



# FluentCloud ClickToCall

## Make your dialpad obsolete.

FluentCloud ClickToCall enables the instant dialing of phone numbers and incoming call notifications through your Google Chrome browser.

This productivity explosion is free for all customers using FluentStream’s award winning cloud business telecommunications platform. This application is directly linked with your FluentCloud login and extension. Within your browser, phone numbers are enabled as clickable links that auto generate phone calls to your deskphone or WebPhone. Once the number is clicked, your phone will start ringing. Answering the call will initiate the call to the number you clicked.

ClickToCall integrates seamlessly with all of your favorite web apps - Google Docs and Office 365 included among many.

ClickToCall works great with most CRM and ticketing systems such as Salesforce, SugarCRM, QuickBase, Zendesk, and ZoHo. For advanced users, some CRM and ticketing systems can work with ClickToCall to enable incoming call screen-pops, matching the incoming phone number with records in the CRM or ticketing system.

In the dial-a-number box, phone numbers can be manually dialed, or dialed by simply copying and pasting the number into ClickToCall. An internal list of extensions is also available - simply start typing the extension number or employee’s name and ClickToCall will dynamically list your business’s internal extensions.

