

THE GUY WITH THE BOW TIESM AGREEMENT

Please take the time to read this Coaching Agreement, which serves as a useful tool that positively contributes to the ability for us to walk in alignment towards achieving your goals and propelling you towards greater heights. Overall, we'll be aiding you in obtaining the greatest experience possible.

Our Commitment

THE GUY WITH THE BOW TIESM will provide personalized and tailored-to-fit coaching that is designed to facilitate the creation of personal, professional or business goals and the development of strategic plans to move towards those goals. Coaching will be provided in a highly professional manner that is aimed at supporting you as the client in maximizing success, improving personal development, developing successful business strategies, managing career and/or life transitions, and reaching your highest potential. We will remain deeply committed to building a relationship that is based on honesty, effective communication, mutual trust and a collaborative approach to learning, change and growth. The coaching in which we provide will employ a variety of strategies that stimulate value, encourage responsibility and empower my clients to take action and make informed decisions and overall bring out client driven solutions that are highly effective.

Client Commitment

Coaching is a comprehensive process, and we ask that you do the following:

- Take responsibility for the results of your coaching experience.
- Acknowledge that your commitment is essential to your success.
- Understand that you are responsible for your actions and resulting outcomes
- Understand that the purpose of the services in which we provide is designed to assist you as the client in reaching goals related to your business/professional/personal development.
- Acknowledge that the coaching services we provide are **NOT** a substitute for any form of medically prescribed or specified services (including psychotherapy, counseling, psychology services, therapy or analysis), or any other matters handled by other professions, and thus we will not be performing the roles of such.
- Please realize and agree that you are fully responsible for your well-being, including your choices and decisions.
- Understand that you remain free to reject any advice, suggestions or request made by the coach at any time, as well as can choose to discontinue coaching at any time.
- Agree to give **24-hour notice** for any change or cancellation of our coaching session(s).
- Complete any onboarding forms requested by us in a timely manner.

Services

The parties agree to engage in **daily and/or weekly coaching session(s)** that will be delivered via **Kajabi, Zoom, Streamyard, in-person**, or via **telephone**. All sessions will last **1 hour (at least)** —in some instances, **90 minutes**. In addition, **the “Coach”** will be available to **the “Client”** by telephone, e-mail, video platform(s) and voicemail in between scheduled meetings as defined by **the “Coach”**.

Procedure

The time of the coaching meetings and/or location will be determined by **the “Coach”** and **the “Client”** based on a mutually agreed upon time. If the platform in which the meeting is scheduled to take place changes, **the “Client”** will be notified prior to the scheduled appointment time.

Cancellation and Lateness Policy

Client agrees that it is **“the Client’s”** responsibility to notify **the “Coach”** at least **24 hours in advance** of the scheduled call/meeting if the client cannot make the session. Client(s) will be billed for a missed session if **“the client”** does **NOT** turn up or reschedule. **The “Coach” will wait for 15 minutes**, before the **“the Client”** is noted as not turning up for the session.

Schedules & Fees

This coaching agreement is valid from the date in which this coaching agreement is signed and dated by both parties (Client and Coach). The fee for the services provided is based upon the coaching program you choose (**ie; \$2,397.00 [\$799/month for 3 months] —THE GUY WITH THE BOW TIESM 12-Week Business Growth Coaching Program**), and the first payment is expected at the time of service unless another payment option is agreed upon.

The calls/virtual meetings shall be **60-to-90 minutes** in length. If rates change before this agreement has been signed and dated, the prevailing rates will apply.

Payment Procedures

Please utilize email communication (willie@businessconnectorllc.com) and our **Coaching Website for pricing structures** ([THE GUY WITH THE BOW TIESM](#)). **Stripe Payment Services** is our payment platform and they accept most forms of payment (debit/credit cards, Google Pay, Apple Pay, and ACH payments). Monthly payments will be withdrawn automatically. Under our current agreement, all payment(s) will be handled via **Stripe Payment Services**. **All invoices are due upon receipt.**

Termination Policy

Either **“the client”** or **the “Coach”** may terminate this agreement at any time with **2 weeks written notice**.

Refund Policy

All session fees are due prior to the scheduled appointment and are **NON-refundable except in “Special Circumstances”** (ie: death/crisis/etc). Any other **“Special Circumstances”** need to be communicated and discussed by our Refund Policy Team. In reference to those circumstances, please send an email to willie@businessconnectorllc.com: willie@businessconnectorllc.com

Client Signature: _____ Date: _____
Client(s) Full Name

Coach Signature: _____ Date: _____
Willie Tolbert (Lead Coach At THE GUY WITH THE BOW TIESM)