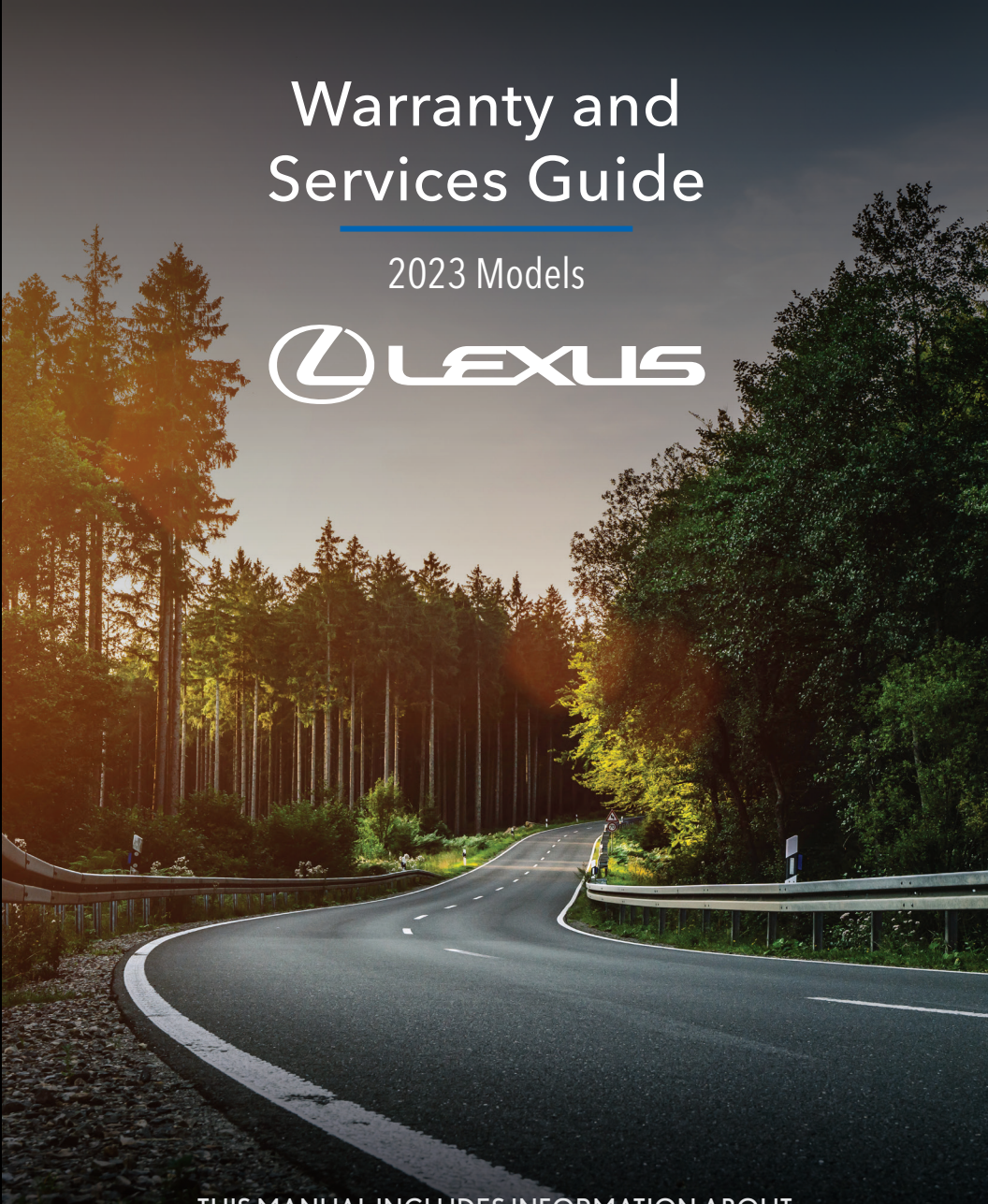
Warranty and Services Guide

2023 Models



THIS MANUAL INCLUDES INFORMATION ABOUT:

Warranty · Owner's Responsibilities · Factory Recommended Maintenance Services
Special Services · Mediation and Arbitration · Roadside Assistance Program
Lexus Extra Care Protection (ECP) Service Agreement
Hybrid Vehicles · Battery Electric Vehicles · TireCare

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WELCOME TO THE LEXUS FAMILY

Lexus Canada would like to take this opportunity to thank you for purchasing your new Lexus; this is a statement of your desire to own a vehicle that offers uncompromising automotive engineering, design, luxury and quality.

Your Lexus is the culmination of over fifty years of automotive research and development. As a Lexus owner, we want you to achieve the optimum ownership experiences. It would be to your benefit to invest a small amount of time to read and carefully consider the recommendations within this guide and the additional Owner's Manual provided.

This guide is a supplement to your Owner's Manual. We recommend this guide be kept in your vehicle as it is a valuable reference for warranty and Lexus parts and service information. Warranty information is intended to protect your investment and to provide you with answers to questions that you may have about your new Lexus. Your Owner's Manual also contains important information so be sure to read it carefully.

We recommend that you bring your vehicle to an authorized Lexus Dealership for the maintenance recommendations explained in the Owner's Manual and this guide. Please be aware that any modifications to your Lexus could affect its performance, safety or durability and may even violate government regulations.

There can be times when Lexus may introduce special policy adjustments, which cover some or all of the costs of repairs required when your vehicle is beyond its warranty coverage. Please inquire with your Lexus Dealer when having your vehicle serviced or call our Customer Relations Department at 1-800-26-LEXUS (1-800-265-3987) to determine if any special policy adjustment is applicable to your vehicle.

Thank you again for having selected Lexus. Please accept our best wishes for many years of pleasurable and safe driving in your new vehicle.

Every effort has been made to ensure the content in this Owner's Manual Supplement is accurate based on information available at the time of printing. Your Lexus Dealer is your best source for up to date information.

The coverages are displayed as months or kilometres, this indicates that the coverages expire either on the months or kilometres published, whichever occurs first.

Lexus New Vehicle Limited Warranty

COVERAGE	TERM
Basic New Vehicle Limited Warranty	48 months or 80,000 km
Powertrain New Vehicle Limited Warranty[1]	72 months or 110,000 km
Hybrid-Related Components Warranty[2]	96 months or 160,000 km
HV Battery Warranty	120 months or 240,000 km
BEV Specific Components Warranty [3]	96 months or 160,000 km
EV Battery Warranty	96 months or 160,000 km
EV Battery Capacity Warranty[4]	96 months or 160,000 km
Paint Defect Warranty	48 months or 80,000 km
Corrosion Perforation Warranty	72 months unlimited km
Safety Restraint System Warranty	72 months or 110,000 km
EMISSIONS WARRANTY	
Defect/Performance	48 months or 80,000 km
Specified Major Emission Control Components	96 months or 130,000 km



(1) Hybrid Transaxle (w/motors) is covered by Powertrain Warranty
(2) Includes: Battery Control Module, Hybrid Control Module, Inverter with Converter
(3) Includes: Transaxle, Inverter with Converter
(4) Battery Capacity warranty coverage is applied to battery capacity below 70% of original capacity

WARRANTY EXPLANATION

Warrantor
For the purpose of warranty in Canada, Lexus is a division of Toyota Canada Inc. and they provide warranty for all of their new vehicles.

Warranty Begins
The warranty period begins on the warranty registration date as shown on the New Vehicle Information Statement. The warranty registration date is the original in-service date and may be dated earlier than the date of sale.

Towing
When your vehicle is inoperative due to a warranty part failure, towing service is covered to the nearest authorized Lexus Dealership or service establishment authorized by Lexus.

No Charge
Warranty repairs and adjustments (parts and/or labour) will be made at no charge.

Warranty Application
This warranty is applicable to any vehicle registered in Canada and normally operated within Canada, the United States or U.S. Territories.

Statutory Warranties
The provisions of the above written warranties are in addition to and not a modification of or subtraction from any statutory warranties or other rights or remedies as may exist according to the law. Provincial legislation may give you greater rights that are contained in these additional written warranties. In the event of conflict in these additional written warranties and provincial legislation relating to consumer products, the latter shall prevail.

Where to go for Warranty Service?
Lexus recommends that you return to the Dealership where you bought your vehicle because of their continued and personal interest in you. If you are unable to return to your Dealer, any Lexus Dealer will make the necessary repairs or adjustments using new or remanufactured Lexus approved parts.

You are responsible for delivering your vehicle to an authorized Lexus Dealer in order to obtain warranty service. You are responsible for keeping maintenance records since it may be necessary in some instances for you to show that the required maintenance has been performed.

BASIC NEW VEHICLE LIMITED WARRANTY

The basic new vehicle limited warranty covers repairs on any part of the vehicle supplied by Lexus Canada that is defective in material or workmanship, subject to the exclusions listed under Warranty Exceptions. Coverage is for a period of 48 months or 80,000 km, whichever occurs first.

Service Adjustments

The following service adjustments are covered for 12 months or 20,000 km, whichever occurs first.

- Wheel alignment
- Wheel balance
- Air conditioning recharge

Powertrain New Vehicle Limited Warranty

The powertrain components listed below are covered for defects in materials or workmanship for a period of 72 months or 110,000 km, whichever occurs first, subject to the exclusions listed under Warranty Exceptions.

Engine - Cylinder block and head and all internal parts, intake manifold, timing gears, timing chain/belt and cover, flywheel, valve covers, oil pan, oil pump, mechanical water pump, fuel pump, engine control module, engine mounts, seals and gaskets.

Transmission And Transaxle - Transfer case and all internal parts, transmission/transaxle and all internal parts, hybrid transaxle (w/motor), clutch cover, torque converter transmission/transaxle mounts, seals and gaskets.

Front Wheel Drive – Final drive housing and all internal parts, axle shafts, driveshafts, constant velocity joints, front hub and bearings, seals and gaskets.

Rear Wheel Drive – Axle housings and all internal parts, propeller shafts, "U" joints, axles shafts, driveshafts, bearings, driveshaft centre supports, seals and gaskets.

Hybrid - Related Components Warranty

The Hybrid -related components listed below are covered for defects in materials or workmanship for a period of 96 months or 160,000 km. whichever occurs first, subject to the exclusions listed under Warranty Exceptions.

- BATTERY CONTROL MODULE
- HYBRID CONTROL MODULE
- INVERTER WITH CONVERTER
- DC-DC CONVERTER CONTROL
- MOTOR GENERATOR ECU
- BOOST CONVERTER CONTROL

Hybrid Battery Warranty

The Hybrid Battery Warranty is in effect for 120 months or 240,000 km, whichever occurs first.

Battery Electric Vehicle (BEV) – Specific Components Warranty

The Battery Electric Vehicle Specific Components listed below are covered for defects in materials or workmanship for a period of 96 months or 160,000kms, whichever occurs first, subject to the exclusions listed under WARRANTY EXCEPTIONS.

TRANSAXLE

INVERTER WITH CONVERTER

Electric Vehicle Traction Battery Warranty

The Traction Battery (Lithium-ion) Warranty is in effect for 96 months or 160,000 km whichever occurs first.

Electric Vehicle Traction Battery Capacity Warranty

The Traction Battery (Lithium-ion) Capacity warranty is in effect for 96 months or 160,000km whichever occurs first.

Battery Capacity warranty coverage is applied to battery capacity below 70% of original capacity.

The measurement, repair, and replacement methods used to determine battery capacity are at the sole discretion of Lexus.

Note that the driving range estimates are an imperfect measure of Battery capacity because they are affected by additional factors separate from battery capacity. Therefore, the range in your display monitor doesn't show the capacity reduction condition.

The Traction Battery warranty replacement may not restore the vehicle to "as new" condition, however when replacing a battery, Lexus will ensure that the energy capacity of the replacement battery is at least equal to that of the original battery before the failure occurred while taking into consideration other factors, including the age and mileage of the vehicle.

The measurement method used to determine battery capacity, and the decision of whether to repair, replace, or provide reconditioned or re-manufactured parts, and the condition of any such replaced, reconditioned or re-manufactured parts, are at the sole discretion of Lexus.

Electric Vehicle Traction Battery Capacity Warranty Exceptions
Failure to follow appropriate usage and charging method, and charging devices as described in the Owner's Manual.

This gradual reduction of battery capacity is NOT covered under warranty beyond the terms and limits specified in the traction battery warranty.

See your Owner's Manual for important tips on how to maximize the life and capacity of the Traction Lithium-ion battery.

Paint Defect Warranty

Paint defects are warranted for 48 months or 80,000 km, whichever occurs first. The Paint Defect Warranty covers defects in materials or workmanship on all exterior body panels, subject to the exclusions listed under Warranty Exceptions.

Paint Defect Exceptions:
Paint blemish due to external damages caused by stones, gravel, accident impact, industrial fallout or pollution, bird droppings, paint chips, chemicals, previous repairs or modifications to the same body panel, industry acceptable paint finish variations, normal paint aging conditions fading, etc.

Corrosion Perforation Warranty

Corrosion Perforation Warranty is for a period of 72 months unlimited km. This warranty covers repair of any original body sheet metal found, under normal use, to have developed a perforation (hole through the body panel) from corrosion due to defects in material or workmanship. Subject to the exclusions listed under Warranty Exceptions.

The application of additional rust inhibiting material is not required in order to maintain the Corrosion Perforation Warranty.

Corrosion Performance Warranty Exceptions:

- Corrosion as a result of a non-Lexus rust inhibiting material that causes moisture and or contamination to be retained between the rust inhibitor and body sheet metal causing corrosion
- Corrosion other than perforation is not warranted
- Corrosion perforation due to external damages caused by stones, gravel accident or other forms of impact, industrial fallout or pollution, previous repairs or any modifications not authorized by Lexus is not warranted
- External surface rust left un-repaired developing into perforation due to neglect of vehicle care
- Non-Lexus parts and accessories resulting in perforation

Safety Restraint System Warranty

Safety Restraint System Warranty is for a period of 72 months or 110,000 km, whichever occurs first. This warranty covers repairs needed to correct defects in materials or workmanship of any seatbelt or airbag system components.

Emission Defect Warranty

Lexus warrants to owners of new vehicles that the Lexus vehicle:

- Was designed, built and equipped to conform, at the time of sale, with all applicable emission standards
- Is, at the time the warranty commences, free from defects in materials and workmanship, which may cause the vehicle to fail to conform with the applicable emission standards during the warranty period

Lexus will provide you with coverage for the emission control parts listed under **ITEM 1** for 48 months or 80,000 km, whichever occurs first, under the terms of the New Vehicle Limited Warranty. In addition, specific components may be entitled to additional coverage under the terms of the New Vehicle Limited Warranty - Powertrain Component Coverage.

Emission Standards also require that the specified major emission control components listed under **ITEM 2** are covered for 96 months or 130,000 km, whichever occurs first.

Emission Performance Warranty

Some Provincial and Local jurisdictions may have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an approved I/M program is in force in your area, you are eligible for emission performance warranty coverage.

If the vehicle fails to conform to the applicable emission standards during the warranty period and such failure results or will result in you having to bear any penalty or other sanctions under local, provincial or federal law, Lexus will make all adjustments, repairs or replacements that are necessary to ensure that the vehicle conforms to the applicable standard at no cost to you if:

- The vehicle has been maintained and operated in compliance with the instructions for proper maintenance and use contained in your Owner's Manual
- The vehicle has not been misused or tampered with in a manner which caused the vehicle to fail to comply with the applicable emission standard
- Fuel other than that specified in the Owner's Manual has not been used

Lexus will provide you with this coverage for 24 months from the warranty registration date or 40,000 km, whichever occurs first.

In addition, the specified major emission control components listed under **ITEM 2** will be covered for 96 months or 130,000 km, whichever occurs first.

Statement Of Emission Performance Warranty Entitlement

A claim under this warranty will only be available if the vehicle fails an emission short test used by a provincial emission inspection/maintenance program, which has been approved by Lexus. Usually this means that an owner could be subject to a penalty under provincial law because of such failure. At the date of printing, some provinces did not have vehicle inspection/maintenance programs and had not enacted laws subjecting vehicle owners to such penalties. Therefore, in some provinces or local areas, this warranty will not apply.

EMISSION WARRANTY PARTS LIST

ITEM 1

Emission components covered against defect for 48 months 80,000 km or 24 months 40,000 km for performance:

AIR/FUEL METERING SYSTEM
- EFI Components
- Airflow Sensor
- Throttle Body
- Related throttle body components
- Air/Fuel Ratio Feedback Control System

AIR INDUCTION SYSTEM
- Intake Surge Tank
- Charge Air Cooler
- Air Intake Temperature Sensor

IGNITION SYSTEM
- Direct Ignition Coils
- Ignition Wires
- Spark Plugs

POSITIVE CRANKCASE VENTILATION SYSTEM (PCV)
- PCV Valve or PCV Orifice
- Oil Filler Cap

EVAPORATIVE CONTROL SYSTEM
- Charcoal Canister and Filter
- Fuel Tank
- Fuel Filler Cap
- Vapour Liquid Separator
- Fuel Pipes
- Fuel Tank Pressure Sensor
- Fuel Vapour Containment Valve
- Purge Valve

EXHAUST GAS RECIRCULATION (EGR) SYSTEM
- EGR Valve
- EGR Gas Temperature Sensor
- EGR Pipe
- Associated Parts

HYBRID VEHICLE SYSTEM
- Battery Cooling Fan
- Battery Air Duct
- System Main Relay and Battery Current Sensor
- HV Battery Thermistor

CATALYST SYSTEM
- Exhaust Manifold (without Catalytic Converter)
- Exhaust Pipe (Manifold to Catalyst and/or Catalyst to Catalyst)
- Constricted Fuel Filler Neck

MISCELLANEOUS ITEMS USED IN ABOVE SYSTEMS
- All Sensors, Switches and Valves
- Hoses, Clamps, Fittings, Tubing, Sealing Gaskets or Devices and Mounting Hardware, Pulleys, Belts and Idlers related to emission control components

ITEM 2

Specified Major Emission Control Components covered for 96 months or 130,000 km:
- Engine Control Module
- Catalytic Converter and Protector
- Data Link Connector
- Bulbs for Malfunctioning Indicator Lamp (Check Engine Warning Light)

FACTS ABOUT THE EMISSION DEFECT AND PERFORMANCE WARRANTY

Replacement Parts

The emission control systems of your vehicle were designed, built, and tested using Lexus Genuine Parts. Your vehicle is certified as conforming to applicable emission control standards. It is recommended that Lexus Genuine Parts be used as replacement parts.

The use of non-Lexus parts and the performance of any maintenance or repair by a non-Lexus Dealer will not affect your emission defect or performance warranty coverage unless the replacement parts that are used are not of equivalent quality, capacity, or the repairs are not performed at the standard required and the effectiveness of the emission control systems are impaired.

If Your Vehicle Fails An Emission Test

A claim may be submitted immediately upon the failure of the vehicle to conform to the applicable standards by following these steps:

1. Take the vehicle to any authorized Lexus Dealer and present a copy of the emission short test report as evidence of failure. Also, take your maintenance records in case they are needed.
2. The Lexus Dealer will inspect your vehicle and determine the warranty applicability within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Lexus Dealer or within the time period required by local or provincial law.
3. If, for any reason, the claim is denied, an explanation will be presented to you.
4. If Lexus fails to notify you of its decision within the time period specified, then Lexus shall be responsible for repairing the vehicle free of charge unless the delay is attributable to the owner or factors beyond the control of Lexus or the Lexus Dealer.
5. If you wish to obtain further information regarding the emission performance warranty, or if you have failed to receive satisfactory assistance from your Lexus Dealer then you may contact:

Lexus Customer Relations Department
1-800-26-LEXUS
(1-800-265-3987)
www.lexus.ca

WARRANTY EXCEPTIONS

WHAT IS NOT COVERED

Factors beyond the manufacturer's control

- Repairs, tire damage and/or adjustments required as a result of misuse (e.g. racing, overloading), negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accident and use of non-Lexus add-on parts are not covered
- Cosmetic flaws, surface corrosion or perforation attributable to stone chips or paint surface damage are not covered
- Damage or surface corrosion from the environment, such as: acid rain, bird droppings, airborne fallout (chemicals, tree sap, etc.), salt, hail, windstorms, lightning, floods, acts of God and similar unpreventable events are not covered
- Any vehicle that is declared to be a total loss by an insurance company, is rebuilt after being declared to be a total loss or is otherwise designated as "salvage", "scrap", "rebuilt" or words of similar impact will no longer have any warranty coverage

Lack of maintenance or use of wrong fluids, fuel, oil or lubricants

- Repairs and adjustments caused by improper maintenance, lack of required maintenance and the use of fuel or fluids other than specified in your Owner's Manual are not covered

Maintenance

- After the first two scheduled services, maintenance is at the owner's expense. Engine tune-up, lubrication, cleaning and polishing, replacement of filters, coolant, spark plugs, fuses, remote key/key fob batteries, worn wiper blades, worn brake pads and linings are some of the normal maintenance services all vehicles require.

Normal sound, vibration and deterioration

- Conditions related to normal wear and tear, noise, vibration, deterioration, discolouration, distortion, deformation and fading are not covered by this warranty

Altered odometer reading

- Failure on a vehicle on which the odometer reading has been altered or changed so that the vehicle kilometrage cannot be readily ascertained is not covered

Extra expenses

- Lexus does not authorize any person or corporation, including Lexus Dealers, to assume for it any greater obligation or liability. Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is, where permitted by law, limited in duration to the duration of this written warranty. The performance of repairs and needed adjustments are the exclusive remedies under this written warranty or any implied warranty. Lexus shall not be liable for incidental or consequential damages resulting from the application of this written warranty or any implied warranty.

ACCESSORIES

Customize your Lexus to fit your lifestyle with useful and stylish vehicles accessories available through your local Lexus Dealer. All Lexus accessories have been put through vigorous testing and scrutiny before being offered to you.

Lexus maintains the highest standard of excellence, even down to the tiniest parts. The accessories are designed to seamlessly match your Lexus model.

Please contact your local Lexus Dealer for all available accessories for your specific model.

Accessory Warranty

Lexus warrants that it will either provide a replacement part or repair any genuine Lexus part or accessory that is defective in material or workmanship. The applicable time period and/or kilometrage limitations are:

COVERAGE TERMS

IF YOU PURCHASE ACCESSORIES **DURING** YOUR NEW VEHICLE PURCHASE, YOUR COVERAGE IS:	IF YOU PURCHASE ACCESSORIES **AFTER** YOUR NEW VEHICLE PURCHASE, YOUR COVERAGE IS:
4 YEARS / 80,000 km*	THE BALANCE OF THE NEW VEHICLE BASIC WARRANTY (up to 4 YEARS / 80,000km*) **OR*** 12 MONTHS / 20,000 km*

If you purchase Accessories from Lexus and have them installed elsewhere, your Accessory Warranty covers the PARTS only, for 12 MONTHS from date of purchase.

* Whichever is greater

AUDIO COMPONENTS

Audio, Video And Navigation Systems

Only Lexus original equipment audio, video and navigation systems supplied, and Dealer installed are covered under the Lexus Basic New Vehicle Limited Warranty.

Your Owner's Manual has complete information on system operation.

As a general rule, audio performance and particularly FM reception may be affected by factors such as natural terrain, man-made obstacles and your distance from the radio station's transmitter.

If you experience a problem with your Lexus's original audio, video or navigation equipment any authorized Lexus Dealer is prepared to minimize your inconvenience by:

- Determining whether your equipment can be repaired at the dealer
- Ordering a replacement unit if it can't be repaired at the dealer
- Installing the unit in your vehicle at your convenience once your replacement unit arrives at the dealer

TIRES

Tire Manufacturer's Warranty Contact Information

Tires originally installed on a new Lexus vehicle are warranted by the respective tire manufacturer. When a tire is removed from service due to a covered warranty condition under a tire manufacturer's limited warranty program, you may be eligible for a tire replacement or a comparable new tire on a prorated basis. The tire manufacturer's limited warranty program information can be obtained by visiting and reviewing the tire manufacturer's website or through an authorized dealer.

COMPANY	WEBSITE	TOLL-FREE NUMBER
Bridgestone/Firestone	www.bridgestonetire.com	1-800-267-1318
Continental	www.continentaltire.ca	1-855-453-1962
Goodyear/Dunlop	www.goodyeartires.ca www.dunloptires.com	1-800-387-3288
Hankook	English: www.hankooktire.com/ca-en/ French: www.hankooktire.com/ca-fr/	1-800-843-7709
Michelin/Uniroyal/Goodrich	www.michelinman.com	1-888-871-4444
Nitto Tire	www.nittotire.com	1-888-529-8200
Toyo Tires	www.toyotires.ca	1-877-682-8696
Yokohama	tire.yokohama.ca	1-800-810-9656

It is the owner's responsibility to ensure that the vehicle is maintained and operated in accordance with the published instructions for proper maintenance and use contained in your Owner's Manual and this Supplemental Guide. For further clarification, contact your Lexus Dealer.

In an emergency, where an authorized Lexus Dealer is not reasonably available, you may have the repair performed by a licensed technician at an established service facility. Every effort should be made to use genuine Lexus parts in order to maintain the quality and warranty coverage for your vehicle. If non-Lexus parts are used, Lexus will assume no liability for any resultant damage or failure. In either circumstance, Lexus recommends that you have the repair inspected by a Lexus Dealer. You will then be required to present the replaced parts and paid repair invoices to an authorized Lexus Dealer for consideration of reimbursement of the Emergency Warranty Repair cost within sixty (60) days of the date of the incident. You will be reimbursed for the warrantied parts up to the maximum appropriate hourly rate multiplied by Lexus's recommended time allowance for the repair. Maintenance records and receipts should be transferred to each subsequent owner.

You and your Lexus service needs

- You are responsible for properly operating, maintaining and caring for your Lexus in accordance with the instructions contained in your Owner's Manual

Scheduled maintenance

- Your Lexus has been designed to need as little maintenance as possible. The service intervals are tended to save you time and money, but each scheduled regular maintenance is now more important!
- As the owner, it is your responsibility to be consistent in upkeeping your maintenance schedule
- Please see your dealer for a customized copy of the maintenance menu, specific to your vehicle and tailored to your driving habits
- See Factory Recommended Maintenance services on pages 15-17 for information on the maintenance services performed, depending on the service interval

Look and listen

- You should always be alert for these warning signs. They are visual and audible indicators that service may be needed:

- Engine ping or stumble
- Engine loss of power or unusual sounds
- Oil or fluid leaks
- Underinflated tires
- Vehicle pulls to one side on level pavement
- Noisy or ineffective brakes
- Abnormal fuel consumption
- Abnormal temperature indication
- Any warning lights illuminating on the dashboard

The general day-to-day care for your vehicle is also up to you, so we are including for you a checklist to consider.

Exterior
- Tire inflation & condition
- Wiper blades
- Lights & signals

Under hood
- Engine oil
- Windshield washer fluid
- Engine coolant* (Visual inspection only)

*Note: Do not remove the coolant cap

Interior
- Horn
- Wiper/washer
- Defroster operation
- Seatbelt system
- Mirrors

General
- Overall vehicle finish and appearance
- Parking brake

NOTE: Interior Electrical Component Precautions

To avoid damaging electrical components and switches, the use of non-approved and commercially available sprays (e.g. lubricants and greases) and non-approved operations (e.g. interior steam-cleaning and non-approved parts or electrical accessories), the above mentioned are strongly discouraged, as such activities may increase the risk to Guest safety, vehicle operations, vehicle longevity and void applicable warranty coverage.

Explanation of scheduled maintenance items

The regular inspection and approved maintenance of your Lexus is essential to your enjoyment of this quality automobile. When properly maintained, your Lexus will perform better and last longer.

Please see your dealer for a customized copy of the maintenance menu, specific to your vehicle and tailored to your driving habits.

Engine components and emission control systems

Valve Clearances

- Inspect for valve noise and engine vibration, then adjust if necessary

Drive Belts

- Inspect the drive belts for cracks, excessive wear or contamination. Replace the belts if damaged. Check the belt tension and adjust it if necessary.

Battery

- Perform battery service, clean terminals

Engine Oil and Oil Filter

- Change the engine oil and oil filter when scheduled. For recommended viscosity please refer to your Owner's Manual or contact your Lexus Dealer

Engine Coolant/Inverter Coolant

- Drain and flush the cooling system when scheduled. Refill only with an ethylene-glycol type coolant

Exhaust Pipes and Mountings

- Visually inspect the exhaust pipes, mufflers and hangers for cracks, deterioration or damage. Start the engine and listen carefully for any exhaust gas leakage. Tighten connections or replace parts as necessary.

Air Cleaner Filter

- Clean or replace the engine air cleaner filter when scheduled

Fuel Lines and Connections, Fuel Tank Vapour Vent System Hoses and Fuel Tank Band

- Visually inspect the lines, connections, hoses and tank band for corrosion, damage, cracks and loose or leaking connections. Tighten connections or replace parts as necessary.

Fuel Tank Cap Gasket

- Visually inspect the fuel tank cap gasket for cracks, deterioration or damage

Spark Plug

- Install new plugs of the same type as originally equipped

CHASSIS AND BODY

Brake Linings, Drums, Pads and Discs
- Check the brake lining and drums for scoring, burning, leaking fluid, broken parts and excessive wear. Check the pads for excessive wear and the discs for run-out, wear and leaking fluid.

Brake Fluid
- Check for signs of leakage of brake fluid. Replace the brake fluid as scheduled

Brake Lines and Hoses
- Visually check for proper installation. Check for chafing, cracks, deterioration and any evidence of leaking. Replace any deteriorated or damaged parts immediately.

Lubrication
- Lubricate locks, latches and hinges

Lights, Wiper Blades and Horns
- Inspect for the proper operation

Steering Linkage
- Check for excessive free play in the steering wheel. Check the linkage for bending or damage. Replace any damaged or worn out parts.

Steering Gear Box
- Inspect the steering gear box and rack and pinion assemblies for signs of leakage

Ball Joint and Dust Cover
- Check the suspension and steering linkage ball joints for looseness or damage
- Check all dust covers for deterioration or damage

Driveshaft Boots
- Check the driveshaft boots and clamps for cracks, deterioration or damage. Replace any damaged parts and, if necessary, repack the grease. Check the torque of the driveshaft to differential or side gear shaft bolts.

Transmission and Differential Oil
- Inspect the transmission and differential(s) for signs of leakage or damage

Transfer Case Oil
- Inspect the transfer case for signs of leakage or damage

Wheel Bearings and Driveshaft Bushings
- Check the wheel bearings and steering bushings for looseness, damage and any evidence of leakage. Clean and lubricate the bearings and bushings as necessary.

Steering Knuckle
- Check for signs of grease at the steering knuckle, clean and lubricate as necessary

Propeller Shaft
- Check for signs of damage, looseness or evidence of leakage

Bolts and Nuts on Chassis Body
- Re-tighten the seat mounting bolts, along with the front and rear suspension member retaining bolts to the specified torque

Body Inspection (Paint, Corrosion)
- Visually inspect for corrosion, scratches and other damage. Check body outer panels, underneath the vehicle, inner panels of the hood and doors, etc.

Cabin Air Filter
- Inspect or replace the filter when scheduled

Rotate Tires
- Rotate tires when scheduled. A qualified technician should perform this operation

Road Test
- During a road test of the vehicle, check for the proper operation of the engine, transmission, brakes and steering. Check for abnormal noise or vibration from any part of the vehicle.

In addition to the terms of the Lexus New Vehicle Limited Warranty, Lexus is proud to provide the following services and benefits to our Guests as another indication of our commitment to quality service for our vehicle owners.

Free Maintenance Services
Your Lexus Dealer has been specifically trained and equipped to maintain your vehicle better than anyone else. We are proud to stand behind this claim by offering the first two scheduled maintenance services at no charge to you.

The first service at 1,600 kms will include a thorough vehicle inspection and a road test. Please see your Owner's Manual and maintenance schedule for specific information for your automobile.

NOTE: For GS-F and RC-F models, the second service at 8,000 km will include a change of engine oil and oil filter. Please see your Owner's Manual and maintenance schedule for specific information for your automobile.

Alternate Transportation Program
Providing Lexus Guests with alternate transportation is a standard at all Lexus Dealers. When making a service appointment for your Lexus vehicle, dealers can offer a variety of alternate transportation services. This may include a loaner vehicle, shuttle service and/or valet pick-up delivery service. Please contact your local Lexus Dealer for more details. Some restrictions may apply.

When you need help, we're here to help you

Your satisfaction with your Lexus automobile and your Lexus Dealership is very important to every member of the Lexus team, whether your vehicle needs are taken care of through your dealership or the national headquarters. We are committed to providing all our valued Guests with a superior level of luxury and performance in both product and personalized service throughout your Lexus experience.

Your Lexus Dealer's sales and service personnel are empowered to resolve any issues that may arise regarding your sales experience or with the servicing of your Lexus. However, despite the best of intentions of all concerned, misunderstandings may occur. In these instances, we recommend that you take the following steps to help ensure your satisfaction:

Contact your dealer

If you have any questions or concerns regarding your Lexus vehicle, your Lexus Sales Manager, Service Manager and Customer Relations Manager are there to help you. In most instances, your dealership's management personnel will be able to work with you to resolve your concern quickly and to your satisfaction.

Everyone at your dealership is truly interested in your satisfaction, so we would ask that you allow your Lexus Dealer the opportunity to demonstrate their commitment to you as a valued Lexus Guest.

Contact the Lexus Canada Customer Relations Department

If you still require assistance or have further questions after discussing your concerns with your dealer management personnel, Lexus Canada's Customer Relations Department Representatives are available to help you. You may reach them by calling 1-800-26-LEXUS (1-800-265-3987) or via email through the "Contact Us" section of our website: www.lexus.ca.

If you would prefer to write to us, our address is:

Lexus, A Division of Toyota Canada Inc.
One Toyota Place
Scarborough, ON M1H 1H9

To help assist you promptly, please provide the following information when you contact us:

- Vehicle Identification Number (VIN). It's the 17-digit number which you will find when looking through the windshield at the lower corner driver's side. It is also listed in your sales agreement.
- The name of your Lexus Dealer
- The kilometres on your vehicle

CAMVAP – Third Party Arbitration

Occasionally, a Guest concern cannot be resolved through Lexus Canada's Customer Relations Department. If the first two steps of our commitment outlined above have not provided you with a solution that meets your satisfaction, you may wish to contact the Canadian Motor Vehicle Arbitration Plan (CAMVAP). They are an independent organization that assists in resolving disputes regarding defects with your vehicle's assembly and/or materials, as well as, the application and administration of your Lexus New Vehicle Limited Warranty.

CAMVAP will advise you about how your concern can be reviewed and resolved by an independent third party through binding arbitration. There is no charge for using their services. Results are fast, fair and final, as the award is binding on both you and Lexus Canada.

CAMVAP is available across Canada. For more information and to obtain a copy of their consumer guide entitled "Your Guide to CAMVAP", please call them directly at 1-800-207-0685 or visit their website at www.camvap.ca.

Emergency Road Services

As the proud owner of your Lexus, you won't have to worry about where you can obtain assistance when you find yourself in a situation that requires Emergency Road Service or Mechanical Breakdown Towing. Throughout North America, our Central Emergency Road Services Operator will always be there to ensure you receive prompt, efficient service from one of the many facilities qualified under our approved Roadside Assistance Program; 24 hours a day, 365 days a year we will be there to help.

Emergency Service Calls

- Cold Weather Starting
- Changing Tire (does not include repairs)
- Delivery of gas to a stranded vehicle (Cost of gasoline included for up to 5 litres)

Lockout Assistance

Less than 80 km from home

Should you lock your keys in your Lexus, we will reimburse the cost of commercial transportation (bus, train, taxi, ride sharing) to retrieve your spare key from home. If it is not possible to obtain a spare key, we will arrange to have an emergency key made and delivered to you. If required, we will also arrange to have your Lexus towed to your home or dealer location while you await the arrival of the key.

More than 80 km from home

Should you lock your keys in your Lexus, we will arrange to either retrieve and deliver a spare key to you or we will arrange to have an emergency key made and delivered to you. NOTE: Spare keys will be delivered as soon as reasonably possible. Cost of emergency key not included.

Vehicle Rental (Up to $200.00 per incident)

Should you be deprived of the use of your Lexus due to a lockout situation and you are more than 80 km away from home, we will reimburse you for vehicle rental. This service is provided through a bona fide rental agency for up to $200.00 while you await the delivery of a spare or replacement key. Vehicle rental includes the basic daily vehicle rental rate, any kilometrage charges, collision damage waiver and applicable taxes.

How to Claim

1. Within 30 days from the date of lockout, you must forward the original invoices which lists the costs incurred for the vehicle rental.
2. Upon receipt and confirmation of the information, Lexus Roadside Assistance will send you a reimbursement cheque.

Mechanical Breakdown Towing
Should your Lexus experience a mechanical breakdown and be unable to proceed under its own power, we will arrange for a towing service to move your Lexus from the place of mechanical breakdown to the nearest Lexus Dealership or service establishment as authorized by Lexus. Distance limitation may exist for some extreme cases and prior to approval may be required.

Winching
We will arrange for service when your Lexus requires removal from a ditch. The vehicle should be operable once removed.
NOTE: This benefit does not apply to a vehicle immobilized in a snow-covered driveway or parking lot.

How to Obtain Service

1. Should you require any of our Emergency Road Services, simply call 1-800-26-LEXUS (1-800-265-3987). Provide the operator with your name, Vehicle Identification Number, location and the nature of your difficulty. The operator will arrange the appropriate services for you.

2. If you are unable to call or prefer to use the service establishment of your choice, follow these steps for reimbursement:
   - Have the service establishment provide you with a detailed receipt indicating the cause of disablement, the service required, and distance towed (if applicable).
   - Claims under mechanical breakdown, towing must be accompanied by a detailed repair bill.
   - Make sure your full name, address and Vehicle Identification Number are printed on your receipt.
   - Mail to the Lexus Roadside Assistance Program within (30) days of the date of the mechanical breakdown.

NOTE: Services will not be covered if you have driven into an area that is inaccessible to the service or is not on a regularly traveled roadway.

All service operators providing services are independent contractors and are not employees of the Lexus Roadside Assistance Program; therefore, the Lexus Roadside Assistance Program cannot and does not assume any liability or responsibility for any loss or damage to your Lexus or your personal property resulting from the rendering of such service.

Any loss or damage is the sole responsibility of the servicing facility and should be reported to the proprietor of the facility and your own insurance company within 24 hours and prior to any repairs being carried out.

Lexus recommends you retain a copy of all receipts for your records.

Mechanical Breakdown Services

Should your Lexus experience a mechanical breakdown making it unable to proceed under its own power, we will reimburse you for the following emergency expenses:

If You Are Less Than 80 Km from Home

Emergency Owner Transportation

In case of mechanical breakdown less than 80 km from home, we will reimburse you for the cost of commercial transportation (taxi, bus, train, ride sharing) to take you from the problem site to your destination or your home.

If You Are More Than 80 Km from Home

Home Vehicle Rental

We will provide reimbursement for your vehicle rental administered through a recognized rental agency, while your Lexus is being repaired. Vehicle rental benefits include basic daily vehicle rental rate, kilometrage charges, collision damage waiver and tax.

Emergency Transportation

If necessary, we will reimburse you for the cost of commercial transportation (taxi, bus, train, ride sharing or plane) to take you to your desired destination.

Accommodation

Should you stay at the repair site while your Lexus is being repaired, we will reimburse you for the cost of accommodation and meals for you and your passengers.

Special Return of Passengers

We will reimburse you for commercial transportation (taxi, bus, train, ride sharing or plane) for your passengers to return home should you decide to stay at the repair site while your Lexus is repaired.

Return to Repair Site

If you must leave your Lexus for repair's while you return home, we will reimburse you for the cost of commercial transportation (taxi, bus, train, ride sharing or plane) to take you back to the location of the repaired vehicle.

How to Claim

1. Contact us within thirty (30) days of the date of the Mechanical Breakdown.

2. Please indicate the cause and location of the breakdown. Towing claims must be accompanied by a photocopy of the detailed repair bill in addition to the original towing bill.

3. Enclose the original invoice(s) that indicate the costs incurred for lodging, meals or commercial transportation. Note: This service applies to expenses incurred by you within seventy-two (72) hours from the time of your Lexus' breakdown. Lexus recommends that you retain a copy of all receipts for your records.

4. Upon receipt and confirmation of the information, we will send you a reimbursement cheque.

Traffic Accident Services

A traffic accident can be very frightening and unpleasant experience. We will be there to assist you by providing reimbursement for the following accident expense:

Accident Towing

Up to $200.00 per incident. We will pay to have your Lexus towed from the scene of the traffic accident to either your Lexus selling dealer, the nearest dealer or other authorized service establishment up to a total of $200.00. (Accident Towing Benefits apply only when not covered by regular vehicle insurance).

How to Claim

1. Contact us within 30 days of the date of the Traffic Accident.

2. Please indicate the details of the accident.

3. Enclose a photocopy of the automobile repair shop invoice indicating the amount of damage done to your Lexus.

4. Enclose a copy of the police report.

5. Enclose the original invoice.
   Note: Reimbursement applies only to services engaged within 72 hours of the time of the traffic accident.

6. Retain a copy of all receipts for your records.

7. Upon receipt and confirmation of the information, we will reimburse you.

Travel Planning and Protection

Personalized Auto Trip Planning Services

Our travel planning specialists can help you make your next motoring vacation more enjoyable than ever. We'll provide you with maps that have your route highlighted, accommodations, camp site directories, brochures on points of interest both at your destination and on route, as well as, handy facts and travel tips. These will ensure you get the most out of your next trip and all at NO COST to you.

Please make all travel requests at least 10 business days in advance of your departure day to ensure that you receive this valuable information before your trip.

Our specially trained travel counselors are available to accept Travel Planner requests between 8:00am – 5:00pm (E.S.T.), Monday through Friday.

To access the above services from anywhere in Canada, call us at: 1-800-265-2609.

General Conditions

All the benefits and services of the Lexus Roadside Assistance Program are provided by Sykes Canada Corporation, 248 Pall Mall Street, P.O. Box 5845, London ON, N6A 4T4.

Sykes Canada Corporation, here in after called Sykes, agrees to provide to the driver of the registered Lexus, the benefits as listed in this Warranty Service Guide, subject to the terms and conditions as set out in this Warranty and Services Guide.

The records of Sykes determine the commencement and termination dates of your coverage and will be evidence of your eligibility to claim for benefits.

The benefits of the Lexus Roadside Assistance Program are transferred when the vehicle ownership is transferred.

Any fraudulent alterations made to bills for service will render them invalid for claims reimbursement.

Only originals of receipts and/or charge card copies submitted by you will be accepted for consideration for reimbursement. Originals will be returned upon request.

Benefit as described in this Warranty and Services Guide will not be provided:

A. Where there is any indication at the time of the incident of your consumption of alcoholic beverages, narcotics or where you are not in possession of a valid driver's license to operate your Lexus, or when your license is under suspension.

B. While the Lexus vehicle is not insured by the minimum standards required by law.

C. In the event that the incident occurred while you were committing or attempting to commit a criminal offence.

Services will not be covered if you have driven into an area that is inaccessible to the service vehicle or is not on a regular traveled roadway.

Cross-country, logging, auto cross and any other form of off-road use is not covered.

Sykes reserves the right to decline any claim presented for payment later than thirty (30) days from the date the service was performed or any claim not in conformity with the conditions of this coverage as stated.

The services contracted for shall not cover emergency claims caused directly or indirectly, wholly or partly by war, riot, floods, invasion, insurrection, civil commotion or while your Lexus is being used in military or police service.

All questions concerning the Lexus Roadside Assistance Program should be directed to:

Lexus Roadside Assistance Program
248 Pall Mall Street, P.O. Box 5845
London, ON N6A 4T4
1-800-26-LEXUS
(1-800-265-3987)

LEXUS EXTRA CARE PROTECTION (ECP) SERVICE AGREEMENT

At Lexus, we take great pride in striving to create some of the world's finest automobiles and in offering a manufacturer warranty of equal caliber. However, even the best warranties must expire.

For this reason, we offer Lexus Extra Care Protection (ECP) Service Agreement, with coverage up to 96 months or 200,000 km. From Major Components and Powertrain Coverage to Roadside Assistance and Emergency Service programs, it provides an extra measure of security to prolong your peace of mind.

For a more detailed explanation of specific coverages and exclusions, please consult with your Lexus Dealer or call:

1-800-26-LEXUS (1-800-265-3987)
www.lexus.ca

LEXUS AND THE ENVIRONMENT

The Lexus Commitment:
When you buy a Lexus product, you can count on superb quality, reliability and dependability, the foundation upon which we have built our reputation. Lexus has always been committed to the principle of continuous improvement. We hold ourselves accountable to our commitment by producing more fuel-efficient engines, enhanced safety features and environmentally friendly products.

Certain new Lexus vehicles have been classified as Ultra Low Emission Vehicles (ULEV's). Through advanced Lexus Variable Valve Timing technology and other advancements, these vehicles meet or surpass the North American standards for Low Emissions and help our environment by reducing the emission of Greenhouse gases that can lead to poor air quality and Global Warming.

Even if you do not own one of these new "Green" Lexus vehicles, you can do your part to help improve the world we all live in by taking note of our Lexus ECO driving tips. These tips will help to save money, reduce excessive emissions and improve your fuel economy, so please take a moment to review these simple strategies to help our environment and enhance the quality of life for future generations.

Tips on How You Can Be an ECO Driver

1. **Get in the habit of not idling the engine.**
   After driving and coming to a stop where you will be waiting for an extended period of time, turn off the engine. By turning off the engine for even 5 minutes, you could save 65 cc of gas and reduce the CO_2 emissions by 420 grams (assuming a total of 10 times per month).

2. **Reduce the use of your air conditioner.**
   Turning off the air conditioner for 6 minutes could save 70 cc of gasoline and cut CO_2 emissions by 1340 grams (assuming a total of 3 hours per month).

3. **Check your tire pressure regularly.**
   Driving for 50 km with tires inflated to the proper pressure could save 150 cc of gasoline and cut CO_2 emissions by 1250 grams (assuming a total of 650 km per month) compared to running on under inflated tires by 0.5 km/cm2 or 3 PSI.

4. **Drive at an economical speed.**
   You could boost your fuel economy by 10% to 30% if you reduce your speed and not exceed the posted speed limits.

5. **Remove unnecessary weight from your vehicle before driving.**
   Taking 10 kg of unnecessary luggage or sports equipment out of your vehicle before driving 50 km could save 15 cc of gasoline and cut emissions by 130 grams (assuming a total of 650 kg per month).

6. **Don't race the engine.**
   By not revving or racing the engine, you could save 6 cc of gasoline and cut emissions by 1150 grams (assuming 300 times per month).

7. **Avoid 'Jack Rabbit' starts and full throttle acceleration.**
   By avoiding 'foot to floor' starts and accelerating, you could save 17 cc of gasoline and cut CO_2 emissions by 360 grams (assuming a total of 40 times per month).

PLEASE NOTE: The fuel saving, and emission reduction figures stated are for the purpose of example. They are meant to represent what an average vehicle under average conditions may expect to obtain by following the Lexus ECO Driving Tips guide. Your actual results may vary but any attempt to reduce emissions will result in a cleaner world and we Thank You!

Lexus Electrified vehicles have the potential to greatly reduce the environmental challenges we now face.

Electrified vehicles have been engineered to provide outstanding fuel economy and reduced exhaust emissions while respecting the environment and preserving resources. This technology will meet your expectations as it also provides the comfort, convenience, and reliability you expect from any Lexus vehicle.

At Lexus, we don't believe that there is just one electrified solution that fits all people and all their mobility needs.

Today we offer Canadians different types of electrified vehicles.

Hybrid Electric

Plug-in Electric

Battery Electric

NOTE: Please refer to your hybrid vehicle's Owner's Manual for information regarding precautions for use of your hybrid vehicle and precautions to follow if an accident occurs.

LEXUS REPLACEMENT KEYS

Lexus has designed a special vehicle key which incorporates many unique features. A transponder chip for the engine immobilizer system has been fitted in the head of the master and sub-keys. These chips are necessary for the system to function correctly. As an added security feature, the inner cut grooves of the Lexus key makes normal duplication difficult. As a result of this, several keys are supplied with each vehicle. Lexus recommends leaving one of the keys in a secure place in case of emergency. Some Lexus models are equipped with Smart Key entry. The Smart Key system also incorporates a sub-key. When replacement sub-keys are required, please see your Lexus Dealer for details.

To provide a special service to our Guests, Lexus has established a system which enables you to have additional keys made. Simply visit your Lexus Dealer and place an order for the number of additional keys you require. Please remember to bring your vehicle key code with you (as supplied with your new key sets and/or documented on your Flat Key Case) in order to facilitate a speedy delivery.

NOTE: Should you lose your keys or lock the keys in your Lexus, contact Lexus Roadside Assistance at 1-800-26-LEXUS (1-800-265-3987). The Lexus Roadside Assistance Centre will assist you by arranging to have extra keys for your vehicle sent to you.

Keys should never be left behind in the vehicle. Please ensure you retain spare keys somewhere other than in your Lexus. Please refer to your Owner's Manual for full instructions on keys and key replacement.

WHEEL LOCKS

Your Lexus vehicle is equipped with one Anti-Theft Lug Nut per wheel. Each set of Anti-Theft Lug Nuts require a special coded Key Tool. Your specially coded Key Tool is stowed in your toolkit, which is located in the vehicle's trunk. Do not remove the tool kit from the vehicle.

In the event that an Anti-Theft Lug Nut or Key Tool has been misplaced, please contact your local Lexus Dealer for assistance. Each Anti-Theft Lug Nut Tool has been registered. Your vehicle's I.D. registration number is located on the inside of the glove compartment door. Please refer to this I.D. registration number when replacement parts are required.

To remove or install the Anti-Theft Lug Nut, insert the Key Tool into the Anti-Theft Lug Nut. Place the lug nut wrench on the Key Tool, and while applying pressure on the Key Tool, turn the lug wrench to remove or install the Anti-Theft Lug Nut.

CAUTION: Do not use a power wrench on the Anti-Theft Lug Nut Key Tool.

Protect Your Tires Against Excessive Wear and Unexpected Problems:
Any tire, no matter how well constructed, may be damaged in use by punctures, impact damage, improper inflation or other operating conditions. Tire damage may create a risk of property damage or personal injury. To reduce the risk of damage to your tires, you should consider the following:

Tire pressure: Check the tire pressure on your tires, including your spare tires, at least monthly and always before extended driving. Check the pressure when the tires are cool (at least 3 hours after the vehicle has been stopped or when the vehicle has been driven less than 1 mile at moderate speed). DO NOT reduce pressure when the tires are hot. Use a tire gauge to check pressures and maintain at the level recommended for your Owner's Manual or as indicated on the vehicle placard. Never inflate tires beyond maximum pressure limit molded on the tire sidewall.

The Inspection and Rotation: Tires should be visually inspected for scrapes, bulges, separation, cuts, snags and proper wear patterns every 8,000 km and rotated if uneven wear is detected. This will allow all tires to wear evenly and provide for optimum tire life.

Tire Load: Never overload your tires. The maximum load carrying capability of your tires is molded on the sidewall of the tire. Do not exceed these ratings. Tires which are loaded beyond their maximum allowable loads for the particular application will build up excessive heat which may result in sudden tire destruction.

Driving Speeds: Never operate your vehicle in excess of speeds justified by driving conditions or speed recommended for the tires you are using.

Driving Care: Make every effort to avoid running over objects that may damage the tire through impact or cutting, such as: potholes, glass, metal, etc.

Worn Tires: Never drive on worn tires. Tires should be replaced when 2/32 of an inch of thread remains, which are indicated by thread wear indicators molded into the thread groves.

Performance Tires: Certain high-performance low-profile tires require a short "warm up" period before optimum driving characteristics of the tires are achieved.

Winter Driving: Lexus recommends that all vehicles utilize dedicated winter tires for optimum performance and safety during the winter season. It should also be noted that most high-performance tires are designed as summer use tires only.

CORROSION PREVENTION

What You Can Do to Help Protect Your Lexus Against Corrosion

Your vehicle was designed and built to resist corrosion and use of additional rust inhibiting materials; therefore, it is not necessary, nor is it required to keep your six-year Corrosion Perforation Warranty in effect.

In order to help protect your vehicle against corrosion, it is important that you take care of your vehicle, using the following instructions:

- Wash regularly using cold water and a mild soap
- If insects, tar or other similar deposits have accumulated on your vehicle, wash it as soon as possible
- Wash your vehicle in the shade
- If you drive on salted or dusty road conditions, or if you drive near the ocean, hose off the undercarriage at least once a month to ensure salt and/or road debris are removed
- It is important that the drain holes in the lower edges of the doors and rocker panels be kept clear
- If you detect any stone chips or scratches in the paint touch them up immediately
- If your Lexus is damaged due to an accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible. The cost of such repairs is considered the responsibility of the owner and repairs to parts and/or repainted surfaces are not covered as a part of any Lexus New Vehicle Limited Warranty.
- If you carry special cargo, such as: chemicals, fertilizers, de-icers, salt, etc. be sure that such materials are well packaged and sealed

VEHICLE STORAGE & LOW KILOMETRE USAGE/SHORT TRIPS

Lexus vehicles are designed to be used on a regular basis; prolonged period of storage (i.e./ winter storage) can take its toll unless precautions are taken to protect the vehicle during this time.

Parasitic draw refers to a normal constant current draw from on-board electronic components. If the vehicle is used regularly, this small amount of current draw has little impact on battery performance. However, during prolonged vehicle storage or low kilometre usage, the battery's state of electrolyte can be reduced to water, presenting the possibility of freezing. In any such case, the use of an automatic battery charger/maintainer is recommended to ensure battery durability.