

Mimi Nicklin

EMPATHY IS RISING

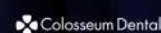
SPEAKING TESTIMONIALS



PHILIPS



astro



Executive Endorsements

"Mimi Nicklin's insights on empathy as a driver of sustainable high performance are powerful. The biggest takeaway: empathy isn't compassion, it's perspective-taking, a vital human skill for the future of all work."

— **Bill Winters, Global Group Chief Executive**

"Mimi is an absolute joy to work with and I want to work with her over and over again! I like to call Mimi the Empathy Queen, as she really does know what ticks when it comes to Empathy - and Empathy Everywhere, which is exactly what the world needs."

— **Claire Dargue, Global Employee Wellbeing Changemaker**



I feel so happy we were able to offer our banking colleagues this experience with you, it was the best session we have ever experienced - at least in the 15 years I have been here.

— **Rukshi Seneviratne, Group HR Director**
Standard Chartered Sri Lanka

Holding the Golden Ticket: Unmatched Insight & Strategy

"Working with Mimi is like holding a golden ticket. Her deep industry knowledge, people insight, and inspiring strategies are unmatched. Few deliver at her consistently high standard."

— **Marc Watson —**
CCO, South Africa

"Mimi is INCREDIBLE — the epitome of a modern leader with high IQ and even higher EQ, blending creativity, commercial acumen, and purpose. Long before empathy became a corporate buzzword, she was living it. I highly recommend her as a host, speaker, facilitator — she's competent, inspiring, educational, and above all, an amazing human."

— **Alasdair Hall-Jones, Global Director**
The Marketing Society



Executive Endorsements

"Mimi is an absolute rockstar in the world of leadership and empathy coaching. On every occasion, Mimi has left the audience mesmerised with her content, her energy and her ability to connect with everyone present."

—**Shayamal Vallabhjee, Executive Leadership Coach
Indian Soccer Team**



"A chance meeting on stage in Kuala Lumpur led to one of the best coffee chats I have ever had. Mimi was so good at cutting through the fog of my situation I practically insisted she become my coach."

—**Euan Smith, Group CEO, Astro**



"Mimi emphasizes the power of authentic connections, urging us to move beyond surface-level interactions as leaders. Inspired by her, I'm now using empathy more actively to connect with colleagues, partners, family, and friends — and this simple shift has transformed my relationships."

—**Piotr Zalewski, Global Supplier Account Manager
Phillips Poland**



"Passion best describes Mimi and her work. With a professional background that bridges business, science, and humanity, she shows why empathy is essential. She believes a more empathetic world is a better world and I do too. But even more practically, the world is better with more Mimi in it. Empathy will follow."

—**Miguel Oliveira, Head of Opportunity & Belonging
Danone North America**



"For any organization aiming to build awareness, empathy, and engagement, Mimi is the speaker you need especially in healthcare and service industries where human connection matters most. If you want someone to spark meaningful conversations and inspire real change, look no further. Mimi doesn't just talk empathy, she lives it."

—**Mathew Pollizzotto—
HR and Operations
Executive**

"Mimi's thought-provoking insights and engaging writing style, as a columnist, have broadened the horizons of our readers. Her commitment to excellence, coupled with her ability to spark meaningful dialogue, leaves a lasting impact every time. We are incredibly grateful for her ongoing contributions."

—**Anura Siriwardena—
Editor-in-Chief,
Global CEO Magazine**

Organizational Testimonials

"Mimi is a powerhouse keynote speaker and a genuine force for empathy. At our Annual conference in Riyadh, her dynamic session captivated the audience, leaving them inspired and deeply moved by her profound insights. Her authenticity and passion create lasting change wherever she speaks."



—**SHRM, Gulf**



"Mimi is in a complete league of her own."

—**Association of Business Psychology, Gulf**

"Mimi is in a complete league of her own. She is exceptional in terms of her preparation and unrivalled in her delivery. Her ability to connect with her audience comes from her unique ability to be 100% authentic on stage."

"Mimi Nicklin's transformative workshop on empathy was truly enlightening. Her authentic passion showed that empathy isn't just a soft skill, it's essential and can be strengthened. Wisdom in action."

— **Standard Chartered, Global**



"Last week was Global Learning Week at Standard Chartered, and it was insightful hearing what Mimi Nicklin had to say. Empathy isn't a soft skill. It's a hard, human skill essential for the future of work. Mimi's insights will help leaders become better colleagues, co-workers, and humans."

— **Standard Chartered, APAC**

"Thank you for the incredible session you led! We truly loved your energy and the way you brought empathy to life in such a powerful and relatable way!"

— **Shell, APAC**



Organizational Testimonials



"Mimi, you opened our eyes to something that was always there and we never saw. This will change the way we work going forward."

—**Emirates, UAE**



"This is our fourth time working with Mimi. Such powerful content. Every organization should have access to this."

—**Capgemini, India**



"Your keynote was the most impactful parts of our entire regional EMEA event."

—**Daikin, Belgium**

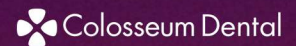


Mimi Nicklin was a real standout, setting the tone with her talk on today's empathy deficit and disconnection.

—**PLC, Sri Lanka**

"Mimi is deeply passionate about her message. She's genuinely invested in shifting management styles and workplace cultures - to put human centric values BEFORE profits and KPIs. And when you listen to her deliver a keynote - it all makes sense. Mimi delivered a keynote and workshop sessions at our annual conference - she's an impressive powerhouse that we'd recommend to anyone."

—**Colosseum Dental Group, United Kingdom**



"We've been running sessions for over 2 years and no one has received a perfect score across 8 countries before."

—**Grey Group, WPP**



—We Are The World— A Memorable Tribute

"Mimi Nicklin and Michael Jackson have something in common. Both can say 'We Are The World.'"

—**PROEBIZ – EU Procurement Festival, Europe**



Organizational Testimonials

"It is amazing to listen to Mimi. No one can look away. Her presentation and Masterclass were outstanding and extremely insightful. Our audiences couldn't stop talking about them. True impact."

—**The Customer Show, Australia**



"Mimi was our guest speaker at our Mumbai event and she swept us off our feet. Mimi's ability to speak from both personal experience and practical insight created a genuine connection with the audience. What stood out most was how she made empathy feel actionable, not abstract. Whether she was speaking about listening without judgment or creating space for others to feel seen and heard, her message was clear: empathy drives trust, collaboration, and real change. Mimi isn't just talking about empathy, she is living

— **PSAI Chapter Leader, Mumbai**



"Thank you for one of the most inspiring and important sessions this year. Leading with empathy not only feels right but also boosts productivity, decision-making, and performance."

— **Majid Al Futaim, UAE**



ماجد الفطيم
MAJID AL FUTAIM



"Mimi Nicklin was a real standout, setting the tone with her talk on today's empathy deficit and disconnection."

—**PLC, Sri Lanka**



Organizational Testimonials

"My favourite session at NHCCE was Mimi's talk on The Empathy Algorithm. It was powerful: empathy is non-negotiable in the AI era. 'AI isn't role displacement but role diagnosis.' Thank you, Mimi."

—HRD Corp, Malaysia



"Changed our team forever."

—DP World, UAE

"Your perspective on empathy was absolutely mind-blowing, you have changed our team forever."

"You were fantastic, Mimi. I gained so much from your sharing that I had to introduce myself. Keep inspiring!"

— CelcomDigi, Asia



"This session was remarkable and refined my understanding of today's leadership. I'm now seeing empathy as data and a vital tool for success"

—Stellantis, Global

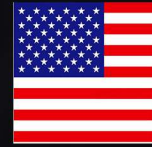


"Your session was the only session I listened to from the beginning to the end. It was inspiring."

— Commercial Credit and Finance, Sri Lanka



USA



"A totally fresh perspective on empathy"

"Mimi, thank you for such an insightful session. Personally, it offered a totally fresh perspective."

"Mimi speaks passionately and elegantly about the need for empathy in society and organizational development. It's no surprise that her message is well-received everywhere she goes. Mimi is a living example of what empathy looks like. Her message is for every leader in every corner of global society."

— **Florida, USA**

"Grateful for this deeply moving, insightful session with Mimi. She reminded us of the power of true authenticity and created a rare space where everyone felt in complete resonance."

— **Boston, USA**

"Wow, this session was an invaluable experience, providing deep insights into fostering empathy within our workplace and beyond."

— **New York, USA**



DUBAI

"This was the most Profound Workshop in 23 year career"

"This was the most profound workshop I have experienced in my 23-year career. It has had a deep impact on me as a human and a father, as well as a leader."

"Mimi, you changed my life today and now I can't see anything the same way again."

"Your workshop may have changed my family life forever. Thank you."



South Africa

"Your insight was beyond powerful, Mimi. I think it might change me forever."



Saudi Arabia

"A Stage Presence That Leaves Everyone in Awe"

"Mimi has an ability to hold the stage in a way that leaves every person in awe. I have rarely seen anything like it."

SINGAPORE



"What a finale! Mimi Nicklin's keynote on empathy left us all a little more reflective, and a lot more human."

"Thank you for the excellent content and heartfelt tips. It gave me time to reflect on my accomplishments and to keep pushing to use empathy at work."

"That was one of the greatest speeches I have ever heard. Thank you very much. It was eye-opening and inspirational."

OMAN



"Mimi, you touched my soul from the stage. Thank you."

"Genuinely speaking, your speech was a breath of fresh air, full of empathy and inspiration!"

INDIA

"—The Rare Ability to Truly See Us—"



"Wow. Your ability is far beyond speaking, Mimi. You have the ability to truly see us and that is something I have never seen before."

— **Bangalore, India**

"Mimi is one of the rare thought leaders who walk their talk and her authenticity shines through everything she says and does."

— **Delhi, India**

"Ever sat across someone who instantly makes you feel seen, heard, and valued? That's Mimi. A group of just 8 of us walked out with auditorium-sized impact. Her stories weren't just words — they were wisdom. If you ever get a chance to listen to Mimi speak, don't miss it."

— **Kerala, India**

"I witnessed something truly powerful. Mimi's session wasn't just a talk, it was an emotional journey. Her storytelling was immersive, honest, and transformative. She didn't just speak, she reconnected us."

— **Mumbai, India**

"We spent two hours talking, but it was her listening that left a mark. Mimi reminded me that empathy isn't a concept, it's a practice. And sometimes, the most influential person in the room is the one who's fully present. Leadership starts with listening."

— **Pune, India**



Ireland

"Mimi is one of those extra-ordinary people who inspires confidence and trust in everyone she meets. I first saw her on stage and was struck by both her message and her delivery — sharing positive and powerful insights that the world desperately needs more of."



"The session was highly enlightening, providing actionable strategies for cultivating empathy in both professional and personal life."

Australia



ASIA PACIFIC



"Mimi was our keynote speaker during International Coaching Week 2025 and her session was nothing short of powerful. With authenticity and grace, Mimi brought to life the power of empathy, not as a soft skill, but as a revolutionary force for change. She seamlessly wove together personal stories, global insights, and practical coaching tools into a message that resonated deeply with every coach in the room. What truly set her talk apart was how tangible and applicable she made empathy feel — not a lofty concept, but a daily practice that builds trust, connection, and meaningful impact. Mimi didn't just speak about empathy — she embodied it."



Malaysia

"Your workshop is by far the best one I have ever attended. Not a single low moment, and it helped me improve my relationship with my wife and two kids. Thank you so much."

Sri Lanka



"Empathy Isn't Optional — It's Existential"

"Mimi Nicklin's speech on empathy in leadership left an indelible mark not just inspiring, but a rallying cry. In a disconnected world, empathy isn't optional; it's existential. Thank you for reminding us the future of work is human."

