

Over Eighty-five percent completed with a Work-from-Home job.

- Eight years of development, research, and program testing.
- The right combination of coaching, instruction, and digital navigation to support veterans success within competitive, long-term, well-paying jobs.
- Flexibility to set work schedules around appointments, therapy, and other daily challenges associated with having a disability.
- Guaranteed Work-from-Home job without being subjected to bias hiring processes.



What if I Am A Veteran Who ...

Can't Work a Full Standard Shift?

Your contract will require you to work 15 or 20 hours per week. However, you will have the flexibility to set your weekly schedule as you choose.

Working within a 24-hour contact center allows you to create schedules with shifts as short as 30 minutes, or as long as 8-hours with breaks. It is all about accommodating you based on your disability.

Can't Work Weekdays Because Of Appointments and Treatment?

The same applies as above. You will never be assigned a schedule. You are required to set your own schedule.

The days you choose to work or not work are entirely up to you as long as you meet your weekly schedule requirement of 15 or 20 hours.

Need to Work from Home Because of an Impairment?

We have had access to more than 10,000 jobs to fill every year since 2013. This year is no different.

Most of these jobs go unfilled by veterans and others with disabilities because many Disability Employment and Vocational Rehabilitation professionals are unaware of the resources we have available to them to help them help their veterans reach their job goals

Suspect I've Been Discriminated Against?

Even with ADA protections, an employer does not have to make accommodations for a candidate or employee if it creates significant hardship to the employer.

Veterans in our ACCA program don't have to face unnecessary rejection. If they successfully complete our certification, they bypass bias screening processes and go directly to work.

AT-HOME CONTACT CENTER AGENT CERTIFICATION PROGRAM

A Job Program with Training

Our program is a job program with a requirement of training to be completed prior to the start of work.

This training is vital to the success of Veterans who independently work from home. The entire program from start to paycheck is 8-weeks.

Apply at:

www.employmentlink.services

or call: 248-834-3252



At-Home Contact Center Agent Certification

844-400-7737

