

IDBS Customer Support Software Platform Compatibility and Support Information

May 2021

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Version 17.0. Date of issue: May 2021

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1 Introduction

This document details compatibility of IDBS products in different software environments and version compatibility between IDBS products. Support levels are defined as follows:

Key	Description
Y	Supported configuration The defined configuration has been fully tested by IDBS as part of the Product Release process. Reported issues are processed by IDBS Support where the IDBS product is within the supported timeframe (see Product support lifecycle below).
C	Browser support certified The defined browser has been fully tested by IDBS as part of the Product Release process. For further details relating to specific browser support, please refer to the IDBS Web Browser Support Information statement.
S	Special support Not explicitly tested at IDBS. However, support and fixes/workarounds are provided where possible.
N	Not supported The defined configuration has not been tested by IDBS. It is not possible for IDBS to investigate reported issues using this configuration.

2 Product support lifecycle

IDBS commit to provide support for all active versions of released software; that is those in Full and Extended Support. Products reach the end of their supported lifespan as new versions are released. The standard support policy provides Full Support for superseded versions for a minimum period of two years. After Full Support expires, Extended Support continues for a further six months.

For further details about IDBS support provided by IDBS, refer to the [Customer Support Charter](#).

2.1 Full support

Calls to IDBS Customer Support are dealt with, including logging of enhancement requests and defect fixes that are considered for the next service release or the next product version, where possible.

2.2 Extended support

IDBS Customer Support answer general questions and assist with providing workarounds to problems. No service releases for these versions will be released.

2.3 Out of support

IDBS Customer Support may no longer have access to the software version and may be unable to assist. Issues should be referred to an Account Manager.

3 General platform support information

Before contacting IDBS Customer Support, ensure you have the latest version and security updates for the supported OS, browser, etc.

3.1 IDBS software

Platform support details relate to the latest service release of the IDBS product unless otherwise indicated.

IDBS development and testing is carried out with a single version of the IDBS software installed. Using multiple versions at the same time is not supported and should issues be encountered, IDBS will request that only a single software version is installed.

3.2 Browser support

The E-WorkBook Web client is supported by a number of browser technologies, described in section 4.1 on page 9. For each E-WorkBook release, IDBS aims to test the latest released version of browsers, including the latest patches available.

IDBS is aware that product issues can occur where customers are using a supported browser but not necessarily with the same patches as IDBS had applied during product testing. IDBS recommends that customers, if possible, use the same patched version of browsers as IDBS used during product testing. IDBS publish versions of browsers used for each product release.

If product issues are seen with browsers running an older version of the applied patches compared with the ones IDBS used during product testing, then customers will be asked to apply the same patches and re-test to see if the issue is still present. If a customer is running with a newer set of patches applied, then IDBS will carry out further investigations, and appropriate fixes applied if feasible.

Note that for browsers not being actively developed by their supplier, for example Internet Explorer, the divergence of web technologies being used compared with browsers that are being actively developed, such as Chrome, mean that issues that are a result of the browser technology being used may not have a defined resolution within the control of IDBS.

For further details relating to specific browser support, please refer to the [IDBS Web Browser Support Information](#) statement.

3.3 Microsoft software

IDBS support the latest Windows and Microsoft Office service packs unless otherwise stated. Upgrade to the latest patch set for maximum stability.

IDBS do not support Windows Terminal Server with any of their products.

3.3.1 Windows

Windows 7 Support is for Professional, Enterprise or Ultimate Editions. IDBS do not guarantee other editions will function as expected.

For client applications running on Windows 7 and 8, all development and testing at IDBS is performed with User Account Control (UAC) configured to the lowest setting. If you experience problems, please disable this feature.

All IDBS Software Development and Testing is performed using the Windows Groups "Administrators" followed by "Users". This ensures Non-Administrative Users can successfully use IDBS Software. The "Users" group is used as per Microsoft recommendations for running applications. Customer specific User Groups must be validated by the customer and IDBS does not take responsibility for the configuration or testing of these.

3.3.2 Office

Support for Microsoft Office is limited to the desktop client up to and including Office 2016, and not Office online.

For ActivityBase, SARgen and XLfit mixed MS Office environments e.g. Office 2013 and 2016 are not supported for the same IDBS product installation.

3.4 Oracle notes

IDBS support the latest Oracle Patchset for each major version unless otherwise stated. Customers are recommended to upgrade to the latest patch set for maximum stability.

Standard and Enterprise editions of Oracle are supported.

The client workstation Regional Settings should match those of the Oracle Client Settings. For example, if the Oracle decimal separator is set as '.' this should be the same in the Windows Regional options. Failure to do this may result in numeric data corruption.

For ActivityBase Chemistry customers, matching the Oracle client language and numeric character settings to the database server are not sufficient; instead the Windows locale should match the database locale to allow numeric chemistry settings to be correctly saved as floating-point numbers.

3.5 Citrix/Terminal Server support

IDBS do not test on a Citrix environment. Please refer to the [IDBS Virtualisation Support Information](#) document.

3.6 Virtualization support

Software virtualization, such as VMWare is supported by IDBS according to a standard set of definitions. This includes running Windows emulators such as VM Fusion for Macs. These can be found in the [IDBS Virtualisation Support Information](#) document.

3.7 Load balancer support

IDBS has tested E-WorkBook against the commercially available load balancer product **Nginx Plus**.

Documentation is available from IDBS describing how this product was configured for this testing. However, this does not constitute an endorsement of this or any other third-party load balancing product. For issues suspected of being related to load balancing technology in place, IDBS provide support on the basis of reasonable endeavors, but reserves the right to require customers to reconfigure their E-WorkBook deployment to bypass such third-party technology to eliminate or isolate this as the root cause. IDBS expects customers making use of load balancers to have entered into a technical support contract with a suitable third party to obtain assistance with technical issues relating to this technology. IDBS will work with customer-contracted third parties to resolve issues involving the interaction of E-WorkBook and load-balancing technology. Due to the complexity of traffic handled, a dedicated (rather than a shared application) load balancer is recommended.

For more information, refer to the [E-WorkBook White Paper - Load Balancer Configuration](#).

4 E-WorkBook

4.1 Browser support for E-WorkBook modules & Inventory compatibility

Chrome is the preferred browser for E-WorkBook. Please see the **Chrome Enterprise** note below, and refer to 'Browser support' on page 6.

E-WorkBook version ¹	Inventory version ²	Chrome ⁴	Edge ⁵	Firefox	Internet Explorer ⁶	Safari ⁷			
						10	11	12	13
21.x	21.x	89	89	78 ESR	N	N	N	N	N
10.5.1	10.5.2 ³	85	85	78 ESR	N	N	N	N	N
	10.5.0/ 1	83	81	68.9ESR	11	N	N	N	C
10.5.0	10.5.0	79	44.18	68 ESR	11	N	N	N	C
10.4.1	10.4.0/ 0.1/ 1/ 2	75	42.1	60 ESR	11	N	N	C	N
10.4.0	10.4.0 / 0.1	71	41	60 ESR	11	N	N	C	N
10.3.3	10.3.3 ²	69	41	60 ESR	11	N	C	N	N
10.3.2	2.4.0	67	41	60 ESR	11	N	C	N	N
10.3.1	2.3.0	65	N	52 ESR	11	N	C	N	N
10.3.0	2.2.0	63	N	52 ESR	11	C	C	N	N

¹ Browser compatibility for Request and Connect corresponds with the latest version of E-WorkBook

² Inventory version numbering follows E-WorkBook from 10.3.3 onwards. Inventory 10.3.3 must be used with E-WorkBook 10.3.3.3.

³ Inventory 10.5.2 is a SaaS only version.

⁴ macOS: For E-WorkBook 21.x & later, Chrome is the only browser supported on macOS.

Chrome Enterprise: Chrome can be prevented from automatically updating by deploying a Chrome Enterprise policy. In this case, the version of Chrome indicated is certified. If Chrome is used without an Enterprise policy, support is not certified due to the automatic updates of this browser. The version of Chrome indicated is the current version available at the time of testing.

⁵ The Microsoft Edge browser from version 79 onwards is the Chromium-based version.

⁶ Support for Internet Explorer 10 and 11 is limited to the desktop version, and not the Windows "Metro-style" environment on Windows 8.

⁷ Safari support is only on macOS for E-WorkBook up to and including 10.5.1.

Japanese support: E-WorkBook 10.4.1 or later is supported in Japanese installations of Edge Chromium, Firefox ESR, and also Chrome & Internet Explorer (up to and including E-WorkBook 10.5.1).

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.2 E-WorkBook Database

The E-WorkBook Database is an Oracle database, installed on a server operating system. Always install the latest Oracle Patch Set Updates (PSUs).

Version	Oracle version (64Bit)				Oracle RAC	E-WorkBook Database Server operating system					
	11.2.x ⁴	12.1.x ³	12.2.0.1 ²	19c ¹ / 12.2.0.3		Windows Server 2008 R2 ⁴	Windows Server 2012 R2 ³	Windows Server 2016 ³	Red Hat Enterprise Linux (64Bit)		
									5 ⁴	6 ⁴	7 ³
21.x	N	Y	Y	Y	Y	N	S	Y	N	S	Y
10.5.0 - 10.5.1	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y
10.4.1	Y	Y	Y	N	Y	N	Y	Y	Y	Y	Y
10.3.3 - 10.4.0	Y	Y	N	N	Y	N	Y	Y	Y	Y	Y
10.3.2	Y	Y	Y	N	Y	N	Y	Y	Y	Y	Y
10.3.1	Y	Y	N	N	Y	N	Y	Y	Y	Y	Y
10.3.0	Y	Y	N	N	Y	Y	Y	N	Y	Y	Y

¹ Oracle 18c / 12.2.0.2 database is not supported for E-WorkBook Database.

² Oracle 12.2.0.1 database support requires both Oracle 12.2.0.1 patches: 27658186 and 27386467 to be applied to the system. These are both included in the Oracle 12.2.0.1 database update (or Windows bundle patch) from January 2019 or later (12.2.0.1.190115DBJAN2019RU).

³ For E-WorkBook Database 10.3.0 or later, Oracle 12c release 1 (12.1.x) is supported on Windows Server 2012 R2 or Red Hat Linux 7. E WorkBook Database 10.3.1 – 10.4.0 has been tested with Oracle 12c release 1 (12.1.x) on Windows Server 2016 and is supported by IDBS. When selecting a server, check with Oracle for planned server support.

⁴ Oracle 11 is only supported on Windows Server 2008 R2 (for E-WorkBook 10.3.0) or Red Hat Linux 5 & 6 (for E-WorkBook 10.3.0 or later).

When upgrading from E-WorkBook 10.0.1 or earlier, install Oracle 11.2.0.3 or later to address Oracle defects corrected by Oracle in this release.

E-WorkBook Database deployment does not support AWS Relational Database Service (Amazon RDS) or Oracle Cloud.

Japanese support: E-WorkBook Database 10.4.1 or later is supported when installed in a Japanese Windows environment.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.3 E-WorkBook Application Server

The E-WorkBook Application Server is the ‘middle tier’ in an E-WorkBook deployment, enabling E-WorkBook Database access from the client level, such as E-WorkBook ELN and E-WorkBook Desktop Client.

Version	Application Server operating system					
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux (64Bit)		
				5	6	7
21.x	N	S	Y	N	S	Y
10.3.1 - 10.5.1	N	Y	Y	Y	Y	Y
10.3.0	Y	Y	N	Y	Y	Y

Japanese support: E-WorkBook Application Server 10.4.1 or later is supported when installed in a Japanese Windows environment.

SOAP Web Services: In E-WorkBook version 10.3.2, SOAP Web Services were removed from the default Application Server installation and are available as a separately installable component. IDBS recommends that customers migrate their integrations to use the REST services. Further information on the REST services is available on the [IDBS Customer Community](#).

4.4 E-WorkBook Spreadsheet Server

The E-WorkBook Spreadsheet Server is an optional component in an E-WorkBook ELN deployment. It’s an application engine for recording and processing data accessed via the E-WorkBook Spreadsheet Web Editor. E-WorkBook Spreadsheet Server has load balancing capability.

Version	Spreadsheet Server operating system						Spreadsheet Server Load Balancer					
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux (64Bit)			Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016 ¹	Red Hat Enterprise Linux (64Bit)		
				5	6	7				5	6	7
21.x	N	S	Y	N	S	Y	N	S	Y	N	S	Y
10.5.0 - 10.5.1	N	Y	Y	S	Y	Y	N	Y	Y	S	Y	Y
10.4.0 - 10.4.1	N	Y	Y	S	Y	Y	N	Y	N	S	Y	Y
10.3.1 - 10.3.3	N	Y	Y	S	Y	Y	Y	Y	N	S	Y	Y
10.3.0	Y	Y	N	S	Y	Y	Y	Y	N	S	Y	Y

¹ While not tested by IDBS, earlier versions of E-WorkBook Spreadsheet Server Load Balancer may be compatible with Windows Server 2016.

Japanese support: E-WorkBook Spreadsheet Web Editor 10.4.1 or later supports Japanese for cell input, curve fit chart labels and exporting Excel & delimited file formats.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.5 E-WorkBook Orchestrator Service

The Orchestrator service is required to transfer data between experiment items using Smart Fill functionality.

Version	Orchestrator Service operating system			
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux 7 (64Bit)
10.4.1 - 21.x	N	N	N	Y

4.6 E-WorkBook Web Chemistry Server

The Web Chemistry Server is required to save and search chemical structures in E-WorkBook ELN.

Version	Web Chemistry Server operating system					
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux (64Bit)		
				5	6	7
21.x	N	S	Y	N	S	Y
10.3.1 - 10.5.1	N	Y	Y	S	Y	Y
10.3.0	Y	Y	N	S	Y	Y

Japanese support: E-WorkBook Web Chemistry Server is tested when installed on an English language server. Installation on a Japanese server may also be compatible but is untested. E-WorkBook Web Chemistry does not currently support Japanese characters.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.7 Inventory for E-WorkBook

Inventory browser support and version compatibility with E-WorkBook is detailed in section 4.1 on page 9. From version 10.3.3 onwards, Inventory version numbering follows E-WorkBook. Inventory 10.5.2 is a SaaS only version.

4.7.1 Inventory Application Server

Version	Inventory Application Server operating system					Python
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux (64Bit)		Python 3 (64Bit)
				6.2+	7.0+	
10.5.2 - 21.x	N	N	Y	N	Y	N/A
10.3.3 - 10.5.1	N	Y	Y	Y	Y	N/A
2.4.0	N	Y	N	Y	Y	Y
2.3.0	N	Y	N	Y	Y	Y
1.2.0 - 2.2.0	Y	Y	N	Y	Y	Y

4.7.2 Inventory Database Server

Version	MongoDB (64Bit)			
	3.0.x	3.4.x	3.6.x	4.2.x
10.5.2 - 21.x	N	N	N	Y
10.5.0 - 10.5.1	N	N	Y	Y ¹
10.4.0 - 10.4.2	N	N	N	N
2.0.0 - 10.3.3	N	Y	Y	N
1.2.0 - 1.3.0	Y	N	N	N

¹ Inventory 10.5.0 Database Server is supported with MongoDB 4.2.9

E-WorkBook Inventory is only supported on a subset of the E-WorkBook browser and platform systems. PKI authentication and signing are not supported in E-WorkBook Inventory.

Japanese support: Inventory for E-WorkBook 10.4.0.1 or later supports Japanese characters.

4.7.3 Inventory Search Server

Version	Elasticsearch version			
	1.7	5.5.3	5.6.12	6.8.3
10.5.0 - 21.x	N	N	N	Y
10.4.0 - 10.4.2	N	N	Y	N
2.4.0 - 10.3.3	N	Y	N	N
1.2.0 - 2.3.x	Y	N	N	N

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.8 E-WorkBook ELN

E-WorkBook ELN was previously known as E-WorkBook Web Client.

Version	E-WorkBook ELN operating system									Language support	
	Windows 7 (32/64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	macOS						European OS	Japanese OS ¹
				10.11	10.12	10.13	10.14	10.15	11.0		
21.x	N	N	Y	N	N	N	N	Y	S	Y	Y
10.5.0 - 10.5.1	N	S	Y	N	N	Y	Y	Y	N	Y	Y
10.4.0 - 10.4.1	Y	S	Y	N	Y	Y	Y	N	N	Y	Y
10.3.x	Y	S	Y	Y	Y	Y	N	N	N	Y	Y

¹ **Japanese support:** E-WorkBook ELN 10.4.1 or later is supported in a Japanese Windows environment and supports Japanese characters for Display Pages, PDF generation, auditing, etc.

E-WorkBook 10 or later does not required a locally installed JRE.

For support information about Display Pages and PDF generation using E-WorkBook ELN, refer to the *E-WorkBook Web Feature Support Matrix* for your version of E-WorkBook, available from the [IDBS Customer Community](#).

PKI authentication and signing are not supported in E-WorkBook ELN.

All E-WorkBook Hubs are not supported in E-WorkBook 10 or later.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.9 E-WorkBook Request and Connect

Request is an E-WorkBook module that allows users to create requests for work to be completed by service teams. Service team members use Request to organize and complete their work. E-WorkBook Connect is an E-WorkBook module that enables companies, who collaborate with external parties, to create secure spaces to share ideas, data, analysis methods and IP.

- Browser compatibility for Request and Connect corresponds with the latest version of E-WorkBook. See section 4.1 on page 9.

E-WorkBook module	E-WorkBook version			Inventory version
	10.3.0 - 10.3.1	10.3.2 - 10.3.3	10.4.0 - 21.x	2.2.0 - 21.x
Request	Y	Y	Y ¹	Y
Connect Spreadsheet	Y	Y	N	N/A
Connect Stoichiometry	Y	N	N	N/A

¹ Request integration with E-WorkBook 10.4.0 or later includes enhanced spreadsheet integration, including setting service parameter values and fulfilling work.

Japanese support: E-WorkBook Request is supported in a Japanese browser on a Japanese Windows computer, and supports Japanese for data entry, dates, numerical qualifiers, UTF8 support & Japanese files with Japanese content for the PDF Service. Japanese usernames are not supported.

4.10 E-WorkBook Cloud applications

These optional, software as a service (SaaS) applications add functionality to E-WorkBook Cloud.

SaaS application	E-WorkBook version	
	10.0.x - 10.5.0	10.5.1 - 21.x
Operational Analytics ¹	N/A	Y

¹ Operational Analytics enables offline analysis of platform usage data from an operational E-WorkBook Cloud production environment.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.11 E-WorkBook ELN applications

E-WorkBook ELN applications are optional, locally installed software components that add functionality to E-WorkBook.

4.11.1 Applications included with E-WorkBook

The applications included with E-WorkBook are:

- External Editor ¹
- Spreadsheet Designer ²
- Print to E WorkBook Web (to 10.5.1) & Print to IDBS (21.x on) ³

For information about applications' compatibility with versions of E-WorkBook Application Server, see section 4.13 on page 20.

Version	Windows 7 (32/64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	macOS					
				10.11	10.12	10.13	10.14	10.15	11.0
21.x	N	N	Y	N	N	N	N	Y	S
10.5.0 - 10.5.1	N	S	Y	N	N	Y	Y	Y	N
10.4.0 - 10.4.1	Y	S	Y	N	Y	Y	Y	N	N
10.3.3	Y	S	Y	Y	Y	Y	N	N	N
10.3.1 - 10.3.2	Y	S	Y	Y	Y	Y	N	N	N
10.3.0	Y	S	Y	Y	Y	Y	N	N	N

¹ The External Editor Integration application supports the following file extensions by default: .doc, .docx, .xls, .xlsx, .ppt, .pptx, .pzfx (GraphPad Prism), .txt

Encrypted or password protected files are not supported.

² **Japanese support:** E-WorkBook Spreadsheet Designer 10.4.1 or later supports Japanese for cell input, label input (table names, dimensions) and curve fit chart labels.

³ This replaced the previous 'Send to EWB' application, which was available up to and including E-WorkBook 10.2.0.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.11.2 Third party applications

Microsoft Office support with E-WorkBook

The MS Office file types supported with E-WorkBook modules and ELN applications are: for Word (doc, dot, docx, docm, dotx, dotm), for Excel (xls, xlt, xla, xlxs, xlsx), and for PowerPoint (ppt, pot, pps, pptx, pptm, ppsx, ppsm, potx, potm). The file types for Office 365 (odt, ods & odp) are not supported.

Version	ChemAxon system			Chemistry drawing packages ³			GraphPad Prism
	Compound Registration	Compliance Checker	Biomolecule Toolkit ¹	ChemDraw ⁴	BIOVIA Draw	Marvin Sketch	Viewer/full version
21.x	21.19.1, 20.8.1, 19.7.1 & 17.05.22-1687 ²	Carbon.1 ²	19.8.0	Y	Y	Y	8
10.5.1	20.8.1, 19.7.1 & 17.05.22-1687 ²	Carbon.1 ²	19.8.0	Y	Y	Y	8
10.4.1 - 10.5.0	19.7.1 & 17.05.22-1687 ²	Carbon.1 ²	19.8.0	Y	Y	Y	8
10.4.0	18.6.11 & 17.05.22-1687 ²	Carbon.1 ²	18.16.0	Y	Y	Y	N/A
10.3.3	17.05.22-1687 ²	N/A	18.4.0	Y	Y	Y	N/A
10.3.1 - 10.3.2	17.05.22-1687	N/A	18.4.0	Y	Y	Y	N/A
10.3.0	17.05.22-1687	N/A	2017-06-23	Y	Y	Y	N/A

¹ The ChemAxon Biomolecule Toolkit version is the version that IDBS have tested integration of Web Biology with; other versions have Special Support.

² E-WorkBook has been tested against these versions. Intermediate versions, while untested, may also be compatible.

³ The Chemistry External Editor application included with E-WorkBook Stoichiometry supports the chemistry drawing packages listed here. E-WorkBook Stoichiometry 10.4.1 has been tested with ChemDraw 17.0, 17.1 & 18.0, BIOVIA Draw 2017 and Marvin Sketch carbon.4.

⁴ E-WorkBook Stoichiometry 10.4.0 or earlier supports ChemDraw 17 or earlier.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.12 E-WorkBook Desktop Client

Version	Desktop Client operating system			MS Office version ¹ (32 ² /64Bit)			Language support	
	Windows 7 (32 ² /64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	2010	2013	2016	European OS & MS Office	Japanese OS & MS Office
21.x ³	N	N	Y	Y	Y	Y	Y	Y
10.5.0 - 10.5.1 ³	N	S	Y	Y	Y	Y	Y	Y
10.3.x ⁴ - 10.4.0 ⁵	Y	S	Y	Y	Y	Y	Y	Y

¹ The following MS Office document types are tested and supported (for document insert, display pages and inclusion of the document within PDFs): Word, Excel and PowerPoint. Other MS Office documents may be captured by E-WorkBook but the inclusion of these documents in Page Previews and within PDFs has not been explicitly tested by IDBS. Encrypted or password protected files are not supported.

² E-WorkBook Desktop Client is supported on 32Bit Windows, however, IDBS recommends 64Bit Windows with E-WorkBook 64-bit client so that more memory can be made available to the application, resulting in better performance and capabilities, especially when handling large files.

³ When using E-WorkBook Desktop 10.5.1 (or later) Text Editor, we only recommend screen resolutions up to 1920 x 1080.

⁴ E-WorkBook Desktop Client from 10.3.2 onwards no longer supports accessing cryptographic hardware tokens through a PKCS #11 driver. The functionality to login and to sign certificates using the hardware token is still available using the Windows-MY keystore. Setup digital IDs to use Windows-MY and access the hardware token via the built in Windows certificate store.

⁵ E-WorkBook 10.4.1 is delivered with version 10.4.0 of the Desktop Client.

The Browser Tabs functionality in E-WorkBook Desktop Client requires a 32Bit Java JRE (version 6 or 7) to be installed.

Japanese support: E-WorkBook Desktop Client 10.4.0 or later is supported in a Japanese Windows environment. Version 21.x and later requires the font MS Arial Unicode installed, as the font used in E-WorkBook Desktop Client no longer ships with Office 365.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.12.1 E-WorkBook Desktop Client third-party software compatibility

Version	Chemistry drawing packages								GraphPad Prism ¹			
	ChemDraw				Accelrys Draw	BIOVIA Draw	Marvin Sketch					
	13	14	15	16-18	4.1	4.2	6.0	16.0	5.04	6.03	6.05	7.0.1/2/3
10.3.x – 21.x	Y	Y	Y	N	Y	N	Y	Y	N	S	S	Y

¹ Versions of Prism Viewer or the full version used for IDBS testing. If only the Viewer is tested, IDBS expect the full version to function as expected, but cannot guarantee this. No testing is performed with the 'Network license' of Prism and its functionality cannot be guaranteed. GraphPad Prism versions 5.02 & 5.03 are not supported with E-WorkBook Desktop Client 10.x or later.

4.12.2 E-WorkBook Legacy Update Server

The Legacy Update Server is for upgrading E-WorkBook Desktop Client from 9.4 to 10.0.0 using Assisted Deployment.

Version	Legacy Update Server operating system					
	Windows Server 2008 R2	Windows Server 2012 R2	Windows Server 2016	Red Hat Enterprise Linux (64Bit)		
				5	6	7
21.x	N	S	Y	N	S	Y
10.3.1 - 10.5.1	N	Y	Y	S	Y	Y
10.3.0	Y	Y	N	S	Y	Y

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.13 E-WorkBook Application Server and client applications compatibility

E-WorkBook version 10.4.0 established version independence between the Application Server and the following client applications:

- Desktop Client
- External Editor
- Print to E WorkBook Web (to 10.5.1) & Print to IDBS (21.x on)
- Spreadsheet Designer
- Chemistry External Editor

The tables below show the version compatibility between the Application Server and the client applications. IDBS recommends using the latest versions. When upgrading, IDBS recommends deploying client applications after the upgrade.

Application Server Version	Desktop Client			External Editor ¹			Print to E-WorkBook Web ^{1 2}		Print to IDBS ¹
	10.4.0	10.5.x	21.x	10.4.x	10.5.x	21.x	1.2.6	2.1.0	2.2.2
21.x	Y	Y	Y	Y	Y	Y	Y	Y	Y
10.5.x	Y	Y	N	Y	Y	N	Y	Y	N
10.4.x	Y	N	N	Y	N	N	Y	Y	N

¹ macOS users require notarized versions of External Editor (10.5.0 or later) and Print to E-WorkBook Web/IDBS (2.1.0 or later).

² The Print to E-WorkBook Web application can be also used with E-WorkBook version 10.3.x.

Application Server Version	Spreadsheet Designer		Chemistry External Editor	
	10.5.1	21.x	10.5.1	21.x
21.x	N	Y	Y	Y
10.5.1	Y	N	Y	Y

E-WorkBook has been tested against these versions. Earlier versions, while untested, may also be compatible.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

4.14 E-WorkBook compatibility with ActivityBase

ActivityBase		E-WorkBook	E-WorkBook Web Client	
		10.3.0 - 21.x ³	10.3.0 - 10.4.0	10.4.1 - 21.x
Compound registration ¹	9.x.x	Y	N	Y
Results ²	9.x.x	N	Y	Y

¹ Compound registration refers to the ability to register chemical compounds from E-WorkBook to ActivityBase.

² Results refers to the export of tested data from ActivityBase to E-WorkBook.

³ There is no version of the E-WorkBook Desktop Client in 10.4.1 but registration with version 10.4.0 of the Desktop Client and version 10.4.1 of the E-WorkBook Application Server is supported.

4.15 E-WorkBook default certificates

E-WorkBook ships with a set of default self-signed certificates to facilitate the SSL connection between client and Application Server for the digital signing of records. The expiry date of these certificates for versions of E-WorkBook is provided as follows so that customers can plan appropriately:

E-WorkBook Version	SSL certificate expiry	Digital Signing certificate expiry
10.3.0 - 21.x	25th June 2022	21st February 2022

Default certificates are provided for convenience. IDBS recommends updating the SSL certificate to one that is trusted by a certificate authority. This ensures that the same certificate is not used in all E-WorkBook deployments and provides a more secure environment. Documentation on how to change the SSL certificate is available from the [IDBS Customer Community](#).

For digital signing, the E-WorkBook web client only supports the use of the default digital signing certificate and currently this certificate cannot be changed by customers.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

5 Polar

Polar is a cloud-based BioPharma Lifecycle Management platform enabling accelerated time to market.

5.1 Browser support

Polar version	Chrome ¹	Edge ²	Firefox
21.x	89	89	78 ESR

¹ **macOS:** Chrome is the only browser supported on macOS.

Chrome Enterprise: Chrome can be prevented from automatically updating by deploying a Chrome Enterprise policy. In this case, the version of Chrome indicated is certified. If Chrome is used without an Enterprise policy, support is not certified due to the automatic updates of this browser. The version of Chrome indicated is the current version available at the time of testing.

² The Microsoft Edge browser is the Chromium-based version.

Japanese support: Polar is supported in Japanese installations of Edge Chromium & Firefox ESR.

5.2 Client OS

Polar version	Windows 10 64Bit	macOS ¹	
		10.15	11.0
21.x	Y	Y	S

¹ Chrome is the only browser supported on macOS.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

6 Integrations

Integrations allow data to be imported into Polar or E-WorkBook from external sources. This requires use of either the ESI Server (Polar and E-WorkBook) or the Scitara DLX platform (Polar only).

ESI supports Windows 2016 and Red Hat/CentOS 7, and requires at least 8GB of RAM.

6.1 Cytiva Unicorn

Version	E-WorkBook					Polar	Unicorn version		ESI Server				Scitara DLX
	10.4.0	10.4.1	10.5.0	10.5.1	21.x	21.x	6	7	3.1	4	4.1	5	
1.0	N	N	N	N	N	Y	N	Y	N	N	N	N	Y

6.2 SCIEX Analyst

Version	E-WorkBook					Polar	Analyst version		ESI Server				Scitara DLX
	10.4.0	10.4.1	10.5.0	10.5.1	21.x	21.x	1.7.1	1.7.1.1 ¹	3.1	4	4.1	5	
1.0	N	N	Y	Y	Y	Y	Y	Y	N	N	Y	Y	N

¹ Analyst 1.7.1.1 refers to 1.7.1 Hotfix 1.

6.3 Empower

Version	E-WorkBook					Polar	Empower version		ESI Server				Scitara DLX
	10.4.0	10.4.1	10.5.0	10.5.1	21.x	21.x	Before 3.3.4	3.3.4 or later	3.1	4	4.1	5	
1.5	N	N	Y	Y	Y	Y	N	Y	N	N	Y	Y	Y
1.4	N	N	Y	Y	N	N	Y	N	N	N	Y	N	N
1.3	Y	Y	Y	N	N	N	Y	N	N	Y	N	N	N

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

6.4 Chromeleon

Version	E-WorkBook					Polar	Chromeleon version		ESI Server				Scitara DLX
	10.4.0	10.4.1	10.5.0	10.5.1	21.x	21.x	7.2.5	7.2.10	3.1	4	4.1	5	
2.2	N	N	Y	Y	Y	Y	Y	Y	N	N	Y	Y	Y
2.1	N	N	Y	Y	N	N	Y	N	N	N	Y	N	N
2.0	Y	Y	Y	N	N	N	N	N	N	Y	N	N	N

6.5 NuGenesis

Version	E-WorkBook					Polar	NuGenesis ver	ESI Server				Scitara DLX
	10.4.0	10.4.1	10.5.0	10.5.1	21.x	21.x	8	3.1	4	4.1	5	
1.2	N	N	Y	Y	Y	Y	Y	N	N	Y	Y	N
1.1	Y	Y	Y	N	N	N	N	N	Y	N	N	N
1.0	N	N	N	N	N	N	N	Y	N	N	N	N

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

7 ActivityBase

7.1 ActivityBase Web Client browser support

Version	Chrome ¹	Edge ²			Firefox (ESR)		Internet Explorer 11
	32/64Bit	41	44	85	60	68	
9.7.x	85	C	C	C	C	C	N
9.6.x	78	C	C	N	C	C	C
9.4.x - 9.5.x	75	C	C	N	C	C	C

¹ Chrome support is not listed as certified due to the automatic updates of this browser. The table lists the latest release of Chrome tested for this version. For further information on Supported and Certified browsers, please refer to the [IDBS Web Browser Support Information](#) statement.

² The Microsoft Edge browser from version 79 onwards is the Chromium-based version.

7.2 ActivityBase Database

Version	ActivityBase Oracle database server operating system									Oracle version (64Bit) ³				
	Windows Server (64Bit) ¹				Solaris 10 64Bit (SunOS 5.10)	Red Hat Linux (64Bit) ¹				11.2.0.4	12.1.x	12.2.0.1 ⁴	18c ⁴ / 12.2.0.2	19c / 12.2.0.3
	2008 R2	2012 R2 ²	2016	2019		5	6	7.2	8.x					
9.7.x	S	Y	Y	Y	N	N	N	N	Y	N	N	Y	Y	Y
9.6.x	S	Y	Y	N	N	S	Y	Y	N	N	Y	Y	Y	N
9.5.x	S	Y	Y	N	N	S	Y	Y	N	Y	Y	Y ⁴	Y ⁴	N
9.4.x	Y	Y	Y	N	S	Y	Y	S	N	Y	Y	Y ⁴	N	N

¹ ActivityBase Database is not supported with any 32Bit versions of Windows Server or Red Hat Linux.

² Windows Server 2012 R2 refers to the standard edition only.

³ Non-chemistry customers may run ActivityBase on any server hardware supported by the indicated Oracle version. IDBS Chemistry customers must adhere to the Oracle Database Server definitions shown above.

⁴ If using Oracle 12.2.0.1 for ActivityBase Database 9.4.x - 9.5.x (or Oracle 18c / 12.2.0.2 for ActivityBase Database 9.5.x), the ActivityBase Application Server cannot be installed on the same machine. The ActivityBase Application Server must be installed with Oracle Client 12.1 or earlier.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

7.3 ActivityBase Servers

¹ In the tables in the following sub-sections, Windows Server 2012 R2 refers to the standard edition only.

7.3.1 ActivityBase Application Servers

Version	File Server operating system				Web Server operating system (64Bit)			
	Windows Server 2008	Windows Server 2012	Windows Server 2016	Windows Server 2019	Windows Server 2008 R2	Windows Server 2012 R2 ¹	Windows Server 2016	Windows Server 2019
9.7.x	S	Y	Y	Y	N	Y	Y	Y
9.5.x - 9.6.x	S	Y	Y	N	S	Y	Y	N
9.4.x	Y	Y	Y	N	Y	Y	Y	N

7.3.2 ScreeningBot (XE server)

Only available to customers with an XE license.

Version	Operating system				ActivityBase compatibility	XE compatibility
	Windows Server (64Bit)					
	2008 R2	2012 R2 ¹	2016	2019	9.x.x	9.x.x
9.7.x	N	Y	Y	Y	Y	Y
9.5.x - 9.6.x	S	Y	Y	N	Y	Y
9.4.x	Y	Y	Y	N	Y	Y

7.3.3 ActivityBase Web Chemistry server

Version	Operating system						ActivityBase compatibility	
	Windows Server 2008		Windows Server 2012		Windows Server 2016 (64Bit)	Windows Server 2019 (64Bit)	9.4.x	9.5.x - 9.7.x
	R1	R2	R1	R2				
19.9	N	N	N	Y	Y	Y	N	Y
1.0.0	N	Y	N	Y	Y	N	Y	Y

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

7.4 ActivityBase Suite

ActivityBase Suite includes all related utilities, for example Object Manager.

Version	ActivityBase Suite operating system			MS Office version (32Bit)				Oracle Client version (32Bit)				Language support		
	Windows 7 (32/64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	2010	2013	2016	2019	11.2.x	12.1.x	12.2.0.1	18c / 12.2.0.2	19c / 12.2.0.3	Eu OS & MS Office	Japanese OS & MS Office
9.7.x	N	N	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
9.5.x - 9.6.x	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	N	Y	Y
9.4.x	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	N	N	Y	Y

The following must be present or checked for each client running ActivityBase:

- A supported browser (see section 7.1 on page 25) and a supported version of Microsoft Office
- A supported version of the Oracle Client
- .NET 4.7 Framework (note: provided with the installation media)

If installing the IDBS Meta Data Administration Console (MAC), install the Oracle provided OLEDB driver on the client workstation.

Support for legacy ActivityBase Templates, for example Standard 4.0, HTS 4.0 and UHTS 4.0 ended 2nd April 2007.

Running the ActivityBase system: **Client - Fileserver - Application Server - Oracle Database Server** is only supported in a LAN (Local Area Network) environment. IDBS do not support the use of the ActivityBase Suite over a WAN (Wide Area Network). Connectivity between the ActivityBase Client and the Oracle Server, Application Server and File Server should be at least 100MB/s, with network latency not exceeding 50ms roundtrip time.

7.5 ActivityBase Suite software compatibility

Version	ActivityBase XE	SARview	XLfit	Chemistry drawing packages		
	9.x.x	7.3.3 - 7.3.5	5.5.x	ChemDraw	Biovia Draw	Accelrys Draw
				17	16.1	4.1
9.4.x - 9.7.x	Y	Y	Y	Y	Y	Y

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

8 ActivityBase XE

ActivityBase XE comprises XE Designer and Runner applications that run with the ActivityBase Desktop Client. For XE Runner Standalone, see section 8.3 on page 29. For the XE Server (ScreeningBot), see 7.3.2 on page 26.

8.1 ActivityBase XE Desktop Client

Version	XE Client operating system			MS Office version				Oracle Client version					Python		ActivityBase Suite compatibility	
	Win 7 (32/64Bit)	Win 8.1 ¹ (64Bit)	Win 10 (64Bit)	(32Bit)				11.2.x	12.1.x	12.2.0.1	18c / 12.2.0.2	19c / 12.2.0.3	2.7	3.8 or later		
				2010	2013	2016	2019	32/64Bit	32/64Bit	32/64Bit	32/64Bit	64Bit			9.x.x	
9.7.x	N	N	Y	N	N	Y	Y	Y	N	Y	Y	Y	Y	N	Y	Y
9.6.x	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	N	Y
9.5.x	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N	Y
9.4.x	Y	Y	Y	Y	Y	Y	N	N	Y	Y	N	N	N	N	N	Y

¹ ActivityBase XE 9.6.x & earlier is supported on Windows 8.1 when used with a version of ActivityBase that is supported on Windows 8.1 (see section 0 on page 27).

ActivityBase XE requires .NET 4.7 Framework.

Running the ActivityBase XE system: **Client - Fileserver - Application Server - Oracle Database Server** is only supported in a LAN (Local Area Network) environment. IDBS do not support the use of the ActivityBase XE over a WAN (Wide Area Network). Connectivity between the ActivityBase XE Client and the Oracle Server, Application Server and File Server should be at least 100MB/s, with network latency not exceeding 50ms roundtrip time.

8.2 XE High Content Screening (HCS)

Version	HCS Provider		
	PerkinElmer Columbus		Thermo Scientific Cellomics
	2.3	2.5	1.5
9.x.x	S	Y	Y

Version 2.3 of the MDCStore is supported on XE 9.4.x or later. For all other versions of the MDCStore HCS Provider, please contact IDBS Support.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

8.3 XE Runner Standalone

XE Runner Standalone does not require an installation of ActivityBase or an Oracle client.

Version	XE Runner operating system ¹			MS Office version (32Bit)				ActivityBase compatibility
	Windows 7 (64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	2010	2013	2016	2019	9.x.x
9.7.x	N	N	Y	N	N	Y	Y	Y
9.5.x - 9.6.x	N	Y	Y	N	Y	Y	Y	Y
9.4.x	Y	Y	Y	Y	Y	Y	N	Y

¹ 32Bit Windows is not supported.

XE Runner Standalone requires .NET 4.7 Framework. This is installed by the client install pack if it is not already installed.

Multiple versions of XE Standalone are supported on the same computer. The more recent version should be installed last.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

9 SAR Suite

9.1 SARview

Version	SARview client OS			MS Office version (32Bit)			Language support		ActivityBase compatibility	Chemistry drawing packages	
	Windows 7 (32/64Bit)	Windows 8.1 (64Bit)	Windows 10 ² (64 Bit)	2010	2013	2016	European OS & MS Office	Japanese OS & MS Office	9.4.x - 9.7.x	ChemDraw 15	Accelrys Draw 4.1
7.3.5 ¹	Y	Y	S	Y	Y	Y	Y	S	Y	Y	Y

¹ SARview 7.3.5 has been tested on Oracle 12c. Please see Knowledgebase article [KB201601002811](#) for details on configuration of the `SQLNET.ORA` file.

² Windows 10 Support for SARview 7.3.5 does not include exporting reports to Excel which contain images (structures, curves etc.).

SARview requires .NET 3.5 Framework.

Running the SARview system: **SARview client - Oracle Database Server** is only supported in a LAN (Local Area Network) environment. IDBS do not support the use of SARview over a WAN (Wide Area Network). Connectivity between the SARview client and the Oracle Server should be at least 100MB/s, with network latency not exceeding 50ms roundtrip time.

9.2 SARgen

Version	SARgen client OS			MS Office version (32Bit)			Oracle Client version (32Bit)		Language support		ActivityBase compatibility
	Windows 7 (32/64Bit) ²	Windows 8.1 (64Bit)	Windows 10 ⁵ (64Bit)	2010	2013	2016	11.2.x	12.x	European OS & MS Office	Japanese OS & MS Office	9.x.x
7.4.3 ¹	Y	Y	S	Y	Y	Y	Y	Y	Y	Y	Y

¹ 7.4.3 refers to the version of SARgen included in SAR Suite 7.3.5.

² SARgen client launches in 32Bit mode on 64Bit Windows 7 & 10 and requires a 32Bit Oracle Client.

Running the SARgen system: **SARgen client - Oracle Database Server** is only supported in a LAN (Local Area Network) environment. IDBS do not support the use of SARgen over a WAN (Wide Area Network). Connectivity between the SARgen client and the Oracle Server should be at least 100MB/s, with network latency not exceeding 50ms roundtrip time.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

10 Reporter

Version	Reporter client operating system			MS Office version (32Bit)			Oracle version			Language support	
	Windows 7 (32/64Bit ¹)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	2010	2013	2016	10.2.x (32Bit)	11.2.x (32Bit)	12.1.x (64Bit)	European OS & MS Office	Japanese OS & MS Office
7.5.5	Y	Y	Y	Y	Y	Y	N	Y	N	Y	S

¹ The Reporter Client launches in 32Bit mode on 64Bit Windows 7 and requires a 32Bit Oracle Client. Only Oracle 11 clients have been tested.

Running the Reporter system: **Reporter client - Oracle Database Server** is only supported in a LAN (Local Area Network) environment. IDBS do not support the use of Reporter over a WAN (Wide Area Network). Connectivity between the Reporter client and the Oracle Server should be at least 100MB/s, with network latency not exceeding 50ms roundtrip time.

10.1 Reporter software compatibility

Version	ActivityBase compatibility	E-WorkBook compatibility	Chemistry drawing packages			
			ChemDraw			Accelrys Draw
	9.x.x	10.x	13	14	15	4.1
7.5.5	Y	Y	Y	Y	Y	Y

Platform Support for Reagent Finder for E-WorkBook is defined as the supported Reporter releases for a particular E-WorkBook version. Reagent Finder is not supported in E-WorkBook 10.x.

11 XLfit

XLfit is a powerful curve fitting and data analysis tool. It can be used on its own with Microsoft Excel, or with other IDBS products.

Version	XLfit client operating system			MS Office version (32/64Bit)				Language support		ActivityBase compatibility
	Windows 7 (32/64Bit)	Windows 8.1 (64Bit)	Windows 10 (64Bit)	2010	2013	2016	2019	European OS & MS Office	Japanese OS & MS Office	9.x.x

XLfit is only supported on Microsoft Windows operating systems as indicated above. XLfit is not supported on any macOS.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

12 Quantrix

Quantrix is a leading business and financial modelling platform. Modeler is desktop-based and Qloud is web-based.

12.1 Quantrix Modeler

Version	Quantrix client operating system						MS Office version (32/64Bit)					Citrix support	Language support	
	Windows 10 (64Bit)	macOS					2010	2013	2016 & macOS 2016	2019	365		European OS & MS Office	Japanese OS & MS Office
		10.12	10.13	10.14	10.15	11.x								
20.x	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	S	S	S
19.x	Y	Y	Y	Y	N	N	Y	Y	Y	Y	Y	S	S	S
18.1.1 - 18.3.2	Y	Y	Y	N	N	N	Y	Y	Y	N	N	S	S	S
18.1.0	Y	Y	N	N	N	N	Y	Y	Y	N	N	S	S	S
6.4.x	Y	Y	N	N	N	N	Y	Y	N	N	N	S	S	S
6.0.x - 6.3.x	Y	N	N	N	N	N	Y	Y	N	N	N	S	S	S

12.2 Quantrix Qloud

The following applies to the latest available version of the public Qloud.

Web browser ¹				iPad ²
Chrome	Edge	Firefox	Safari	Safari
83.0.4103.97	44.18362.449.0	77.01	13.1.1	12.4.7

¹ Browser version tested and supported at the time of release.

² Testing on tablets is limited to the iPad, running Safari on iOS version 9.2 and later.

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported

13 ChemXtra

Legacy support information:

Version	ChemXtra Server operating system					Oracle version					Oracle RAC
	Windows Server 2008 (64Bit)	Solaris 9 64Bit (SunOS 5.9)	Solaris 10 64Bit (SunOS 5.10)	Red Hat Linux 5		10.2.x	11.1.x	11.2.x		12.1.x	
				32Bit	64Bit			32/64Bit	64Bit		
8.2.x	Y	Y	Y	Y	Y	Y	N	S	Y	N	N
8.0.x	Y	Y	Y	Y	Y	Y	Y	N	N	N	N
7.x	N	Y	Y	N	S	Y	N	N	N	N	N

On Solaris systems the following patches are required as part of an Oracle Installation:

- 111712 the C++ standard library patch
- 111722 the Math Library libm patch

Install the latest updated patches for Solaris. Further software products, patches and packages may also be necessary for Oracle installation.

To check if a given patch is present, log in as root and enter the following:

```
patchadd -p | grep <patch number>
```

This shows all versions of the patch. For example:

```
patchadd -p | grep 109147
```

returns:

```
Patch: 109147-24 Obsoletes: Requires: Incompatibles: Packages:
```

You need to have at least the required dash-revision or higher.

Only SPARC versions of Solaris are supported.

14 ChemIQ

Legacy support information:

Version	ChemIQ Client operating system	Language Support		ChemDraw package		
	Windows 7 (32/64Bit)	European OS & MS Office	Japanese OS & MS Office	10	11	12
8.2.x	Y	S	S	Y	Y	Y
8.0.x	N	S	S	Y	Y	N
7.x	N	S	S	Y	S	N

Key: Y Supported C Browser support certified S Special: not tested by IDBS, support provided when possible N Not supported