ACAC

Chiropractic Patient Charter of Rights



The Alberta College and Association of Chiropractors is committed to patient centered care and believes chiropractic patients have the right to:

- 1. be treated with courtesy, dignity and respect
- 2. receive chiropractic care
 - without discrimination and based solely on their health condition and
 - without the requirement of long-term care contracts or the participation or attendance of other family members
- 3. provide or refuse consent to treatment at any time
- 4. participate in decisions regarding their chiropractic care
- 5. receive from the individual providing care clear information about:
 - their diagnosis, prognosis and the proposed treatment plan
 - other options for care
 - any significant risks to the proposed treatment plan and other options
- 6. receive ongoing, clear updates about their progress, and if appropriate, a referral or recommendation for alternate treatment
- 7. know the identity and professional status of any individual providing care to them
- 8. withdraw from care at any time
- 9. consult with or seek care from any other health care practitioner, including another chiropractor
- 10. access their treatment records
- 11. have their personal and health information protected from disclosure, and understand when and why health information may be disclosed
- 12. refuse to participate in any research project, clinical training program or data gathering process
- 13. choose to pay per session for services rendered or agree to another payment option
- 14. request and receive an itemized, detailed explanation of charges for services rendered
- 15. receive a refund for any fees paid in advance within seven business days of a formal request

Your chiropractor can answer any questions you have about your rights as a patient or you can contact the Alberta College and Association of Chiropractors.