

# PRE-AUTHORIZED PAYMENT AGREEMENT

Please complete and return this form with a **void cheque** to Customer Care Centre by mail, fax or email.

**Fields marked with an asterisk (\*) are required.**

The following pre-authorized payment agreement must be completed by the primary Enercare Connections account holder.

PART A: CUSTOMER INFORMATION			
Account Number*:		Type of Account*:	
Primary Account Holder: Title: _____ First Name*: _____ Middle Name: _____ Last Name*:			
Primary Phone:		Secondary Phone:	Email:
Service Address*: Number, Street Name, Unit Number		City*:	Province*:
Mailing Address: (If different from above) Number, Street Name, Unit Number		City:	Postal Code*:
PART B: BANKING INFORMATION			
Bank Account Holder: (Name on cheque must match Enercare's primary account holder who is financially responsible for the Enercare account) First Name*: _____ Middle Name: _____ Last Name*:			
Financial Institution*:		Financial Institution Number*: (3 digits)	
Transit (Branch Number)*: (5 digits)		Bank Account Number*: (7 or more digits)	
PART C: TERMS OF AGREEMENT			
<p>I authorize Enercare Connections Inc. and its affiliates and agents (collectively, Enercare) and the financial institution designated (or any other financial institution I may authorize at any time) to begin deductions, as per my instructions, for monthly regular recurring payments and/or one-time payments from time to time, for payment of all charges arising under my Enercare Connections account(s). Regular monthly payments for the full amount of the Enercare monthly bill will be debited to my specified account on the due date indicated on the bill. Enercare will issue regular bills with a due date being 16 days after the bill creation date. Enercare will obtain my authorization for any other one-time or sporadic debits. This authority is to remain in effect until Enercare has received written notification from me of its change or termination. This notification must be received at least 30 days before the next debit is scheduled by email or by mail to the Customer Care Centre. I may obtain a form for a reimbursement claim, a sample cancellation form, or further information on my right to cancel a PAD Agreement, at my financial institution or by visiting <a href="http://www.cdnpay.ca">www.cdnpay.ca</a>.</p> <p>For business account customers, my signature is confirming that I have the authority to bind the corporation.</p> <p>Enercare may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least ten (10) days prior written notice to me. I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAP Agreement. To obtain more information on my recourse rights, I may contact my financial institution or visit <a href="http://www.cdnpay.ca">www.cdnpay.ca</a>.</p>			
Authorized Signature for personal or business** accounts*:			Date*:

\*\* I have the authority to bind the corporation.

**Please complete and return this form with a void cheque to Enercare Connections Customer Care Centre by mail, fax or email.**

**Mail:** Enercare Connections Inc.  
Customer Care Centre  
PO Box 4638, Station A  
Toronto, ON, M5W 5C7

**Fax:** 1-416-649-1969

**Email:** [connections.care@enercare.ca](mailto:connections.care@enercare.ca)

The information collected on this form is for the sole purpose of providing our customers with sub-metering services and for the collection of our customer accounts. For a copy of the Enercare Privacy Policy, see our website or contact Customer Care at 1-866-449-4423.

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