



# Kay Four Quarterly

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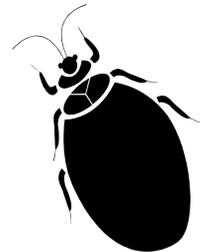
## A Tenant Primer on Bedbugs

Bugs are a fact of life. Many are easily controlled by simple removal of attractants, such as flour (if you have flour beetles), or by simple treatments for most ants, beetles and flying insects.

Unfortunately, bedbugs have become a world wide epidemic and are not so simple to treat. We need you to help us take care of all bug problems, but especially bedbugs.

A few facts about bedbugs:

- Bedbugs have been found in banks, movie theatres, restaurants, libraries, buses and hospitals. Basically they can be found anywhere.
- They are not attracted by dirty people or to dirty suites.
- They do not spread disease.
- They can live for a year or more without people in a suite.
- They cannot be effectively treated with Raid or other simple treatments that are available to retail consumers.
- There is no chemical available today that is known to get rid of these pests in one treatment. Multiple visits are always required to ensure bedbugs are gone.



Here is what we need you to do to help us keep your apartment building from having bedbugs, and to prevent them from spreading:

- Do not hide the fact you suspect bedbugs are present. The faster we learn of them the faster we can treat for them.
- Do not buy used beds, sofas, etc., especially at garage sales.
- Do not bring in discarded furniture, bedding, etc. These items may have been discarded because the previous owner had bedbugs in their home.
- Inform your caretaker or our office as soon as you see bedbugs or notice bedbug bites on your body.
- Follow the instructions provided by our office if you get a notice of treatment. We follow a government and industry recommended protocol for bedbug treatment.
- If you suspect you have bedbugs, do not remove sofas, beds, or other such items from your suite. Removing furniture does not guarantee removal of the bedbugs from your suite, and may spread the bugs to other suites in the building.

We encourage you to call our office, the City entomologist at 311 or to visit the Province of Manitoba's bedbug web-site link at <http://www.gov.mb.ca/bedbugs/> for more information.

### More Winners

We have purchased Show and Save 2012/13 books in support of a local community organization. The following tenants are lucky winners of these books.

O & J White	R & H Navidad
S Kanderski	D Wilson
E & B Johnston	O & P Reid
C Walters	A & MJ Gerardy
B McKnight	D Powell
M Wojtowicz	R Vining
A & D Fredricksen	R Ralston
C Cleaver	E & M Alojado
M Young & P Gray	

### Our Team

We realize that many of our tenants are not familiar with our team at the head office. The following is our team:

Reception:	Taneish
Administrative Assistant:	Sheri
Accounting Assistant:	Judy
Property Managers:	Krista, Ryan
Senior Managers:	Avrom, Dawn, Geoff

Feel free to call the office with any questions. Most questions can be answered by Taneish or Sheri, or you will be directed to your property manager.

Remember to call the office to follow up if you have requested maintenance which seems to have been missed.