the outside. After proper installation, water should not drain out of the back of the unit but should be evaporated with the help of the rear fan splashing a pool of water up onto the condenser coils. It is important, however, that the air conditioner not be sloped inward as water can spill into the room being conditioned. See Fig. AE.



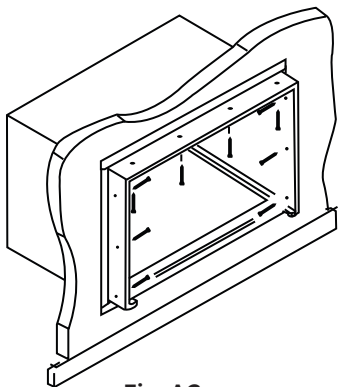
**Fig. AE**

7. Refer to Step 5 of Window Mounting Instructions above for assembly of support brackets. A wooden strip nailed to the outside wall should be used in conjunction with sill support angle brackets.



**Fig. AF**

8. Screw or nail cabinet wooden frame using shims if frame is oversized, to eliminate distortion. See diagram. Remember to maintain proper slop as described in Step 3.



**Fig. AG**

9. Re-insert chassis into cabinet by following all steps in Step 8 of Window Mounting. **OPTIONAL:** Caulking and installation of trim on interior wall may be done. You can buy wood from your local lumber or hardware supply. On the outside, caulk openings around top and sides of cabinet, and all sides of wood frame to the opening.

**NOTE:** See Step 5, Item 3 of *Window Mounting Instructions* for bottom rail seal location.

## MASONRY CONSTRUCTION

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1. Cut or build a wall opening in the masonry wall in a similar way to the frame construction method explained above. For walls with a thickness greater than 8 ½", refer to Step 2 of Through-The-Wall Installation, above.
2. Secure cabinet in place using masonry nails, or the appropriate masonry anchor screws. (Another way to do this is to build an in-between frame of 2x4s as shown in the Step 2 Through-the-wall instructions above, but make it double-framed on either side, and install the in-between frame between masonry wall opening and cabinet. Frame must be securely anchored to masonry wall opening). This will ensure very good louver clearance on either side of cabinet.
3. Install a lintel to support masonry wall above cabinet. Existing holes in cabinet can be used and/or additional holes can be drilled to fasten cabinet at various positions. Be sure that side louver clearance is in accordance with Step 1 above.
4. Install exterior cabinet support brackets as shown in Step 5 of Window Mounting instructions above. Caulk or flash if needed, to provide a weather-tight seal around top and sides of cabinet.
5. To complete installation, apply wood trim molding around the cabinet protrusion on the interior side.

## CLEANING & MAINTENANCE

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### SAFETY WARNING

To avoid electric shock, fire, damage, or injury while performing maintenance on your unit:

- Always turn off and disconnect the air conditioner from electric power.
- Never submerge the unit in water or spray liquids directly on the unit.
- Never use solvents or other flammable or volatile liquids (examples: paint thinner, acetone, gasoline, etc.) to clean the air conditioner.

### PRE-COOLING SEASON UNIT CHECK

Before using your air conditioner in the warm summer months, always perform the following verifications to ensure reliable, efficient operation:

- Check the air inlets and outlets for any foreign objects (example: leaves, sticks, small toys, etc.)
- Check that the electrical cord and socket are not damaged, bent, or fraying.
- Check the filter and clean if necessary.

### POST-COOLING SEASON UNIT CHECK

After using your air conditioner in the warm summer months, always perform the following verifications:

- Disconnect the unit electrical power.
- Clean the filter and unit casing.
- Remove dust and other objects on the unit.
- Discard any accumulated water inside the unit (see section about drainage).

### LONG-TERM STORAGE

Should you place your unit in long-term storage, perform all of the post-season checks listed above and perform the following additional steps:

- Wrap the electrical cord loosely around the unit.
- Cover the unit with a sheet or cloth to prevent dust buildup inside during storage.
- **WARNING:** Never store the unit up-side down or on its side. This can permanently damage the compressor.

### DISPOSAL INFORMATION

- Most unit packaging materials are recyclable. Please dispose of them according to local recycling guidelines.
- If you wish to discard the unit, contact your local authorities for specific appliance disposal instructions. If the unit is functional and in good repair, but you wish to dispose of it, consider donating it to a local charity.

### CLEANING THE OUTER HOUSING AND INTAKE GRILLE

If dust has accumulated on the unit, use a soft, dry dusting cloth to wipe it off. If grease

or other harder to remove substances is on the unit, use a wrung-out cloth dampened with warm, soapy water. Use a soft brush to clean off the grille.

## **CLEANING THE FILTER**

For energy efficient operation, your filter should be cleaned at least once a month. Units in dusty environments may require more frequent filter cleaning.

- The filter removal handles are located on both sides of the unit (see "Getting to know your air conditioner" diagram, number ④ above).
- Remove it by sliding it out.
- Use a vacuum cleaner or rinse the filter in cold water. If the filter is particularly dirty (such as grease buildup), wash and gently scrub the filter in a bath of warm (not hot) soapy water. Let the filter completely dry in a shady place; exposing the filter to direct sunlight can cause deformation.
- After the filter is clean and completely dry, re-insert the filter.

*Note: To avoid deformation and fire risk, never dry the filter with a heat source, such as a hair dryer, fireplace, or heater.*

## **TROUBLESHOOTING**

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### **PROBLEM / POSSIBLE CAUSES**

#### **THE AIR CONDITIONER DOES NOT FUNCTION AT ALL**

- Is the power cable properly inserted into a functioning, grounded outlet?
- Is there a power failure such as a blown fuse or tripped circuit breaker?
- Is the ambient temperature lower than 61°F (16°C)? A safety device prevents the unit from cooling the room to even lower temperatures.

#### **INSUFFICIENT COOLING**

- Is the unit temperature set properly?
- Is the air filter dirty?
- Are doors or windows open?
- Is the room directly exposed to sunlight or are there other heat sources in the room?
- Are there a large number of people in the room?

#### **WATER BUILD-UP IN THE UNIT, SPLASHING NOISE**

- This is not a problem. This self-evaporative unit is designed allow condensate to build up in the rear of the unit during cooling and dry modes. The rear fan then runs through the pool of water, splashing it upon the evaporator coils, helping to cool them down. This makes the unit more efficient and eliminates the need to hook up a drain hose.

#### **THE AIR CONDITIONER UNIT STARTS AND STOPS VERY FREQUENTLY.**

- Verify the rating of your electrical system and outlets. You may need a qualified elec-

trician to troubleshoot and upgrade your electrical circuits if your air conditioner unit exceeds the rated capacity.

### **FOG BLOWS OUT DURING COOLING**

- In warm, high humidity environments this may naturally occur. Continued cooling will remove excess humidity from the room and the fog will disappear.

### **THE UNIT EMITS A STRANGE SMELL**

- This may be caused by residue from cooking and cigarette smoke, etc. that remain in the air conditioning unit. Eliminated the source of the smell and clean the filter.

### **THE UNIT MAKES LOUD OR UNUSUAL NOISES AND VIBRATIONS**

- Ensure that the unit is installed according to the installation instructions above.

### **THERE IS A “SQUEALING” NOISE**

- The cycling of the refrigerant inside the unit can temporarily cause this noise.

### **THERE IS A “PATTING” NOISE**

- This is often caused by heat expansion in the plastic parts.

### **CONDENSATION FORMS AT THE COOL AIR OUTLET**

- High humidity environments may cause condensation at the air flow output. Wipe the condensation off with a sponge or dry cloth.

**IF ANY OF THE FOLLOWING PHENOMENA OCCUR DESPITE THE ABOVE TROUBLESHOOTING TECHNIQUES, PLEASE TURN OFF THE UNIT AND DISCONNECT THE POWER CORD IMMEDIATELY AND CONTACT TECHNICAL SUPPORT OR A QUALIFIED TECHNICIAN:**

- The fuse blows or circuit breaker trips frequently.
- The power cable is abnormally hot.
- The insulation of the power cable is ripped, shred or torn.
- The unit controls do not work.
- The unit produces abnormal noises.

## **ELECTRICAL INFORMATION**

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- 230/208 Volts, 60Hz, 1Ph
- Watts (Rated): 4800/3925
- Amps (Rated) 22.5/20.0
- Power cord length: 6.5'
- EER: 9.4
- Plug Face: 6-30P



6-30P



## CUSTOMER SUPPORT

Before contacting customer support, please see the troubleshooting guide above.

Upon unpacking your air conditioner, **please be sure to write down the model and serial number of your unit.** This will be needed should your unit require servicing in the future. The number is found on a barcode on the right side of the air conditioner and on a similar barcode on the outside of the box the unit came in.

We recommend holding onto the box, but as many people do throw it away, and the air conditioner itself gets installed in a window, it can be difficult to access this serial number later.

Model number: \_\_\_\_\_ (One of the numbers mentioned on the cover of this manual). Your exact number is found on your box or on the rating label sticker on the right side of the unit.

Serial number (11 digits) \_\_\_\_\_

Please keep this manual for your records!

Visit our website to contact us, find answers to Frequently Asked Questions, and for other resources which may include an updated version of this user's guide.



**WWW.IMPECCA.COM**

If you wish to contact us by phone, please be sure to have your model number and serial number ready and call us between 9:30am and 5:00pm ET, at +1 866-954-4440.

Keep tabs on Impecca's newest innovations & enter contests via our social network feeds:



[www.facebook.com/Impecca/](https://www.facebook.com/Impecca/)



[www.instagram.com/impecca/](https://www.instagram.com/impecca/)



[@impeccausa](https://twitter.com/impeccausa)

## ONE-YEAR LIMITED APPLIANCE WARRANTY (US)

Impecca™ warrants this product against defects in material and workmanship to the original purchaser as specified below.

**PARTS AND LABOR- if the product is determined to have a manufacturing defect, within a period of one year from the date of the original purchase, Impecca™, at its own discretion, will repair or replace the product parts at no charge to you in the U.S.A.**

To obtain warranty service by an authorized Impecca™ service center, please email us at: [service@impecca.com](mailto:service@impecca.com) to obtain a Repair and Maintenance Authorization (RMA) number and received instructions on how the repair and/or replacement procedure will take place.

**Any glass materials included with the appliance will be covered for a period of 60 days from purchase.**

Impecca™ specifically excludes from this warranty any non-electric/mechanical attachments, accessories and disposable parts including but not limited to outside case, connecting cables, batteries and AC adapters. Impecca™ reserves the right to repair or replace defective products with the same, equivalent or newer models.

We reserve the right to either repair or replace product at our discretion. Replacement may be either new or refurbished and while every endeavor will be made to ensure it is the same model, if not possible it will be equal or higher specification.

Normal "Wear and Tear" is not covered by this warranty. Further, Impecca™ hereby reserves the right to determine "Wear and Tear" on any and all products. Tampering or opening the product casting or shell will void this warranty in its entirety.

Exclusions: This warranty does not cover the following:

1. Any product that has a defaced or covered serial number.
2. Products that have been transferred to a second owner.
3. Rust on the interior or exterior of the unit.
4. Products listed as "As-Is" or "Refurbished."
5. Food loss due to any product failure.
6. Window air conditioners installed in a wall.
7. The product if used in a commercial setting.
8. Service calls that do not involve product malfunction.
9. Service calls for a product ruined by not following the provided instructions.
10. Service calls to correct improper installation.
11. Costs associated with making the product accessible for servicing (including but not limited to removal of trim/molding/cabinetry, etc.)

12. Service calls to replace any consumables such as light bulbs, filters, etc.

13. Surcharges that may apply to service calls on weekends, nights, holidays. Damages to the finish of appliance or household furnishings due to installation of appliance.
14. Damages caused by any of the following: Acts of God; fires; misuse; accidents; incorrect power supply; service performed by unauthorized persons; use of non-genuine Impecca parts, etc.

ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO 1 YEAR FROM THE DATE OF THE ORIGINAL RETAIL PURCHASE OF THIS PRODUCT.

THESE WARRANTIES AND REMEDIES ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES IN CONNECTION WITH THE SALE AND USE OF THE PRODUCT. NO OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, ARE GIVEN.

IMPECCA™ IS NOT RESPONSIBLE OR LIABLE FOR ANY DAMAGE, WHETHER SPECIAL, INCIDENTAL, CONSEQUENTIAL, DIRECT OR OTHERWISE, OR WHETHER KNOWN OR SHOULD HAVE BEEN KNOWN TO IMPECCA™, INCLUDING LOST PROFITS, GOODWILL, AND PROPERTY AND PERSONAL INJURY RESULTING FROM ANY BREACH OF WARRANTY, THE INABILITY TO USE THE PRODUCT OR UNDER ANY LEGAL THEORY IN CONTRACT OR TORT. IMPECCA LIABILITY IS LIMITED TO THE ACTUAL PURCHASE PRICE PAID TO THE RETAIL SELLER OF THE DEFECTIVE PRODUCT.

No Impecca™ dealer, agent or employee is authorized to make any modification, extension, change or amendment to this warranty without the written consent and authorization from Impecca™.

Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, or do not allow a limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you have other rights, which vary from state to state.

*Note: Our Warranty center services only to Continental U.S.A.*

# GARANTÍA LIMITADA POR UN AÑO (US)

Impecca™ garantiza al comprador original este producto contra defectos en su material y mano de obra como se especifica a continuación.

**PARTES Y MANO DE OBRA– Si se determina que el producto tiene defectos de fabricación, dentro del periodo de un (1) año a partir de la fecha de compra original, Impecca™, a su discreción, reparará o reemplazará las partes del producto sin ningún costo para usted en los Estados Unidos.**

Para obtener el servicio de garantía de un distribuidor autorizado de Impecca™ envíenos un correo electrónico a: [service@impecca.com](mailto:service@impecca.com) para obtener un número de Autorización de Reparación y Mantenimiento (RAM) y recibir las instrucciones de cómo se llevará a cabo el procedimiento de reparación o reemplazo.

**Cualquier material de vidrio incluido en el electrodoméstico estará cubierto por un periodo de sesenta (60) días a partir de la fecha de compra.**

Impecca™ excluye de esta garantía accesorios no eléctricos o mecánicos, accesorios y partes desechables incluyendo, pero no limitado, a la carcasa, cables de conexión, baterías, adaptadores A/C. Impecca™ se reserva el derecho de reparar o reemplazar un producto defectuoso con un modelo igual, equivalente o nuevo modelo.

Nos reservamos el derecho ya sea de reparar o reemplazar el producto a nuestra discreción. El reemplazo puede ser nuevo o reacondicionado tratando de asegurar de que se trate del mismo modelo, si el mismo modelo no está disponible, se reemplazará con un modelo de especificaciones iguales o superiores.

El “desgaste” normal no está cubierto por esta ni por ninguna otra garantía. Adicionalmente, Impecca™ se reserva el derecho de determinar el “desgaste” de cualquiera o todos los productos. El violar o abrir el chasis del producto invalidará esta garantía por completo.

Excepciones: Esta garantía no cubre lo siguiente:

1. Cualquier producto que tenga un número de serie defectuosos o cubierto
2. Productos que han sido transferidos a un segundo propietario
3. Óxido en la parte interna o externa de la unidad
4. Los productos listados como “Tal cual” o “Reformados”
5. Pérdida de alimentos debido a la falla del producto
6. Aires acondicionados que han sido instalados en un muro.
7. El producto si este ha sido utilizado en una ubicación comercial
8. Llamadas de servicio que no involucren el mal funcionamiento del producto
9. Llamadas de servicio de un producto estropeado por no

seguir las instrucciones proporcionadas

10. Llamadas de servicio para corregir una instalación incorrecta
11. Costos asociados por hacer el producto accesible al servicio (incluido pero no limitado a la remoción de ajustes/moldeo/gabinete, etc.)
12. Llamadas de servicio para reemplazar consumibles como bombillas, filtros, etc.
13. Recargos que pueden aplicar a llamadas de servicio los fines de semana, por las noches, o durante las festividades. Daños al acabado del electrodoméstico o muebles de la casa debido a la instalación del electrodoméstico.
14. Daños causados por cualquiera de las siguientes causas: Actos de Dios, incendios, mal uso, accidentes, suministro de energía incorrecto, servicio realizado por personal no autorizado, el uso de partes no originales Impecca.

TODAS LAS GARANTÍAS IMPLÍCITAS, INCLUYENDO LAS GARANTÍAS IMPLÍCITAS DE MERCADOTECNIA E IDONEIDAD PARA UN PROPÓSITO EN PARTICULAR ESTÁN LIMITADAS A UNA DURACIÓN DE (1) AÑO EN PARTES Y NOVENTA (90) DÍAS EN MANO DE OBRA DESDE LA FECHA ORIGINAL DE COMPRA DEL PRODUCTO.

ESTAS GARANTÍAS Y MEDIDAS SON ÚNICAS Y EXCLUSIVAS EN RELACIÓN CON LA VENTA Y USO DEL PRODUCTO. NO SE OTORGA NINGUNA OTRA GARANTÍA, ORAL O ESCRITA, EN FORMA EXPRESA O IMPLÍCITA.

IMPECCA™ NO SE HACE RESPONSABLE DE NINGÚN DAÑO, YA SEA ESPECIAL, INCIDENTAL, CONSECUENTE, DIRECTO O DE CUALQUIER OTRA NATURALEZA, YA SEA CONOCIDO O POR DAR A CONOCER A IMPECCA™, INCLUYENDO LA PÉRDIDA DE GANANCIAS, PLUSVALÍA, DAÑOS PERSONALES O EN LA PROPIEDAD RESULTANTES DE CUALQUIER INCUMPLIMIENTO DE LA GARANTÍA, LA INCAPACIDAD DE UTILIZAR EL PRODUCTO O BAJO NINGUNA TEORÍA LEGAL EN CONTRATO O AGRAVIO. LA RESPONSABILIDAD DE IMPECCA SE LIMITA AL PRECIO ACTUAL DE COMPRA PAGADO AL VENDEDOR DEL PRODUCTO DEFECTUOSO.

Ningún distribuidor, agente o empleado de Impecca™ está autorizado para hacer ninguna modificación, extensión, cambio o enmienda de esta garantía sin el consentimiento y autorización escrita de Impecca™.

Algunos estados no permiten la exclusión o limitación de garantías implícitas o la responsabilidad por daños incidentales o consecuentes, y no permiten una limitación en la duración de una garantía implícita, de modo que las anteriores limitaciones o exclusiones pueden no aplicarse a usted. Esta garantía le otorga derechos específicos, y puede usted tener otros derechos, los cuales varían de estado a estado.

*Nota: El Centro de Servicio de Garantía hace envíos solo dentro del territorio continental de E.U.*



# GARANTIE LIMITÉE D'UN AN (US)

Impecca™ garantie auprès de l'acheteur original cet appareil contre toutes déficiences liées au matériel et à la fabrication tel que spécifié ci-dessous.

**PIÈCES ET MAIN D'ŒUVRE:** S'il est déterminé que l'appareil a un problème lié à la fabrication, à l'intérieur d'une période d'un an de la date d'achat originale, Impecca™, à sa discrétion, pourra remplacer ou réparer les pièces de l'appareil sans frais pour vous aux États-Unis.

Afin d'obtenir des services sous garantie par un fournisseur autorisé par le centre de service d'Impecca™, veuillez nous rejoindre par courriel : [service@impecca.com](mailto:service@impecca.com) afin d'obtenir un numéro d'autorisation d'entretien et réparation (Repair and Maintenance Authorization – RMA). Vous recevrez également des détails liés au processus de réparation et/ou remplacement.

**Tout matériel en votre possession inclus avec l'appareil est couvert par une garantie de 60 jours à compter de la date d'achat (lorsque applicable).**

Impecca™ exclus spécifiquement de cette garantie tout attachement non électrique / mécanique, accessoires ou pièce jetable incluant, mais non limité au boîtier externe, les câbles connecteurs, les piles et les adaptateurs secteur. Impecca™ se réserve le droit de réparer ou remplacer les appareils défectueux par un modèle pareil, équivalent ou plus récent.

Nous nous réservons le droit de réparer ou de remplacer l'appareil à notre discrétion. Le remplacement pourrait être par un appareil nouveau ou remis à neuf. Bien que tous les efforts soient mis de l'avant pour assurer qu'il s'agisse du même modèle, s'il s'avère impossible, le remplacement sera de qualité similaire ou supérieure.

L'usure normale de l'appareil n'est pas couverte par cette garantie. Impecca™ se réserve le droit de déterminer le niveau d'usure sur l'ensemble de ses appareils. Ouvrir le boîtier ou modifier l'appareil annule dans son intégralité la présente garantie.

Exclusions : la garantie présente exclut les points suivants :

1. Tout appareil dont le numéro de série est effacé ou rendu illisible.
2. Tout appareil transféré à un second propriétaire.
3. La rouille formée à l'intérieur ou à l'extérieur de l'unité.
4. Les appareils marqués « Tel quel » ou « Remis à neuf ».
5. Pertes d'aliments dus à un mauvais fonctionnement de l'appareil.
6. Climatiseur à fenêtre installés au mur.
7. Si l'appareil est utilisé à des fins commerciales.
8. Appels de service qui ne sont pas en lien avec un mal

fonctionnement de l'appareil.

9. Appels de service pour un appareil endommagé suite au non-respect des instructions fournies.
10. Appels de service liés à une installation défectueuse.
11. Coûts entraînés à rendre l'appareil accessible pour l'entretien (incluant, mais non limité à l'enlèvement de moulures, plinthes, armoires, etc.)
12. Appels de service pour le remplacement de pièces consommables tels que des ampoules, filtres, etc.
13. Des frais additionnels peuvent s'appliquer aux appels de service en soirée, en fin de semaine, les jours fériés. Des dommages à la finition de l'appareil ou à des ameublements suite à l'installation de l'appareil.
14. Dommages causés par : des circonstances exceptionnelles; incendie; mauvaise utilisation; accident; alimentation électrique inappropriée; entretien effectué par une personne non autorisée; utilisation de pièces non d'origine d'Impecca, etc.

TOUTE GARANTIE IMPLICITE, Y COMPRIS LES GARANTIES DE QUALITÉ MARCHANDE ET D'ADAPTATION À UN USAGE PARTICULIER EST LIMITÉE POUR UNE DURÉE DE 1 AN À COMPTER DE LA DATE DE L'ACHAT ORIGINAL DE CE PRODUIT.

CES GARANTIES ET RECOURS DE MEURENT EXCLUSIFS À LA VENTE ET L'UTILISATION DE CE PRODUIT. AUCUNE AUTRE GARANTIE, ORALE OU ÉCRITE, EXPLICITE OU IMPLICITE, NE S'ÉTABLIRA.

IMPECCA™ NE PEUT PAS ÊTRE TENU RESPONSABLE POUR DES DOMMAGES SPÉCIAUX, ACCIDENTELS, CONSÉQUENTS, DIRECTS OU AUTRES CONNUS OU QUI AURAIENT PU ÊTRE COMMUNIQUÉS À IMPECCA™, Y COMPRIS LA PERTE DE PROFITS, DE BIENVEILLANCE, DE BIENS ET DE BLESSURES RÉSULTANT D'UNE VIOLATION DE LA GARANTIE, L'INCAPACITÉ D'UTILISER LE PRODUIT OU EN VERTU DE TOUTE THÉORIE JURIDIQUE EN CONTRAT OU DÉLIT. LA RESPONSABILITÉ D'IMPECCA EST LIMITÉE AU PRIX D'ACHAT PAYÉ AU VENDEUR EN DÉTAIL DU PRODUIT DÉFECTUEUX.

Aucun revendeur, agent ou employé d'Impecca™ n'est autorisé à effectuer une modification, une extension, un changement ou un amendement de cette garantie sans le consentement écrit et l'autorisation d'Impecca™.

Certains états ne permettent pas l'exclusion ou la limitation des garanties implicites ou de responsabilité en lien avec des dommages accidentels ou des dommages conséquents ou ne permettent pas une limitation sur la durée de la garantie implicite. Donc, les limitations ou exclusions ci-dessus peuvent ne pas s'appliquer à vous. Cette garantie vous donne des droits légaux spécifiques et vous déterminez d'autres droits, qui peuvent varier d'état en état.

Note : Notre centre de la garantie effectue la livraison uniquement qu'aux États-Unis continentaux.

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