

# TankSure<sup>®</sup> plan

Through regular testing and monitoring we offer the TankSure<sup>®</sup> Plan, a long-term proactive tank replacement plan. The plan provides:

- ❄ Ultrasonic testing to evaluate tank integrity
- ❄ Tank replacement coverage up to \$2,500



## Terms and Conditions

- 1 The company reserves the right to inspect and approve all tanks to be covered under the plan. Lamprey Energy will only provide coverage for tanks that are properly installed according to Federal, State, and Local codes. Lamprey Energy reserves the right to deny coverage.
- 2 The Lamprey Energy TankSure<sup>®</sup> Plan is available to customers who purchase all their fuel oil/biofuel from Lamprey Energy or Simply Green Biofuels during the term of the plan. The agreement will automatically terminate without refund if the customer fails to have Lamprey Energy or Simply Green Biofuels supply all their fuel oil/biofuel, if the customer discontinues business with Lamprey Energy or Simply Green Biofuels, or if anyone not employed by Lamprey Energy or Simply Green Biofuels tampers with the tank covered under the TankSure<sup>®</sup> Plan.
- 3 The Lamprey Energy TankSure<sup>®</sup> Plan is available to customers with above-ground fuel oil/biofuel tanks no larger than 330-gallon capacity.
- 4 No part of the heating or cooling system, other than the fuel oil/biofuel tank, is covered under the Lamprey Energy TankSure<sup>®</sup> Plan.
- 5 The agreement is terminable, without refund, upon notice to the customer by Lamprey Energy that payments on the customer's account(s) are delinquent.
- 6 The agreement will remain in effect for one year from date of renewal and will automatically renew at Lamprey Energy's prevailing rates at the time of renewal on a year to year basis. The contract will not be renewed if either party gives at least five days' prior notice of termination. A renewed plan may be terminated and fully refunded up to 30 days after the renewal date provided no service has been performed as part of that renewal. No refunds will be issued after 30 days past the issue date or renewal date.
- 7 The Lamprey Energy TankSure<sup>®</sup> Plan provides an annual ultrasonic tank-testing service and, where necessary, replacement discounted to amount covered in the plan (\$2,500).
- 8 Where more than one oil tank is connected to the same heating system all tanks must be insured.
- 9 Enrollment in the Lamprey Energy TankSure<sup>®</sup> Plan does not guarantee that a leak will not occur or that the customer's tank will not fail after testing. If a tank leak occurs subsequent to the test due to internal corrosion or a manufacturer's defect, or a non-leaking tank is identified for proactive replacement by the TankSure<sup>®</sup> Tank Analysis software, Lamprey Energy will pay up to the amount covered in the plan (\$2,500) towards the replacement of the tank in accordance with the terms of the TankSure<sup>®</sup> Program Limited Warranty.
- 10 The plan does not cover and Lamprey Energy is not responsible for the replacement cost of any oil lost as a result of releases or otherwise; environmental liabilities and clean-up costs and all other costs arising from or related to discharges of oil or releases of contaminants from the tank or piping; costs associated with disposing of any oil contained in the tank; and all fines, penalties, and claims for property damage or diminution in property value, including those alleged or incurred by the homeowner or third parties.
- 11 This program is underwritten by Boston Environmental who must approve all tank replacements.