

## **COVID-19**

As Ontario and other provinces across the country declare a state of emergency, the federal government has begun to impose new and extreme measures in order to contain the virus. This has led to Apartment building owners being faced with an unprecedented situation with tenants and frontlines staff not only at risk, but potentially headed for quarantine as the virus continues to spread.

At Frastell Property Management Inc., we care deeply about all our employees, residents, communities, contractors and suppliers.

Frastell takes the COVID-19 situation very seriously. Our immediate focus remains on ensuring everyone has the appropriate information, resources and support they need to stay healthy and remain safe.

Frastell can confirm that we have not experienced a case of COVID-19 in any of our buildings, but in the unfortunate event that this does happen, we are confident in our level of preparedness.

Frastell has implemented increased cleaning and sanitation protocols throughout our buildings, as well as having initiated several measures to limit exposure, including the distribution of first-line-of-defence health tips to all our tenants within all of our buildings.

Frastell has also implemented the temporary closure of amenity spaces and restricting access to on-site management offices.

Frastell is also deferring all non-essential building maintenance and all non-emergency unit work orders across all of our properties until further notice.

Frastell has remained vigilant since the start of this pandemic, and we continue to remain proactive and flexible with our response as the situation evolves.

We appreciate that circumstances are changing on a day-to-day basis and we continue to be committed to closely monitoring the situation and adjusting protocols currently in place that allow for the most effective practices recommended by Canadian health authorities.

### **FOR UP-TO-DATE INFORMATION:**

<https://www.toronto.ca/home/covid-19/>

Frastell Property Management Inc.

