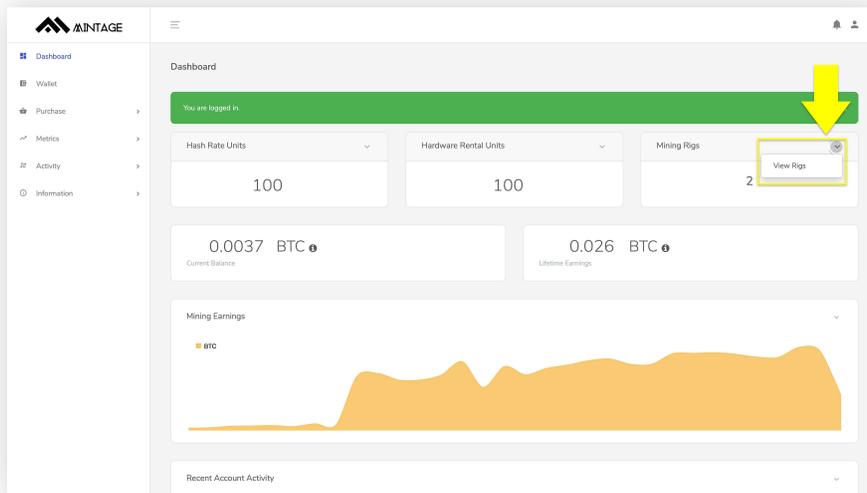


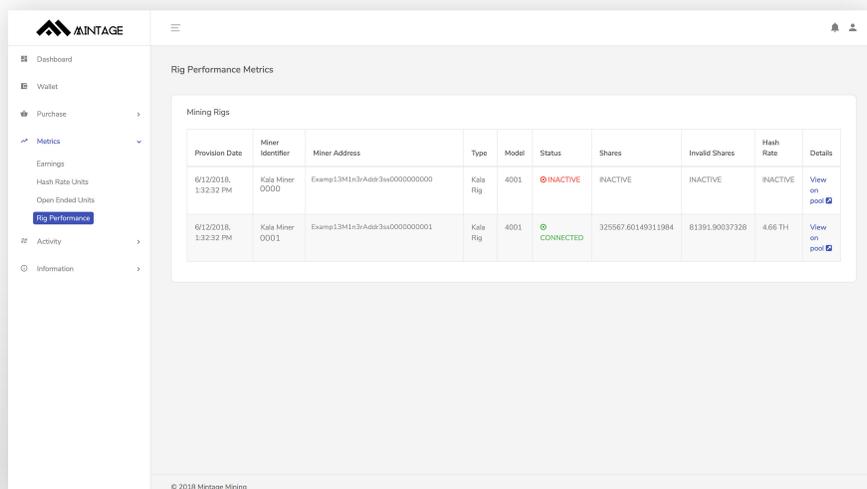
How to View Your Rig Performance in Mintage Mining

Once you've assembled your Kala Rig, you will need to make sure it's connected correctly.

- To do so, start by logging in to your Mintage Mining account to view your personal dashboard. (You must have a Mintage Mining account in order to view your rig activity. If you do not have an account and need to set one up, head to MintageMining.com and click **Sign Up**)
- Once you're logged in, you can view your rig(s) right away on your Mintage Dashboard in the **Mining Rigs** category on the right. Select the small drop down arrow in the Mining Rigs section and click **View Rigs**. (Rigs can also be accessed in your **Metrics** section under **Rig Activity**.)



- You will then be directed to the Rig Performance Metrics page. This is where you can see if your rig is active, view the serial number, hash rate, and other important information for your rig.



Provision Date	Miner Identifier	Miner Address	Type	Model	Status	Shares	Invalid Shares	Hash Rate	Details
6/12/2018, 1:32:32 PM	Kala Miner 0000	Examp13M1e3nAde33e0000000000	Kala Rig	4001	INACTIVE	INACTIVE	INACTIVE	INACTIVE	View on pool
6/12/2018, 1:32:32 PM	Kala Miner 0001	Examp13M1e3nAde33e0000000001	Kala Rig	4001	CONNECTED	32567.60149311984	81391.00037328	4.66 TH	View on pool

The various fields on this page display the following information:

Provision Date: the date your Kala rig was configured

Miner Identifier: this is your personal serial number tied to each mining rig. Each rig's serial number is different, and you can use this number when submitting online tickets to customer support.

Miner Address: this is your encoded miner address that is read by the mining pool. This is not information you will ever need to use or worry about, as it is only received by the mining pool itself, and is different from your wallet address you will use in the future.

Type: this displays the specific type of rig you've purchased and connected (in this case, the Kala Rig).

Model: this is the SKU for your mining rig, and also identifies which mining group you belong to. THIS IS IMPORTANT because you will not be able to begin mining until your group mining period opens up.

Status: this field will tell you if your rig is connected properly or not. If your rig is plugged in and connected properly, this field should reflect a status of **Active** within the first few minutes after plugging in. If you believe your rig has been connected correctly, but still shows a status of Inactive after one hour, please submit a ticket to customer support. (For more on this, see the **Submitting a Customer Support Request** section below).

Shares: as your mining rig begins to work, this field will display how many blocks (or transactions) are being solved by your mining rig; this is **NOT** a representation of how much Kala you have mined, and simply relates to the number of transactions.

Invalid Shares: this is the number of blocks your rig has processed, but was unable to solve. This could be for several reasons (e.g. the block has already been solved by another rig, your rig is too hot, internet latency is low, etc.)

NOTE: The percentage of invalid shares should average between 2-5%, leaving 95-98% of your shares completed. This number is expected to fluctuate closer to 10% in the first 30-90 days as the mining pool begins to run, but this should not affect the number of Kala issued to your account during that time period. If your percentage of Invalid Shares rises above 10%, contact Customer Support for assistance.

Hash Rate: this is the rate of hash power produced by your individual mining rig, and should average around 4.0 TH

Details: If you'd like to view more details of your mining pool (including the total number of active rigs, the hash rate for your pool, and the pending blocks per pool), click the **View on Pool** link in this section.



Viewing Your Mining Earnings

Once your rig begins to mine, any Kala earned by your machine will begin to appear in the Wallet tab under "Mining Earnings". To claim your Kala, you must transfer to your external Kala Wallet in the **External Wallet** section at the bottom of the page. Make sure you copy/paste your Kala Wallet ID EXACTLY to avoid any errors. If your Kala is sent to the wrong wallet address, we cannot help you.

NOTE: You can still earn Kala through mining before your Kala Wallet is set up.

Submitting a Customer Support Request

If you run into any questions or concerns with your Kala rig, please refer to the Kala rig FAQ, Spec Sheet, and Care instructions linked below.

FAQ's: <https://s3.amazonaws.com/kalarigs/2018+Kala+Rigs+FAQ's.pdf>

Spec Sheet: <https://s3.amazonaws.com/kalarigs/Kala-Spec-Sheet.pdf>

Care Instructions: [https://s3.amazonaws.com/kalarigs/Kala-Care-Sheet+\(1\).pdf](https://s3.amazonaws.com/kalarigs/Kala-Care-Sheet+(1).pdf)

To contact Customer Support directly, click the **Information** tab in your Mintage Dashboard, then click **Support**. Here you can submit a ticket, view the status of your previous tickets, and access our collection of Knowledge Base articles.

You can also reach Customer Support at [**kalarigs@mintagemining.com**](mailto:kalarigs@mintagemining.com).

