



JAMES PINCKNEY

DEVOPS & AUTOMATION | www.linkedin.com/in/jpinckne

OBJECTIVE

Seeking a position as a DevOps Engineer where I can experience different opportunities and learn new toolsets, programming languages and automation frameworks to further my personal and professional growth.

SKILLS

TEAM EXPERIENCE

- Management Skills
- Collaboration Skills
- Creative Problem Solving
- Great Oral and Written Communication Skills

PROGRAMMING LANGUAGES

- Fluent: Java, NodeJS
- Proficient: PSQL, MySQL, MSSQL, HTML, CSS, Javascript
- Fundamental: C#, C++, Standard ML, Python

TOOLS

- UNIX
- Bash
- Docker
- Ansible
- Gitlab CI/CD
- MongoDB Atlas
- VS Code

EXPERIENCE

SOFTWARE ENGINEER I • THE TRAVELERS COMPANIES INC. • 2019 – PRESENT

- Establishing and administering servers for development teams around a widely used internal application
- Created automation jobs like installing software and managing infrastructure using Ansible
- Development of Gitlab CI/CD pipelines which built developer applications and automatically deployed them to multiple environments
- Utilization of many cloud resources like AWS EC2, MongoDB Atlas, and AWS S3 to facilitate enterprise adoption of cloud tech

LEAD SYSTEMS ADMINISTRATOR & ARCHITECT • UNIVERSITY OF HARTFORD COMPUTING SCIENCES DEPARTMENT • 2016 – PRESENT

- Oversee and manage a team of 4 System Administrators
- Maintain and organize the Computing Sciences network and their infrastructure
- Administer several systems including a Microsoft domain network and infrastructure with DHCP and DNS services, GitLab service, ISPConfig webserver, Outlook server, 3 ESXi virtual machines, NextCloud file server, Snipe-IT inventory management system, Linux terminal server, Windows terminal server, and a Windows backup server
- Worked to maintain Docker Swarm environments and TICK Stack alerting/monitoring.

EDUCATION

BS IN COMPUTER SCIENCE; MINOR IN MULTIMEDIA WEBSITE DEVELOPMENT AND DESIGN • EXPECTED 2020 • UNIVERSITY OF HARTFORD

- Current GPA: 3.57
- Dean's List (2017-Present)
- President's List (2017)
- Related Coursework: Fundamentals of Database Systems, Software Development, Formal Languages and Automata, Operating Systems, Wireless Networks

VOLUNTEER EXPERIENCE AND LEADERSHIP POSITIONS

- Organized an event with others called UHack: a 48-hour hackathon with students from the area. I was responsible for the budget and resource procurement. (2017)
- Team Paragon community service with MS Bike-a-thon, OTIS volleyball tournament, Turkey and 20 drive, Food Drives; 20 hours a year(2012-2016)
- Received the University of Rochester Xerox Award for Innovation and Information Technology (2015)
- Manager of a team of system administrators at University of Hartford



JAMES.R.PINCKNEY@GMAIL.COM



[@JAMES22402](https://twitter.com/JAMES22402)



###



www.linkedin.com/in/jpinckne