

Return Policy

You can request a full refund up to 10 days after paying for access to a course or workshop provided you have not yet accessed the materials. ... This will only be granted if you have accessed less than 25% of the course. Lerner is not eligible for Course completion and no refunds will be offered after 12 months.

Generally, online training course orders are NOT eligible for refund, cancellation or transfer to another training course. We MAY approve a refund/transfer request provided the individual meets the following requirements:

- 1) Purchaser MUST notify us of their desire to cancel IN WRITING within 10 days of placing the online order. Requests MUST be sent via email (VERBAL requests are NOT accepted) to following address: drkendra@fwcct.com.
- 2) Purchaser must NOT HAVE EXCEEDED the MAXIMUM training ALLOWED for refund policy.

If the request is made AFTER 10 days OR the student has completed MORE THAN 25% of the course the funds are NON-REFUNDABLE.

Other Terms and Conditions:

Online training courses may NOT be transferred to another learner.

NO EXCEPTIONS.

Disclaimer Last updated: 6/15/19

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