



The HHP Advantage

All homes we lease are in excellent condition and competitively priced

- o All properties have undergone renovation and updating
- o 43 point checklist is completed prior to new resident move-in
- o Caretaker at each property cleans hallways, common areas, and grounds on a weekly basis

Residents' safety, security, and peace of mind are our highest priorities

- o Secure entry to all buildings, exterior floodlights, and security cameras
- o All residents are background checked. Convicted felons and habitual offenders are not allowed.
- o Quiet hours from 10PM to 8AM
- o Strictly enforced policies against loitering, illegal activity, and other disruptive behaviors.
- o Regular safety inspections of the entire property

Prompt repairs and maintenance

- o Online maintenance requests via the Resident Portal anytime 24/7
- o Maintenance cellphone number for urgent maintenance
- o Response to urgent maintenance requests within 24 hours. Routine repairs usually completed within 3 business days.
- o Resident receives confirmation upon receipt of the request and at completion
- o Preventative extermination in all apartments on a quarterly schedule

Convenient payment options that can improve your credit score

- o Online payments via the Resident Portal by eCheck (bank transfer /ACH), debit card or credit card anytime 24/7.
- o Boost your credit score by paying online and opting to report payments to the credit agencies (optional)
- o Mail us a check or money order

Convenient communications by text, email, and Resident Portal

- o Residents receive notices, monthly statements, and other communications by text and/or email
- o Residents can view charges, credits, and account balance at any time 24/7 on the Resident Portal
- o Residents can communicate with our staff by message on the Resident Portal, email, or text.

Discounts for responsible residents

- o \$25/mo discount for providing proof of renter's insurance coverage
- o \$10/mo discount for making payment online OR for early payment (by 25th) by paper check or money order
- o Renewal discounts for residents who have paid on-time, maintained their unit in good condition, and followed all policies and rules.