



SIMPLE CONCEPTS, TRANSFORMATIONAL CHANGE

# ASSISTANCE PROGRAM

Providing personalized care for your employees & their families when life happens



### Communication

Proactive engagement with employees to build relationships and provide support



### Resources

Provide personal support through direct assistance or referrals to appropriate resources



### Crisis Care

Support through a network available 24/7

## STATISTICS

Studies show leaders can spend up to **33% of their time** supporting employees dealing with a personal crisis.

Most leaders **do not feel qualified** to handle employee personal issues.

## PROGRAM RESULTS

**70%** Average usage rate

**95%** Renewal rate

## FEATURES

Access to a trained care giver 24/7/365 either at the workplace, by phone or at the location selected by the employee

Proactive employee engagement through weekly onsite visits to provide regular encouragement and build relationships

Care is voluntary and confidential

Service is completely free to employees and their families

### Care provided for daily life issues and in times of crisis:

- ✓ Mental health
- ✓ Stress management
- ✓ Conflict resolution
- ✓ Premarital counseling
- ✓ Marriage and family support
- ✓ Divorce care and support
- ✓ Courtroom visits
- ✓ Death and dying
- ✓ Hospital service
- ✓ Long-term grief support
- ✓ Financial stress
- ✓ ...and more

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