

# Kristen Vaccaro

Assistant Professor of Computer Science & Engineering  
University of California San Diego

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## Education

- 2013-2020    PhD in Computer Science, University of Illinois Urbana-Champaign  
              *Advisor:* Karrie Karahalios  
              *Committee:* Christian Sandvig, Sanmi Koyejo, Hari Sundaram and Kevin Hamilton  
              *Dissertation Title:* Configuration and Control in Social Media Systems
- 2011-2013    NONDEGREE graduate work in Computational Social Science, George Mason University
- 2005-2009    BA in Physics, Reed College

## Research experience

- 2020-present    Assistant Professor, University of California San Diego  
                    *Research:* improving the user experience of social computing, particularly around algorithmic systems for curation, recommendation, and content moderation
- 2013-2020    Research Assistant, University of Illinois  
                    *Research:* the user experience of algorithmic systems for social computing, with a focus on designing for user agency and control
- 2015            Research Intern, Adobe Research  
                    *Research:* modeled compatibility in the fashion domain, investigating whether a third item could “make or break” an outfit
- 2009-2013    Software Engineer, MITRE Corporation  
                    *Research:* developed and evaluated systems dealing with identity resolution and social network analysis. Also contributed to the design, development and evaluation of radar systems

## Publications

### CONFERENCE PROCEEDINGS (PEER-REVIEWED)

- 2023            Challenges of Moderating Social Virtual Reality  
                    Nazanin Sabri, Bella Chen, Annabelle Teoh, Steven P. Dow, **Kristen Vaccaro**, Mai ElSherief  
                    *CHI*
- 2022            Understanding Risks of Privacy Theater with Differential Privacy  
                    Mary Anne Smart, Dhruv Sood, and **Kristen Vaccaro**  
                    *CSCW*

- 2022 Learning about the experiences of Chicano/Latino students in a large undergraduate CS program  
Amari Lewis, Joe Politz, **Kristen Vaccaro**, and Mia Minnes  
*ITiCSE*
- 2021 Contestability For Content Moderation  
**Kristen Vaccaro**, Ziang Xiao, Kevin Hamilton and Karrie Karahalios  
*CSCW* DOI: [10.1145/3476059](https://doi.org/10.1145/3476059)
- 2020 “At the End of the Day Facebook Does What It Wants”: How Users Experience Contesting Algorithmic Content Moderation  
**Kristen Vaccaro**, Christian Sandvig and Karrie Karahalios  
*CSCW* DOI: [10.1145/3415238](https://doi.org/10.1145/3415238)
- 2020 Awareness, Navigation, and Use of Feed Control Settings Online  
Silas Hsu, **Kristen Vaccaro**, Yue Yin, Aimee Rickman and Karrie Karahalios  
*CHI* DOI: [10.1145/3313831.3376583](https://doi.org/10.1145/3313831.3376583)
- 2019 User Attitudes Towards Algorithmic Opacity and Transparency in Online Reviewing Platforms  
Motahhare Eslami, **Kristen Vaccaro**, Min Kyung Lee, Amit Elazari Bar On, Eric Gilbert, and Karrie Karahalios  
*CHI* DOI: [10.1145/3290605.3300724](https://doi.org/10.1145/3290605.3300724)
- 2018 The Illusion of Control: Placebo Effects of Control Settings  
**Kristen Vaccaro**, Dylan Huang, Motahhare Eslami, Christian Sandvig, Kevin Hamilton, and Karrie Karahalios  
*CHI* DOI: [10.1145/3173574.3173590](https://doi.org/10.1145/3173574.3173590)
- 2018 Designing the Future of Personal Fashion  
**Kristen Vaccaro**, Tanvi Agarwalla, Sunaya Shivakumar, and Ranjitha Kumar  
*CHI* DOI: [10.1145/3173574.3174201](https://doi.org/10.1145/3173574.3174201)
- 2017 “Be careful; things can be worse than they appear”: Understanding Biased Algorithms and Users’ Behavior around Them in Rating Platforms  
Motahhare Eslami, **Kristen Vaccaro**, Karrie Karahalios, and Kevin Hamilton  
*ICWSM*
- 2016 The Elements of Fashion Style  
**Kristen Vaccaro**, Sunaya Shivakumar, Ziqiao Ding, Karrie Karahalios, and Ranjitha Kumar  
*UIST* DOI: [10.1145/2984511.2984573](https://doi.org/10.1145/2984511.2984573)
- 2016 First I “like” it, then I hide it: Folk Theories of Social Feeds  
Motahhare Eslami, Karrie Karahalios, Christian Sandvig, **Kristen Vaccaro**, Aimee Rickman, Kevin Hamilton and Alex Kirlik  
*CHI* DOI: [10.1145/2858036.2858494](https://doi.org/10.1145/2858036.2858494)
- 2016 Not by Money Alone: Social Support Opportunities in Medical Crowdfunding Campaigns  
Jennifer Kim, **Kristen Vaccaro**, Karrie Karahalios, and Hwajung Hong  
*CSCW* DOI: [10.1145/2998181.2998245](https://doi.org/10.1145/2998181.2998245)
- 2015 “I always assumed that I wasn’t really that close to [her]”: Reasoning About Invisible Algorithms in the News Feed  
Motahhare Eslami, Aimee Rickman, **Kristen Vaccaro**, Amir Hossein, Christian Sandvig, Kevin Hamilton and Karrie Karahalios  
*CHI* DOI: [10.1145/2702123.2702556](https://doi.org/10.1145/2702123.2702556) **Best paper award**

## WORKSHOP PUBLICATIONS (LIGHTLY PEER-REVIEWED)

- 2017 Algorithmic Appeals  
**Kristen Vaccaro** and Karrie Karahalios  
NSF Workshop on Trustworthy Algorithmic Decision Making
- 2017 An Experimentation Engine for Data-Driven Fashion Systems  
**Kristen Vaccaro** and Ranjitha Kumar  
AAAI Spring Symposium: The User Experience of Machine Learning
- 2015 Agree or Cancel? Research and Terms of Service Compliance  
**Kristen Vaccaro**, Karrie Karahalios, Christian Sandvig, Kevin Hamilton, and Cedric Langbort  
CSCW Workshop on Ethics for Studying Sociotechnical Systems in a Big Data World

## Workshops, panels & invited talks

- 2022 Anti-Social Computing: Ethics & Values in Content Moderation  
Invited talk at *Institute for Practical Ethics*
- 2020-2021 Contestability in Content Moderation  
Invited talk at *MIT (CSAIL), Stanford (Human-Computer Interaction Group), and University of Michigan (Living Online Lab)*
- 2021 Agency in an Automated World  
Invited talk at *Wilkes University*
- 2019 Contestability in Algorithmic Systems  
Workshop at *CSCW* DOI: [10.1145/3311957.3359435](https://doi.org/10.1145/3311957.3359435)  
Organizer with Karrie Karahalios, Dierdre Mulligan, Daniel Kluttz and Tad Hirsch
- 2019-2020 Designing Machine Learning Systems for User Agency and Control  
Invited talk at *University of California San Diego, University of Maryland, University of North Carolina Chapel Hill, Rutgers University, Syracuse University, Reed College*
- 2017 Fairness, Accountability and Transparency in Algorithmic Decision Making  
Panel at *TAPLA*  
Assisted organization with Sanmi Koyejo
- Guest lecturer
- 2020 Ethics and Artificial Intelligence *MED 265: Informatics in Clinical Environments*
- 2020 Designing Machine Learning for User Agency *COGS 200: Cognitive Science Seminar*
- 2018 Placebo Effect of Control Settings *CS 591: Human-Computer Interaction Seminar*
- 2017 Deception Online *CS 598: Social Spaces Online*
- 2016 Accessibility & Internationalization in Web Development *CS 498: Art of Web Programming*
- 2016 Design Alternatives and Heuristic Evaluation *CS 498: Art of Web Programming*
- 2016 Elements of Fashion Style *CS 591: Human-Computer Interaction Seminar*
- 2016 Ethical Web Scraping *CS 205: Problem Solving with Data Structures*

## Mentoring

### GRADUATE STUDENTS

#### University of California San Diego

Mary Anne Smart (coauthor)  
Lu Sun  
Udayan Tandon  
Tianyi Shan  
Aaron Broukhim  
Yajie Sun  
Alex Martakis  
Aditya Mandke

#### University of Illinois

Silas Hsu (coauthor)  
Lucy Chang

### UNDERGRADUATE STUDENTS

#### University of California San Diego

Mrinal Sharma		Thanh Tong
Zimo Peng		Jasmine Takei
Harini Gurusankar		Lucy Hu
Jianming Geng	<i>Berkeley MEng</i>	Ayushi Sharma
Mingyang David Liu	<i>UCSD MCS</i>	Tyus Liu
Binghong Leo Li	<i>Yale MSCS</i>	McKinley Souder
Yutong Chen	<i>CMU MHCI</i>	Stephen Tan
Ruoxuan Li	<i>Columbia MS</i>	Dhruv Sood

#### University of Illinois

Ding Ziqiao (coauthor)	Ming Wen
Chen Qian	Isaac Park
Dana Nikolaeva Chambourova	Lisa Huang
Hanzi Amber Shen	Kevin Ly
Dylan Huang (coauthor)	Ankith Subramanya
Sunaya Shivakumar (coauthor)	Ji Yeon In
Tanvi Agarwalla (coauthor)	Rahul Shah
Will Koster	Yujie Shao
Nandini Iyer	
Annabelle Shih	

## Teaching experience

2020-2023

Assistant Professor, University of California San Diego  
*CS 91 Peer-led Academic Cohort Experiences (2022-2023)*  
*CS 170 Interaction Design (2022)*  
*CS 190 Human-Centered AI (2020-2022)*  
*CS 290 User Experiences of Machine Learning (2021)*  
*CS 291 Antisocial Computing (2020-2023)*

2016-2017	Selected to teach in the Graduate Academy for College Teaching, the University of Illinois' campus-wide TA training program
2013-2016	Teaching assistant, University of Illinois Urbana-Champaign <i>CS 598 Data Driven Design (2016)</i> <i>CS 498 Art of Web Programming (2016)</i> <i>CS 210 Ethics in Technology (2013-2014)</i> <i>CS 205 Problem Solving with Data Structures (2015)</i> <i>CS 102 Little Bits to Big Ideas (2014)</i>

## Service

### PROFESSIONAL SERVICE

Reviewer	Program Committee
<i>CHI</i> 2020, 2018, 2017, 2016	<i>DIS</i> 2023
<i>DIS</i> 2020	<i>FAccT</i> 2022
<i>CSCW</i> 2022, 2019, 2018	<i>IUI Posters and Demos</i> 2020
<i>UIST</i> 2019, 2018, 2017	<i>Women In Data Science Urbana-Champaign</i>
<i>IUI</i> 2017	2020
<i>TIIS</i> 2017	
<i>New Media &amp; Society</i> 2022	
<i>Information, Communication and Society</i> 2019	
<i>Creativity &amp; Cognition</i> 2017	

### INSTITUTIONAL SERVICE

2020-2023	Undergraduate Committee, Computer Science & Engineering Department, University of California San Diego
2022-2023	Designing Just Futures Hiring Committee, Computer Science & Engineering Department and Design Lab, University of California San Diego
2021-2023	Executive Committee, Seventh College, University of California San Diego
2021	Faculty Sponsor, Graduate Women in Computing, University of California San Diego
2014-2020	Mentor for the Computer Science department Mentor first-year graduate students in the department Graduate Ambassador, supporting recruitment for the department Selected as the <i>2019 Graduate Student Outstanding Ambassador Award</i>
2020	Judge for the University of Illinois Women in Data Science Poster Session
2014-2019	Speaker for events for undergraduates for: Women in Computer Science (WCS) Society of Women Engineers (SWE) Research Experiences for Undergraduates (REU) Program
2017	Instructor at the NCSA Software Carpentry Workshop

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