



Kay Four Quarterly

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What Not to Put Down Drains

We have the main drain lines of buildings cleaned regularly to avoid back ups into suites. These lines drain water from your bathtub, bathroom basin, toilet, and kitchen sink to the city's sewer line. Lately we have been finding a lot of items in your drain lines that do not belong in them.

The following are examples of items that you should not put down the drains or toilet; put them in the garbage where they belong. This list is far from complete; when in doubt please do not flush or rinse it down a drain.

Cigarette butts	Sanitary napkins	Food scraps
Dental floss	Disposable diapers	Grease, fats, oils
Condoms	Human hair	Pills
Rags	Cotton swabs/balls	Paper towels/kleenex
Chemicals/Paint	Cosmetics/makeup	Tampons/tampon applicators

All of these items can clog your drain and you can be assessed with a drain cleaning charge if they do. Chemicals, pills and hazardous waste should be taken to special depots. They are hazardous to the environment.



Carpet Cleaning Offer

Once again, Kay Four Properties has arranged for our selected carpet cleaning contractor to provide cleaning at a preferred rate. The cost of this service including GST is:

\$95.00 - 1 Bedroom Suite

\$105.00 - 2 Bedroom Suite



These prices are lower than the market cost of having carpets professionally cleaned.

Please sign up for this service with your caretaker by April 10, 2015. We will book the cleanings starting in late April and throughout May, 2015.

In the past, some tenants cancelled or rescheduled their bookings. We are billed by the contractor for loss of revenue when this happens. As such, we will require payment in advance of the cleaning and will not issue refunds on cancellations.

Remember that the Residential Tenancies Act states the tenant is responsible for keeping their suite, including all carpets, clean.

Why We Have a No Pets Policy

It can be hard to resist those furry little guys looking up at you when you walk by a pet store. Most of us love pets, but Kay Four Properties has a No Pets policy. We would like you to know why.

Most pets carry some form of dander in their fur or on their bodies. There are many people who are so sensitive to some allergens that they cannot walk by the door of a suite with a pet inside without suffering physical symptoms. We have a duty to all of our tenants to allow them to live in quiet comfort. A no pets policy allows us to comply.

Another difficulty with pets is that they, like us, are not perfect. All animals have the potential of causing damage to your suite, or of causing a disturbance in the building. Generally, dogs and birds bark or chirp loudly, while cats and dogs spray or urinate to mark their territory. Examples of damage that we have seen include cats clawing at carpets, walls and draperies or dogs chewing and scratching on doors.

A loud pet may disturb other tenants. One "bathroom" mistake may require us to replace carpeting. Without question a fur bearing pet will require us to clean a suite, paint it or even replace flooring in order to ensure a clean, odorless and allergen free environment for the next tenant. Please be considerate of your neighbours and our policy by keeping pets out of your building.

