



Document Name:	No Shame/No Blame Pest Policy
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## **Purpose**

***No Shame / No Blame*** policy for tenants reporting pest concerns to building management. Tenants will not be blamed for causing the pests when they report the pests to building staff.

## **Policy/Procedure**

This policy recognizes that:

- Infestations of pests (bedbugs / cockroaches / mice, etc.) are accidental. No one wants these pests in their home;
- Eliminating the pests is everyone's goal;
- Residents, building owners/property managers and pest management professionals all have a role to play in fighting pests.
- Pests should be reported as soon as possible to prevent larger infestations and more expensive treatments.

Please report any suspected pest issues to building staff with confidence that they will focus on removing the pests without blaming anyone for the pests except the pests themselves.

## **Supporting Documentation**