

Senior Care; Home Care & Hospice; Behavioral Health; Addiction Treatment; Ambulatory Care; Hospital; Surgery Center; Correctional Healthcare

COVID-19 Resources

New resource Updated

In general, **all** healthcare-related settings should consider the following resources as appropriate:

- **Monitor periodic phone calls and email briefings** from your state and local health department.
- Monitor daily updates from the Centers for Disease Control and Prevention can be found at <https://www.cdc.gov/coronavirus/2019-ncov/index.html> Updated
- All health facilities should **take all steps possible to prepare for COVID-19** as outlined by the **CDC** at <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/steps-to-prepare.html> 3/20/2020.
- Current Interim Guidance for Health Care Professionals is provided on **Centers for Disease Control and Prevention** website at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html>. The CDC Clinician on Call resource is accessible by calling 800-CDC-INFO (800-232-4636). Updated
- The [World Health Organization: Coronavirus Information Page](#) Updated
- The WHO pandemic emergency information can be found at <https://www.who.int/emergencies/diseases/novel-coronavirus-2019> . Updated
- Key points for health care organizations have been compiled by The Joint Commission (TJC) and can be accessed at <https://www.jointcommission.org/covid-19> . This information is pertinent to ALL HEALTHCARE SETTINGS and is open access for all Joint Commission members AND non-members. **Read** and share as appropriate. Updated
- **TJC has posted a position paper entitled “Preventing infections as organizations resume normal care delivery”** and can be accessed at <https://www.jointcommission.org/-/media/tjc/documents/covid19/revised-position-statement-on-preventing-nosocomial-infections.pdf> Updated
- HHS offers a resource exchange for healthcare emergency preparedness with many sample tools, plans, guides, best practices, and more: <https://asprtracie.hhs.gov/>. Search the Technical Resources available for a specific topic; specific tools are also grouped by setting. Updated
- The U.S. Department of Health and Human Services (HHS) provides a compendium of resources related to the COVID-19 situation at <https://asprtracie.hhs.gov/technical-resources/44/coronaviruses-sars-mers-and-covid-19/27>. Resources at this site assist in **planning**

for infection-related emergencies of all types and remind users to also remain current with CDC directives. **Updated**

- **Review** Disaster Plan/Emergency Management Plan, Infection Prevention and Control Plan, and Crisis Management Plan to ensure all aspects of response are leveraged.
- **Touch base with community partners. Be certain that call trees and emergency phone lists have current contact phone numbers for staff, physicians, and key stakeholders.**
- Emergency Operations **Plans, Tools and Templates** <https://asprtracie.hhs.gov/technical-resources/84/emncy-operations-plans-emncy-management-program/1#plans-tools-and-templates-eop>. **Updated**
- **Conduct a self-assessment of infection control practices** using the CDC tool appropriate to your setting. <https://www.cdc.gov/hai/prevent/infection-control-assessment-tools.html>. Updated October 15, 2019.
- **Communicate with staff** regarding use of Personal Protective Equipment (PPE). This link provides comprehensive information related to **PPE and its use** for COVID-19. <https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-use-faq.html>. **Updated**
- **Strategies to optimize the supply of PPE** and other equipment can be found at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html>. **Updated**
- **PPE Burn Rate Calculator** can be found at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/burn-calculator.html>. Refer to the U.S. Department of Labor Occupational Safety and Health Administration for infection prevention and control references, **work environment, and training considerations** related to COVID-19 at <https://www.osha.gov/SLTC/covid-19/controlprevention.html#health> as needed. Developed in partnership with CDC.
- **Medicare Fee-for-Service waivers** are summarized at <https://www.cms.gov/files/document/se20011.pdf>

Additional resources specific to Senior Care

- Preparing for COVID-19: Long-term Care Facilities, Nursing Homes <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/prevent-spread-in-long-term-care-facilities.html>. **Updated**
- Interim Guidance for Implementing Home Care of People Not Requiring Hospitalization for Coronavirus Disease 2019 (COVID-19)

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-home-care.html>. Updated

- California Association of Health Facilities
Long-term care facility disaster references and templates
<https://www.cahfdisasterprep.com/eop>. Updated
- American Health Care Association and the National Center for Assisted Living
March 2020
Sample Policy for Emergent Infectious Diseases for Skilled Nursing Care Centers
http://www.cahf.org/Portals/29/DisasterPreparedness/pandemic/AHCA_NCAL_Infectious_Disease_Sample_Policy.pdf
- How to prevent skin injuries from wearing N95 masks. Pressure Injury Prevention during Prone and Skin Manifestations with COVID-19. <https://npiap.com/>
- Tool to use for End of Life Discussions. <https://theconversationproject.org/covid19/>
- As communities look to open back visitation, this will help guide communities along with their individual state plans. <https://www.cms.gov/files/document/qso-20-30-nh.pdf>
- Toolkit with products and training to have in place prior to opening salons. This can be utilized for independent operators who need to have a roadmap to follow.
<https://www.salonps.com/assets/ACCORD-5.13.20.pdf>
- Assisted Living: American Health Care Association and the National Center for Assisted Living
Taking Reasonable Efforts to Prevent COVID-19 From Entering Your Assisted Living Community (as of March 9, 2020)
Includes templates for letters to families, residents and employees and other resources.

https://www.ahcancal.org/facility_operations/disaster_planning/Documents/AL-Guidance-Preventing-COVID19.pdf
- General guidelines for high-risk groups

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html>
Updated
- Long Term Care resources

<https://www.cms.gov/medicareprovider-enrollment-and-certificationsurvey/certificationgeninfopolicy-and/prioritization-survey-activities> (3-23-2020)

<https://www.argentum.org/coronavirustoolkit/> Updated

LeadingAge Texas

<https://www.leadingagetexas.org/general/custom.asp?page=CoronavirusResources>

Updated Comprehensive resources available at this site

LeadingAge <https://leadingage.org/coronavirus-resources> Updated

- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional resources specific to Home Care and Hospice

- National Association of Home Care & Hospice
<https://www.nahc.org/resources-services/coronavirus-resources/>. 5/27/2020
 - Provides **Coronavirus Resource Page and many CDC links**.
 - Updated information and **plans** by NAHC (Barb Citarella) on 3/4/2020 are excellent.
 - Provides **Risk Management Plan example** from LHC Group.
 - Provides detailed **guide for cleaning products**.
- [Guidance for Infection Control and Prevention Concerning Coronavirus Disease 2019 \(COVID-19\) in Home Health Agencies \(HHAs\)](#)
- Home Health Emergency Preparedness planning, **plans, templates**
https://www.michigan.gov/documents/mdch/FINALHOME_HEALTH_EMERGENCY_PREPAREDNESS_PL_2FINAL_484105_7.pdf
- **How to prevent skin injuries from wearing N95 masks. Pressure Injury Prevention during Prone and Skin Manifestations with COVID 19.** <https://npiap.com/>
- **Tool to use for End of Life Discussions.** <https://theconversationproject.org/covid19/>
- **As Communities look to open up, this provides guidance on when Home Health and Hospice can resume full care in the LTC communities.** <https://www.cms.gov/files/document/qso-20-30-nh.pdf>
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Behavioral Health

- Navigating the Behavioral Health Impacts of the Coronavirus

<https://www.thenationalcouncil.org/BH365/2020/03/03/navigating-the-behavioral-health-impacts-of-the-coronavirus/> Updated

National Council for Behavioral Health <https://www.thenationalcouncil.org/covid19/>

Provides **behavioral health concern management** and resources/links to CDC information. Updated

- Mental Health and Coping During COVID-19

<https://www.cdc.gov/coronavirus/2019-ncov/about/coping.html> Updated

Provides **resources, including things you can do to support yourself, resources for parents, and responders** (including people who have been released from quarantine).

- Substance Abuse and Mental Health Services Administration

<https://www.samhsa.gov/disaster-preparedness> Updated

Provides behavioral health resources, service locator related to behavioral health needs related to disasters including helpline:

1-800-662-HELP (4357) SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year **treatment referral and information service** (in English and Spanish) for individuals and families facing mental and/or substance use disorders

- This HHS site addresses the impact of post-disaster mental and behavioral health-related challenges on the healthcare system and **includes plans, tools, and templates** providers may use to support the needs of their patients. <https://asprtracie.hhs.gov/technical-resources/68/mental-behavioral-health-non-responders>
- A February 2020 **article** entitled *Psychiatrists Beware! The Impact of COVID-19 and Pandemics on Mental Health* and may be accessed at <https://www.psychiatristimes.com/psychiatrists-beware-impact-coronavirus-pandemics-mental-health>
- Review CDC Guide to **Infection Control Practices and self-assessment checklist** (2016) <https://www.cdc.gov/infectioncontrol/pdf/outpatient/guide.pdf>. Intended use is for hospital-based outpatient clinics, nonhospital-based clinics and physician offices, ambulatory surgical centers, and other specialized settings.
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Addiction Treatment

- National Institute on Drug Abuse: Potential Implications for Individuals with Substance Use Disorders <https://www.drugabuse.gov/about-nida/noras-blog/2020/03/covid-19-potential-implications-individuals-substance-use-disorders> Updated
- National Association of Addiction Treatment Providers <https://www.naatp.org/covid-19-resources> Updated
- The Association for Addiction Professionals <https://www.naadac.org/covid-19-resources> Updated
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Ambulatory Care

- Care may be provided in non-traditional environments. This resource from HHS is helpful to consider many aspects of **providing care at a medical shelter or mobile site**. <https://asprtracie.hhs.gov/technical-resources/48/alternate-care-sites-including-shelter-medical-care/47>
- Ambulatory care sites should follow the Current Interim Guidance for Health Care Professionals provided on the **Centers for Disease Control and Prevention** website at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html>. The CDC Clinician on Call resource is accessible by calling 800-CDC-INFO (800-232-4636). Updated
- Staff should be familiar with and implement **CDC Interim Infection Prevention and Control Recommendations** for Patients with confirmed Coronavirus Disease 2019 (COVID-19) or Persons Under Investigation for COVID-19 in Healthcare Settings. Updated <https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html>
- **Conduct a self-assessment of infection control practices** in your ambulatory care site using the CDC self-assessment checklist. <https://www.cdc.gov/HAI/settings/outpatient/outpatient-care-guidelines.html> Hand Hygiene recommendations Updated
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Surgery Centers

- ASCA <https://www.ascassociation.org/asca/resourcecenter/latestnewsresourcecenter/covid-19> Updated
- Re-opening resources: [Guidelines](#) and [Checklist](#)
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Hospitals

- American Hospital Association: <https://www.aha.org/2020-01-22-updates-and-resources-novel-coronavirus-2019-cov> . Updated
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources specific to Correctional Healthcare

- <https://www.cdc.gov/coronavirus/2019-ncov/community/correction-detention/guidance-correctional-detention.html> Updated
- https://www.ncchc.org/filebin/COVID/CDC_Correctional_Facility_Guidance_032720.pdf
- NCCHC <https://www.ncchc.org/covid-resources>
 - Downloads: <https://www.ncchc.org/downloadable-materials> Updated
- National Institute of Corrections (NIC): Coronavirus Information <https://nicic.gov/coronavirus>
- Review the tips listed near the end of OmniSure's publication on Coronavirus 2019 and Pandemic Planning for other practical steps and ideas for controlling the risk of exposure.

Additional Resources

- OSHA <https://www.osha.gov/SLTC/covid-19/controlprevention.html#health>. Guidance is given for specific worker groups and their employers.

- ATX Exchange <https://austincovid.openproposals.dellmed.utexas.edu> Community solutions, masks available in Austin Texas.
- Our world in data <https://ourworldindata.org/coronavirus> Updated. Worldwide data, statistics.
- Dental Professionals: American Dental Association: Coronavirus Center for Dentists Updated <https://success.ada.org/en/practice-management/patients/infectious-diseases-2019-novel-coronavirus>
- Physicians: American Medical Association: COVID-19 Resource Center for Physicians. Updated July 10, 2020. <https://www.ama-assn.org/delivering-care/public-health/covid-19-2019-novel-coronavirus-resource-center-physicians>
- American Public Health Association: COVID-19. Updated <https://apha.org/topics-and-issues/communicable-disease/coronavirus>
- American Psychological Association: Resource Page. Updated <https://www.apa.org/practice/programs/dmhi/research-information/pandemics>

Disaster Planning Resources

Emergency Operations Plans, Tools and Templates

<https://asprtracie.hhs.gov/technical-resources/84/emncy-operations-plans-emncy-management-program/1#plans-tools-and-templates-eop> Updated

Refer to HHS Emergency Management and Incident Command System planning resources at <https://www.phe.gov/Preparedness/planning/mscc/handbook/chapter1/Pages/emergencymanagement.aspx#1.3.1>

Incident planning and resource guides with **self-assessment checklist for infection Control incident**

<https://emsa.ca.gov/hospital-incident-command-system-incident-planning-guides-2014/>

Pandemic Influenza Resources

CHECKLISTS:

California Hospital Seasonal Influenza Pandemic Preparedness Checklist (updated 2/2020; includes COVID-19 resources and links)

<https://www.calhospitalprepare.org/sites/main/files/file-attachments/influenzapandemicchecklist.pdf>

Interim Healthcare Coalition Checklist for Pandemic Planning National Healthcare Preparedness Programs (NHPP). Fall 2013. U.S. Dept. of Health and Human Services

<https://www.phe.gov/Preparedness/planning/hpp/reports/Documents/pandemic-checklist.pdf>

PLAN:

Pandemic Influenza **Plan**

<https://www.cdc.gov/flu/pandemic-resources/pdf/pan-flu-report-2017v2.pdf>

Infection Prevention Resources

Infection Control **Tools** to implement standard and transmission-based infections for health care settings.

<https://www.cdc.gov/infectioncontrol/tools/index.html> . Updated

Infection Preventionist **Job Description Template**

<https://apic.org/wp-content/uploads/2019/08/IP-Job-Description-web-version.pdf>

Crisis Management/Media Response Resources

Find the resources below listed at: <https://www.riskfitness.com/covid-19-risk-management-recommendations>

OmniSure Managing the Media in Crisis

OmniSure Media Phone Log

Social Media Policy