

---

---

# ◆ Kay Four Quarterly ◆

---

---

Winter 2010

---

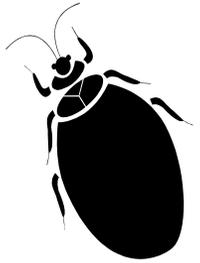
---

## A Tenant Primer on Bedbugs

Bugs are a fact of life. Many are easily controlled by simple removal of attractants, such as flour (if you have flour beetles), or by simple treatments, such as Raid or sticky traps for most ants, beetles and flying insects.

Unfortunately, bedbugs have become a world wide epidemic and are not so simple to treat. We need you to help us take care of all bug problems, but especially bedbugs.

A few facts about bedbugs:



- Bedbugs have been found in banks, movie theatres, restaurants and hospitals. Basically they can be found anywhere.
- They are not attracted by dirty people or to dirty suites.
- They do not spread disease.
- They can live for a year or more without people in a suite.
- They cannot be effectively treated with Raid or other simple treatments that are available to consumers.
- There is no chemical available today that is known to get rid of these pests in one treatment. Multiple visits are always required to ensure bedbugs are gone.

Here is what we need you to do to help us keep your apartment building from having bedbugs, and to prevent them from spreading:

- Do not hide the fact you suspect bedbugs are present. The faster we learn of them the faster we can treat for them.
- Do not buy used beds, sofas, etc., especially at garage sales.
- Do not bring in discarded furniture, bedding, etc. These items may have been discarded because the previous owner had bedbugs in their home.
- Inform your caretaker or our office as soon as you see bedbugs.
- Follow the instructions provided by our office if you get a notice of treatment. We follow a government recommended protocol for bedbug treatment.
- If you suspect you have bedbugs, do not remove sofas, beds, or other such items from your suite.

We encourage you to call our office, the City entomologist at 311 or to visit the City of Winnipeg's bedbug web-site link at [http://www.winnipeg.ca/cms/bugline/insect\\_information/bedbugs.stm](http://www.winnipeg.ca/cms/bugline/insect_information/bedbugs.stm) for more information.

**Wishing you all the best in this Holiday Season. Have a Happy New Year.  
Enjoy your 2011 Calendar with our compliments.**

### Helpful Hints for the Winter

Windows can experience condensation and ice build up. The best way to minimize this problem is to keep the humidity level down in your apartment.

This can be done by:

- Turning on fans to circulate or exhaust the air in your suite.
- Leaving your drapes open during daylight hours to help release humidity from the window area.
- Opening a window for a few minutes each day to reduce humidity build up. Wiping off condensation from windows and frames is also helpful and will reduce mildew build up.
- Keeping your bathroom fan on for at least 30 minutes after you bathe or take a shower.

### Rent Receipt Delivery

In late January 2011, your caretakers will deliver your rent receipt for payments made to Kay Four Properties during 2010.



Please do not lose your rent receipt. You may be asked for it by your income tax preparer or the government.

Replacement receipts will be issued by our office at a cost of \$10.00 each.