TracVision® A5/A7 Antenna Reshipping Instructions

The following pages explain how to prepare a TracVision A5/A7 antenna for reshipping.



IMPORTANT! Be sure to install the tie-wrap shipping restraints and pack the antenna in its original packaging, as explained in these instructions, to ensure a safe shipment. Without the restraints, the antenna WILL become damaged.

Shipping damage will NOT be covered under KVH's warranty policy.

Materials and Equipment Required

To prepare the antenna for shipping, you will need the following tools and materials:

- #2 Phillips-head screwdriver
- ¼" driver
- 5/2" hex bit
- ¼" hex bit, if necessary
- TORX® bit, if necessary (supplied in the original system kitpack)
- Six tie-wraps (supplied in the kitpack)

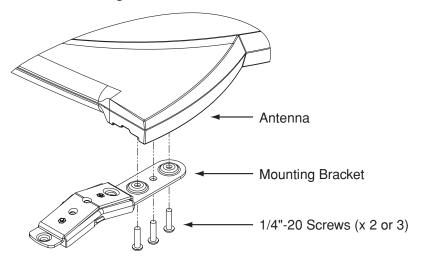
Step 1 - Remove the Mounting Brackets

Remove the four mounting brackets from the antenna's base. At each bracket, remove the ¼"-20 screws. Depending on the antenna's manufacture date, you will find either 2 or 3 screws, and they will have either a special TORX head or a standard hex socket head. If the screws have a special TORX head, you will need to use a ¼" driver and a T27 TORX bit to remove the screws.

TORX Screw Head



Removing the Brackets from the Antenna's Base

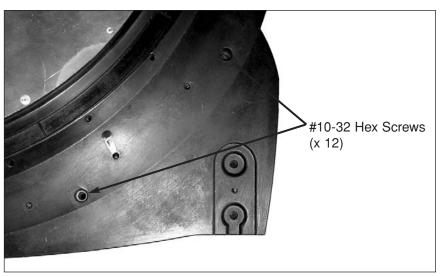


Step 2 - Remove the Trim Ring

At the antenna's base, use a $\frac{3}{2}$ " hex bit to remove the twelve #10-32 x $\frac{1}{3}$ " hex screws that secure the trim ring (the plastic top cover) to the antenna. Carefully lift off the trim ring and set it aside in a safe place.

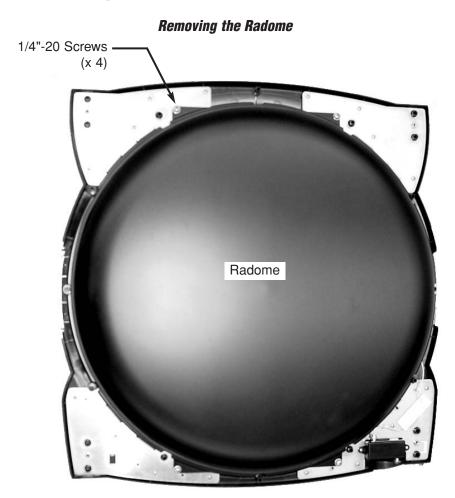


Removing the Trim Ring



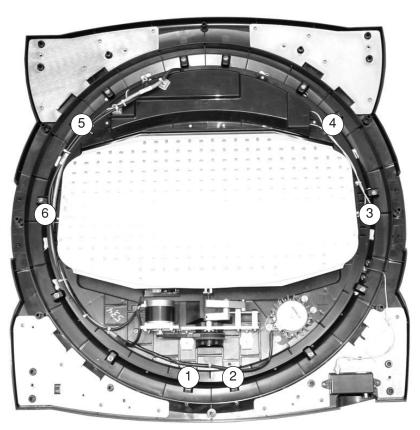
Step 3 - Remove the Radome

Using a #2 Phillips-head screwdriver, remove the four $\frac{1}{4}$ "-20 x $\frac{3}{4}$ " screws that secure the radome to the antenna. Set the radome aside in a safe place.



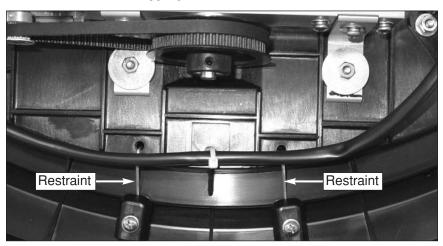
Step 4 - Attach the Shipping Restraints

Attach the six supplied tie-wraps in key locations as shown in the photos on the following pages (the photos show the original factory-installed wire restraints). The six tie-wraps will help keep the antenna from moving during shipment. Be sure to insert the tie-wraps from below, through the appropriate holes in the antenna's base, so that the tie-wraps' buckles will rest on the bottom of the antenna. You will need to rotate the antenna assembly by hand to line up the holes in the assembly with the holes in the base (orientation shown below). Also be sure to pass the tie-wraps underneath any cables, to prevent them from being pinched.

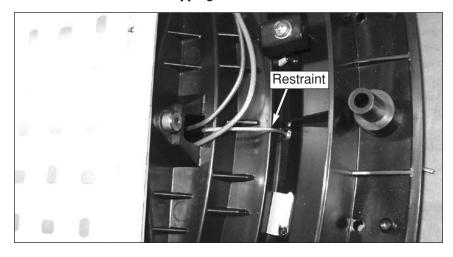


Shipping Restraint Locations

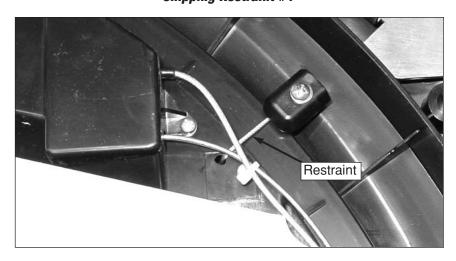
Shipping Restraints #1 and #2



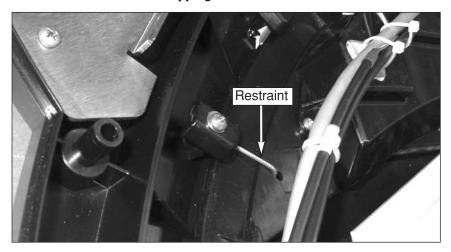
Shipping Restraint #3



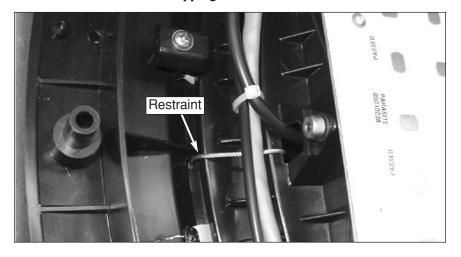
Shipping Restraint #4



Shipping Restraint #5



Shipping Restraint #6



Step 5 - Reattach the Radome

Reattach the radome that you removed in Step 3 (on page 2). Secure in place using the four $\frac{1}{4}$ "-20 x $\frac{3}{4}$ " screws.



Ensure that you do not pinch any cables when you reattach the radome.

Step 6 - Reattach the Trim Ring

Reattach the trim ring that you removed in Step 2 (on page 1). Secure in place using the twelve $#10-32 \times 1\%$ hex screws.

Step 7 - Pack the Antenna

Pack the antenna in its original shipping box using the original packaging materials (*if you don't have the original box, please request one from KVH Technical Support at 401-847-3327*). The "FWD" indicator on all four corner inserts should point in the same direction, toward the forward end of the antenna (*the end opposite the cable connector*).

The antenna is now ready for shipping. *Thank you for following these instructions to ensure a safe shipment!*