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running a Factory Data Reset will simper the phone's memory and return the phone to its factory-standard state. Factory Data Reset is a tool that is used to remove everything that has been imported, added, or installed on the device. Remember when using this feature; everything is deleted. Nothing stored on the MicroSD is affected. Your contact and e-mail information is automatically backed up to the Gmail server. Your data is restored when you log on with your user name and password. On your phone's screen, touch the home key. Touch settings. Scroll down and touch Privacy. Scroll down and touch Factory Data Reset. Touch Reset Phone. Touch delete everything. After the phone restores power, sign in with your Gmail account to restore your phone. 08-06-2014 07:34 Am Like 0 Sometimes the copper pieces are pushed too far down so that they do not connect with their counterparts. Taking apart the phone is easy.. only the battery and a few screws. Be careful when lifting out the black plastic pad, as a thin adhesive strip is glued to one of the connectors on the motherboard. Just take a small screwdriver or some lace and gently lift on the copper springs on the daughter board. put everything back together and start the phone. Hope this helps. =) Sammie 04-11-2015 12:53 PM Like 0 I'm very late, but I just had this problem today and I was led to this link. I fixed my problem with it. Get a friend to call your phone to get it. and turn on the speaker so you can hear its voice on an external speaker. when you hear the sound. That's it. its now fixed. check again. I had the same symptoms. external speaker has been detected. but does not work. A reboot didn't help either. but this fixed it 07-24-2015 05:44 AM Like 0 0 0 Sometimes the copper pieces are pushed too far down here, so that they do not connect with their counterparts. Taking apart the phone is easy.. only the battery and a few screws. Be careful when lifting out the black plastic pad, as a thin adhesive strip is glued to one of the connectors on the motherboard. Just take a small screwdriver or some lace and gently lift on the copper springs on the daughter board. put everything back together and start the phone. Hope this helps. =) Sammie This solid mine. Thank you a million! 14.08.2015 15:01 As 0 Yesterday the external speaker of my Note 2 suddenly stopped in the middle. Did nothing to damage the phone -- no exposure to water or shock. It was in my hip holster for most of the day as usual. I uninstalled a new app and a few apps that were updated yesterday to make sure they weren't the problem. Checked all the sound settings I could find, but they all looked good. Restarted a few times, including once with pulling the battery. No change. The phone also doesn't play the normal sounds when booting, which makes me think it's not software-related. I checked the audio settings with Elixr and the phone seems to think that the speaker is working normally -- i.e. it does not appear to be silent, in silent mode, connected with a wired headset, etc. Audio plays well over a wired headset and the phone earphone speaker works well for phone calls. The only thing unusual that I have seen with my phone recently is that occasionally a message like auto mode would appear when charging, although I have done nothing to activate any kind of auto mode. Not sure what this might cause or whether it is even related. Are there any suggestions for anything else before I contact Verizon for a warranty claim for a defective speaker? I have the extended warranty, so it costs nothing but my time to migrate everything to a replacement device. I just want to make sure I don't have to swap for a refurb phone if I don't have to. The same problem bro 04-02-2017 04:31 AM Like 0 Just happened with my mom Infinix Note 4 it just had to turn off remove the rear cover, blew the speaker a few times..... And turned it on and it now okay. Thanks to some contributions I have seen here. 20.02.2018 14:56 How 0 My phone sound suddenly stopped working... I tried everything I turned on from rebooting it all worked nothing finally found a link that showed me the reason why my phone was that my headset was the headset cleaned and boommy sound started to work when that helps someone open out your headset... I just blew my head a few times and it worked... 05-05-2018 17:08 Like 0 Thanks to everyone!!!! I never thought that blowing through the speaker with my mouth might fix it, but it actually did. I am so happy and thank you to everyone on this page!! 07/18/2018 07:47 As 0 0

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