

CISLOnline® Privacy Policy

Introduction. This privacy policy is created to cover the CISLOnline services and products. Our privacy policy explains what information we collect, how we use that information, why we collect it, the choices we offer to access and update your information. By using those services and products you consent to this privacy policy.

Information We Collect.

We collect information to provide better services to you and our other users .

There are three ways we collect information:

- **When you give us information.** When you register as a CISLOnline user we will ask you for certain personal information such as your name, gender, birth date, languages you speak, email address, nationality, or credit card.
- **When you share.** You may choose to share words or invite friends to join CISLOnline by sending invitation emails via our share or invite feature. We will store the email addresses you provide so that the respondents may be added to your social network, confirm orders/ purchases and also to send reminders of the invitations. CISLOnline does not sell these email addresses or use them to send any other communication besides invitations and invitation reminders. Recipients of invitations may contact us at any time to request removal of their information from our database.
- **When you use any of our services.** We may collect information about the services that you use and how you use them.

This information includes:

- **Device information**
We may collect device-specific information (such as your hardware model, operating system version, unique device identifiers, and mobile network information including phone number). CISLOnline may associate your device identifiers or phone number with your CISLOnline account.

- **Log information**

When you use our services we may automatically collect and store certain information in server logs. This may include:

 - details of how you used our service, such as what you read, words you look up, pages you visit, and words you share and study.
 - **Internet protocol addresses**
 - device event information such as crashes, system activity, hardware settings, the website that referred you, browser type, browser language, the date and time of your request
 - cookies that may uniquely identify your browser or your CISLOnline account.

- **Unique application numbers**

Certain services include a unique application number. This number and information about your installation (for example, the operating system type and application version number) may be sent to CISLOnline when you install or uninstall that service or when that service periodically contacts our servers, such as for automatic updates.

- **Local storage**

We may collect and store information (including personal information) locally on your device using mechanisms such as browser web storage (including HTML 5) and application data caches.

- **Cookies and anonymous identifiers**

We use cookies and other tracking technologies to collect and store information when you use CISLOnline services, and we may send one or more cookies or anonymous identifiers to your device. You may set your browser to accept all cookies, block all cookies, or to notify you when a cookie is being set. However, if you reject our cookies, please remember that many of the CISLOnline services may not function properly or at all.

How we use information we collect

We use the information we collect from to (i) improve your user experience, (ii) provide, maintain, protect and improve our services, (iii) to develop new services, (iv) to help us identify and/or provide information, products or services that may be of interest to you, and (v) to protect CISLOnline and our users. We also use this information to offer you a more personalized experience as you use CISLOnline.

We only uses your personal information for the original purposes it was given. CISLOnline will not disclose, use, give or sell any personal information to unaffiliated third parties for any purposes except as follows:

- when we have your permission to do so at the time of collection
- to our suppliers and other third parties who need to know in order to deliver services on behalf of CISLOnline
- if we have a good faith belief that (i) we are required to do so by law, or (ii) it is necessary in order to establish, protect, or exercise our legal rights or those of our users or the public, defend against any legal claim, or to detect, prevent and protect against and otherwise address fraud , technical, or security issues.
- if we are acquired by or merge with another company in which case we will continue to ensure the confidentiality of your personal information and notify you before your personal information is transferred or becomes subject to a different privacy policy.

We may permit certain trusted third parties to track usage, analyze data such as the source address that a page request is coming from, your IP address or domain name, the date and time of the page request, the referring Web site (if any) and other parameters in the URL. This is collected in order to better understand the usage our services, and enhance the performance of services to maintain and operate the our services and certain features of our services. We may use third parties to host our services; operate various features available on our services; send emails; analyze data; provide search results and links and assist in fulfilling your orders.

We use non-identifying and aggregate information to better design our website and for business and administrative purposes. We may also use or share with third parties for any purpose aggregated data that contains

no personally identifiable information. For example, we may share information publicly to show trends about the general use of our services.

When you contact us, we may keep a record of your communications to help us answer your questions and solve any issues you might be facing. We may use your email address to inform you about our services, such as letting you know about upcoming changes or improvements, or to contact you about other matters relevant to the services we provide.

Also, we may share personally identifiable or other information with any of our parent, subsidiaries, divisions, and affiliates.

We will ask for your consent before using information for a purpose other than those that are set out in this Privacy Policy.

CISLOnline may process personal information on our servers in different countries around the world. We may process your personal information on a server located outside the country where you live.

Information you share

Some services of CISLOnline allow you to share information with others. Remember that when you share information publicly, it may be indexable by search engines.

Accessing and updating your personal information

You may modify or remove any of your personal information at any time by logging into your account and accessing features such as edit, account, or settings.

When updating your personal information, we may ask you to verify your identity before we can act on your request.

If you change or delete your personal information we will strive to update it quickly or to delete it – unless we have to keep that information for legitimate business or legal purposes. For example, we may not immediately delete residual copies from our active servers and may not remove information from our backup systems.

We may reject requests that are unreasonably repetitive, require disproportionate technical effort (for example, developing a new system or fundamentally changing an existing practice), risk the privacy of

others, or would be extremely impractical (for instance, requests concerning information residing on backup tapes).

Email Choice/Opt-out

If you receive an email from CISLOnline and would prefer not to receive such communications in the future, you can do so by (i) following the instructions in the emails, or (ii) sending an email to support@CISLOnline. We will make reasonable efforts to implement your opt-out requests promptly, however, you may still receive communications from us for up to fifteen business days as we process your request.

Children's Privacy and Parental Controls

We do not solicit any personal information from children. If you are not 18 or older, you are not authorized to use our site or services. Parents should be aware that there are parental control tools available online that can be used to prevent children from submitting information online without parental permission or from accessing material that is harmful to minors.

CISLOnline collects limited personal information from minor students under the age of 13, but only where that student's school, school district, test preparation or tutoring company, and/or educator has elected to make the CISLOnline Service available to its students for the use and benefit of the learning environment. All schools, school districts, test preparation or tutoring company, and/or educators (collectively referred to as "Educators:") are required to obtain parental consent from students' parents before accessing the CISLOnline Site- IT IS THE RESPONSIBILITY SOLELY OF THE APPLICABLE EDUCATORS TO COMPLY WITH THE CHILDREN'S ONLINE PRIVACY PROTECTION ACT ("COPPA"), WHICH REQUIRES PARENTAL CONSENT FOR ONLINE COLLECTION OF PERSONAL INFORMATION FROM CHILDREN UNDER THE AGE OF 13 (SEE RELATED OBLIGATIONS BELOW). If you are a student, please do not send any personal information about yourself to CISLOnline, other than what we request from you when you sign up for CISLOnline. In the event that we learn that we have collected personal information from a minor student without parental consent being obtained by his or her Educator, or if we learn a student has provided us personal information beyond what we

request when he or she signs up for CISLOnline, we will delete that information as quickly as possible. If you believe that a student may have provided us personal information beyond what is requested when signing up for the CISLOnline Service, or that a student's Educator has not required parental consent prior to our collection of any personal information, please contact us at CISLOnline@cisl.edu.

Information security

We work hard to protect CISLOnline and our users from unauthorized access to or unauthorized alteration, disclosure or destruction of information we hold. However, by consenting to the Terms and Conditions of the Site and hence the Privacy Policy, you consent that no data transmission over the Internet is completely secure. We cannot guarantee or warrant the security of any information you provide to us and you transmit such information to us at your own risk.

Enforcement

We regularly review our compliance with our Privacy Policy. When we receive formal written complaints, we will contact the person who made the complaint to follow up. We work with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that we cannot resolve with our users directly.

Changes to the Privacy Policy

We may change this Privacy Policy from time to time. If at some point in the future, there is a change to our Privacy Policy, unless we obtain your express consent, such change will only apply to information collected after the revised Privacy Policy took effect. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of privacy policy changes). Your continued use of the Site indicates your consent to the Privacy Policy as posted.

[End of Privacy Policy]