



LIMF 2021: Reimagined & Live!

Booking terms and conditions

These booking terms and conditions apply to the London International Music Festival, and any additional services booked along with the festival - e.g. accommodation, transportation etc.

An application for participation at the festival will indicate acceptance of these terms and conditions on the part of the group travelling.

Registration:

1. In order to register for LIMF, a registration form must be submitted along with any required documentation, recordings etc. A **minimum of 20 participants per ensemble** is required for LIMF 2021: Reimagined & Live! registration.
2. This registration application will be submitted to the Artistic Director for approval. This is undertaken as quickly as possible and notification of the outcome of the process is communicated to ensembles as soon as it is available.
3. Once an ensemble has been accepted, in order to confirm their place at LIMF, a non-refundable registration deposit of GBP 75.00 per ensemble is required. Until this is received, the booking is not confirmed. NB The registration deposit will be deducted from your final invoice.
4. Once payment is received, you will be notified of the confirmation of your place at LIMF.
5. Each ensemble's final festival schedule can only be confirmed once the full payment for all participants in the ensemble has been received. The deadline for payment is 10 September 2021 and, if payment has not been received by this date, an ensemble's participation at the festival may be subject to cancellation.

Payment schedule:

The date of LIMF in 2021 is **29 October 2021**.

The payment schedule is as follows:

- Upon registration GBP 75.00 per ensemble (non-refundable)
- By 10 September 2021 Full remaining balance per person (non-refundable once paid)

The above schedule applies both to LIMF events and to any additional services booked with us. Please note that if you book additional services and we need to prepay suppliers for those, we will advise you accordingly and **this amount will be added** to the initial deposit. Should any of these prepayments be non-refundable, you will be advised accordingly.

Cancellations:

By you (the performing group):

All cancellations must be made in writing to LIMF and must be acknowledged by us.

Unless advised differently, the following cancellation schedule will apply in the event of the whole / part of the group cancelling:

Up to 10 September 2021 GBP 75.00 non-refundable deposit, and non-refundable deposits or pre-payments (i.e. theatre tickets, train tickets, hotel deposits) which may have been paid out on your behalf will be forfeited

From 11 September 2021 Full balance paid will be forfeited

LIMF reserves the right to cancel all arrangements and bookings if the payment schedule is not met. If a deposit has been paid, this will be forfeited.

By us (LIMF):

LIMF also reserves the right to cancel or modify the festival. Any deposits and LIMF payments already paid will be returned in full in this case. NB This may not apply to other payments already made on your behalf for non-festival items - e.g. theatre tickets, train tickets and hotel deposits etc. You will be informed that these are non-refundable before we make any payments for you.

Prices:

The prices quoted are net and based on tariffs and taxes currently in force. LIMF reserves the right to make any adjustments to these prices arising from any change in VAT and tax rates and tariffs, currency exchange rate fluctuations or seasonal supplements at any time until the services are fully paid for.

Payment methods:

The London International Music Festival is owned and operated by Live Travel and Tours Ltd., and invoices will be raised in their name. **We cannot accept individual payments from group members - all invoices will be raised showing the total owed by the group as a whole, and must be paid in one payment.**

Payments should be made in GBP to our Sterling account:

**The Co-operative Bank plc
PO Box 250
Skelmersdale
WN8 6WT**

Account No. 69376717 Sort Code: 08-92-99

**IBAN: GB 93 CPBK 0892 99 6937 6717
Swift BIC: CPBKGB22**

We can also accept cheques / drafts payable to "Live Travel and Tours Ltd", drawn on a UK bank only. Live Travel and Tours Ltd regrets that we are unable to accept sterling amounts drawn on a non-UK bank account.

Change in numbers:

Any changes in the number of participants must be advised to LIMF in writing.

Force Majeure:

Live Travel and Tours Ltd (on behalf of LIMF) will not be liable for any loss or damage arising out of or in connection with the tour and event where performance and/or prompt performance of the contract is prevented by reason of war or threat of war, riot, civil strike, industrial dispute (affecting employees or any person other than those of the company), terrorist activity, natural and nuclear disasters, disease, fire, adverse weather conditions, hostilities or political unrest and other similar conditions beyond the control of the company.

Alterations made after arrival by client:

Any alteration or abandonment of travel or hotel accommodation after the client has commenced the tour will be in breach of the contract and will not be accepted as any basis of claim against the company and no refunds will be made.

Governing Law

This Contract is subject to English Law and the exclusive jurisdiction of the English Courts.

Complaints:

Please ensure that you communicate any problems with the services provided during your stay as soon as they occur.

Operators can be contacted during office hours on: + **44 (0) 1372 722 154**

A 24-hour emergency service operates outside normal office hours and a number will be advised before your group travels.

If you do not follow this procedure we cannot accept responsibility, as we will have been deprived of the opportunity to investigate and rectify the problem.

Live Travel and Tours (on behalf of LIMF) will not accept any liability in respect of any query, which is not reported to us in writing within the next 7 working days of the group returning home.

In the unlikely event of a service change which is beyond our control, Live Travel and Tours (on behalf of LIMF) will endeavour to provide a similar service of equal standing.

Recording:

Please note that all events at LIMF may be recorded, photographed and/or live streamed for the purposes of providing information to future participants and for marketing LIMF in future years, both in print materials and online. By attending the festival, you are agreeing to images/recordings of your ensemble being used in this way.

Covid-19:

Please note that all events at LIMF are subject to UK Government regulations for the management of Covid-19 in regards to all health and safety protocols. Festival organisers prioritise health and safety with all LIMF events and, therefore, participants may be subject to specific requirements to ensure regulations are followed. By participating in LIMF 2021: Reimagined & Live!, you are agreeing to the acceptance of all UK Government health and safety protocols, and any and all procedures in place to ensure compliance.

I, [insert name] _____
accept these terms and conditions on behalf of [insert ensemble name]

and confirm our attendance and participation in LIMF 2021: Reimagined & Live!.

Signature: _____

Date: _____

Disclaimer:

Live Travel and Tours Ltd (on behalf of LIMF) acts as a sales agent for any hotel, transportation company, restaurant or other service provider named in your itinerary as a Supplier. Live Travel and Tours Ltd is not responsible for acts or omissions by the Suppliers, their failure to provide services or adhere to their own schedules, their failure to pay any refund, or for any personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be caused by any party not under Live Travel and Tours Ltd's control. By accepting these terms and conditions, and subsequent final itinerary, you hereby agree to release Live Travel and Tours Ltd from all claims arising out of any problem covered in this paragraph and to submit all other claims within 7 days working days of the group returning home.