

Mastering Difficult Conversations

LEADERSHIP INFLUENCE WORKSHOP

Prepare with confidence.
Communicate with courage.
Resolve issues and lead change.



CAPABILITY OUTCOMES

This practical, experiential workshop uses realistic practice conversations and coaching to help you:



Understand why conversations fail and avoid common pitfalls



Prepare confidently and efficiently with a simple planning framework



Build a practical toolkit of proven influencing strategies and techniques



Listen with purpose and respond with clarity, courage and true assertiveness



Resolve issues and blockages to create lasting behaviour change



FORMAT

- Half-day workshop for 4 - 6 leaders
- Full-day workshop for 8 - 10 leaders



INVESTMENT

- Contact us for a custom quote

YOUR INSTRUCTOR & COACH



DAN BYRNES

Director, NINOX Leadership
Leadership Coach & Facilitator

- ✓ 30+ years developing leaders and high-performing teams
- ✓ Experienced corporate executive, consultant and ex-military leader
- ✓ Faculty Instructor at AGSM (UNSW) and Melbourne Business School
- ✓ NIDA-trained presenter and actor with TV & film industry experience



Dan is a masterful teacher with a rare talent for reading individuals and coaching them to ensure deep learning"

Head of Learning & Development
Multinational Manufacturing Company

TRUSTED BY LEADING ORGANISATIONS



READY TO LIFT LEADERSHIP IMPACT ?

Get in touch.



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