



London International Music Festival 2021 Booking terms and conditions

These booking terms and conditions apply to the London International Music Festival, and any additional services booked along with the festival - e.g. accommodation, transportation etc.

An application for participation at the festival will indicate acceptance of these terms and conditions on the part of the group travelling.

Registration:

1. In order to register for the LIMF, a registration form must be submitted along with any required documentation, recordings etc.
2. This registration application will be submitted to the Artistic Director for approval. This is undertaken as quickly as possible, and notification of the outcome of the process is communicated to ensembles as soon as it is available.
3. Once an ensemble has been accepted, in order to confirm their place at the LIMF, a non-refundable registration deposit of GBP 250.00 per ensemble is required. Until this is received, the booking is not confirmed. *NB. The registration deposit will be deducted from your final invoice.*
4. Once payment is received, you will be notified of the confirmation of your place at the LIMF.
5. Each ensemble's final festival schedule can only be confirmed once the full payment for all participants in the ensemble has been received. The deadline for payment is 30 April 2021 and if payment has not been received by this date, an ensemble's participation at the festival may be subject to cancellation.

Payment schedule:

The dates of the LIMF in 2021 are **12-15 July 2021**.

The payment schedule is as follows:

- Upon registration - GBP 250.00 per ensemble (non-refundable)
- By 30 April 2021 - Full remaining balance per person (non-refundable once paid)

The above schedule applies both to the LIMF event, and to any additional services booked with us. Please note that, if you book additional services and we need to prepay suppliers for those, we will advise you accordingly and **this amount will be added** to the initial deposit. Should any of these prepayments be non-refundable, you will be advised accordingly.

Cancellations:

By you (the performing group):

All cancellations must be made in writing to the LIMF and must be acknowledged by us.

Unless advised differently, the following cancellation schedule will apply in the event of the whole / part of the group cancelling:

Up to 30 April 2021: GBP 250.00 non-refundable deposit, and non-refundable deposits or pre-payments (i.e. theatre tickets, train tickets, hotel deposits) which may have been paid out on your behalf will be forfeited

From 30 April 2021: Full balance paid will be forfeited

The LIMF reserves the right to cancel all arrangements and bookings if the payment schedule is not met. If a deposit has been paid, this will be forfeited.

By us (LIMF):

The LIMF also reserves the right to cancel or modify the festival if the required minimum number of participants is not reached. Any deposits and LIMF payments already paid will be returned in full in this case. NB - This may not apply to other payments already made on your behalf for non-festival items - eg theatre tickets, train tickets and hotel deposits etc. You will be informed that these are non-refundable before we make any payments for you.

Prices:

The prices quoted are net and based on tariffs and taxes currently in force. The LIMF reserves the right to make any adjustments to these prices arising from any change in VAT and tax rates and tariffs, currency exchange rate fluctuations or seasonal supplements at any time until the services are fully paid for.

Payment methods:

The London International Music Festival is owned and operated by Live Travel and Tours Ltd., and invoices will be raised in their name. **We cannot accept individual payments from group members - all invoices will be raised showing the total owed by the group as a whole, and must be paid in one payment.**

Payments should be made in GBP to our Sterling account:

**The Co-operative Bank plc
PO Box 250
Skelmersdale
WN8 6WT**

Account No. 69376717 Sort Code: 08-92-99

IBAN: GB 93 CPBK 0892 99 6937 6717

Swift BIC: CPBKGB22

We can also accept cheques / drafts payable to “Live Travel and Tours Ltd”, drawn on a UK bank only. Live Travel and Tours Ltd regrets that we are unable to accept sterling amounts drawn on a non-UK bank account.

Force Majeure:

Live Travel and Tours Ltd (on behalf of the LIMF) will not be liable for any loss or damage arising out of or in connection with the tour and event where performance and/or prompt performance of the contract is prevented by reason of war or threat of war, riot, civil strike, industrial dispute (affecting employees or any person other than those of the company), terrorist activity, natural and nuclear disasters, fire, adverse weather conditions, hostilities or political unrest and other similar conditions beyond the control of the company.

Alterations made after arrival by client:

Any alteration or abandonment of travel or hotel accommodation after the client has commenced the tour will be in breach of the contract and will not be accepted as any basis of claim against the company and no refunds will be made.

Complaints:

Please ensure that you communicate any problems with the services provided during your stay as soon as they occur.

Operators can be contacted during office hours on: + 44 (0) 1372 722 154

A 24-hour emergency service operates outside normal office hours and a number will be advised before your group travels.

If you do not follow this procedure we cannot accept responsibility, as we will have been deprived of the opportunity to investigate and rectify the problem.

Live Travel and Tours (on behalf of LIMF) will not accept any liability in respect of any query, which is not reported to us in writing within the next 7 working days of the group returning home.

In the unlikely event of a service change which is beyond our control, Live Travel and Tours (on behalf of LIMF) will endeavour to provide a similar service of equal standing.

Recording:

Please note that all events at LIMF may be recorded and/or photographed for the purposes of providing information to future participants and for marketing LIMF in future years, both in print materials and online. By attending the festival, you are agreeing to images/recordings of your ensemble being used in this way.