

CUSTOMER SATISFACTION SURVEY
Appleseed Business, Inc., Scottsdale, AZ 85254 (480) 205-5164

[Date]

[Customer Name]

[Street address]

[Town], [State] [Zip]

How would you rate the service you recently received?
(please check only one answer for each item)

	<u>Very Satisfied</u>	<u>Satisfied</u>	<u>Dissatisfied</u>
1. The politeness of the office person when you called for service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The company's ability to set a scheduled time range that was at your convenience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Service Technician's arrival within that scheduled time range?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Politeness of the Service Technician who performed the service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Technical knowledge of the Service Technician who performed the service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Workmanship and quality of the service work done?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. The work area left clean and neat?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you use Appleseed Business again? Yes ☐ No ☐

If you would like to make additional comments, please use this space and reverse side if necessary.

May we use your comment in future marketing? Yes ☐ No ☐

Signature: _____

Date: _____