Hearing Date: 6/28/2022 9:15 AM Location: Court Room 2508 Judge: Gamrath, Celia G

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS COUNTY DEPARTMENT, CHANCERY DIVISION

FILED 2/28/2022 3:25 PM IRIS Y. MARTINEZ CIRCUIT CLERK COOK COUNTY, IL 2022CH01695 Calendar, 6 16882097

WESLEY LUMPKINS, individually and on behalf of other persons similarly situated,

Case No.2022CH01695

Plaintiff.

CLASS ACTION COMPLAINT

v.

LR DEVELOPMENT COMPANY LLC,

Defendant.

Plaintiff Wesley Lumpkins files the following Class Action Complaint against Defendant LR Development Company LLC:

NATURE OF THE ACTION

- 1. This is an action by Wesley Lumpkins ("Plaintiff") on behalf of himself and a class of similarly situated individuals ("class members") to obtain statutory damages and other equitable relief under the Illinois Biometric Information Privacy Act ("BIPA" or "the Act").
- 2. Plaintiff and class members are subject to the unlawful biometric scanning and storage practices of the Defendant, LR Development Company LLC.
- 3. Plaintiff and class members were required to provide Defendant with their personalized biometric identifier¹ and the biometric information² derived therefrom ("biometric data"). Specifically, Defendant collects and stores fingerprints and other biometric data.

A "biometric identifier" is any personal feature that is unique to an individual, including handprints, iris scans, DNA and "face geometry", among others.

² "Biometric information" is any information captured, converted, stored or shared based on a person's biometric identifier used to identify an individual.

- 4. Plaintiff and class members have not been notified where their biometric data is being stored, for how long Defendant will keep the biometric data, and what might happen to this valuable information.
- 5. The State of Illinois recognized the value and importance of preserving people's biometric data when it passed the Illinois Biometric Information Privacy Act.
- 6. Unlike other forms of personal identification, such as photo IDs or passwords, fingerprints are immutable aspects of our bodies. This makes them a promising source of future identification-related technology, particularly in our increasingly insecure technological world.
- 7. If Defendant insists on collecting and storing biometric data, Defendant must comply with the BIPA. This includes (1) notifying individuals that the practice is taking place; (2) informing individuals how the practice is implemented; (3) obtaining written consent to collect and store biometric data; (4) maintaining biometric data in a sufficiently secure manner; and (5) maintaining a publicly available disclosure of how the biometric data will be handled and destroyed.
- 8. Unfortunately for Plaintiff and class members, none of these directives were followed. Accordingly, Plaintiff bring this action on behalf of himself and class members to obtain statutory damages and injunctive relief for violations of the Illinois Biometric Information Privacy Act, 740 ILCS § 14/1 et seq.

<u>JURISDICTION</u>

9. This Court has jurisdiction over Defendant because Defendant does business extensively in Illinois. Furthermore, Defendant's unlawful conduct arose and was perpetuated by Defendant in Illinois.

VENUE

10. Venue is proper in this Court because Defendant is doing business and has a base of operations in Cook County. Additionally, the unlawful conduct herein sued upon arose and was perpetuated in Cook County.

PARTIES

- 11. Plaintiff is a citizen of Illinois.
- 12. Defendant is an Illinois-based corporation and is organized under the laws of Delaware.

FACTUAL ALLEGATIONS

- 13. Defendant recorded and stored individuals' biometric data, including fingerprints.
- 14. As part of this process, Defendant associated this biometric data with other personal identifying information, such as name and address.
- 15. Thus, Defendant caused the biometric data, including fingerprints, to be recorded, collected, and stored.
- 16. Defendant did not inform in writing either Plaintiff or class members that their biometric data was being recorded, obtained, collected, used and/or stored.
- 17. Defendant did not inform in writing either Plaintiff or class members the specific purpose and length of term for which their biometric data would be captured, collected, stored, and/or used.
- 18. Defendant did not obtain Plaintiff's or class members' written consent to record, collect, obtain, and/or store Plaintiff and class members' biometric data. Likewise, Defendant never provided Plaintiff with the requisite statutory disclosures nor an opportunity to prohibit or

prevent the collection, storage or use of Plaintiff's unique biometric identifiers and/or biometric information.

- 19. Defendant did not obtain Plaintiff's or class members' written consent to capture and store Plaintiff's and class members' biometric data.
- 20. Defendant did not disclose to Plaintiff, class members, or the public its written retention schedule and guidelines for permanently destroying class members' biometric data.
- 21. Defendant did not disclose to Plaintiff or class members, in writing, of the specific purpose and length of term for which it was collecting, storing, and/or using their biometric information.
- 22. Defendant did not disclose to Plaintiff the identities of any third parties with whom Defendant was directly or indirectly sharing, disclosing, or otherwise disseminating Plaintiff's or class members' biometric information.
- 23. Upon information and belief, Defendant is storing their data in a manner less secure than it stores other similarly sensitive data such as their employees' social security numbers (along with similar personal data) and confidential business records on personal computer systems that have demonstrably more security. In addition to higher cyber security, Defendant's personal computer systems are in secure physical locations not as easily accessible to third-parties and Defendant's employees.

CLASS ACTION ALLEGATIONS

24. Plaintiff seeks to certify a class action pursuant to 735 ILCS § 5/2-801 on behalf of the following class:

"All individuals whose biometric data Defendant collected or stored in Illinois."

- 25. Class treatment in this case is appropriate because:
 - (a) Pursuant to 735 ILCS 5/2-801 (1), the number of persons within the class is substantial, believed to amount to hundreds of persons. It is, therefore, impractical to join each member of the class as a named Plaintiff. Further, the size and relatively modest value of the claims of the individual members of the class renders joinder impractical. Accordingly, utilization of the class action mechanism is the most economically feasible means of determining and adjudicating the merits of this litigation. Moreover, the class is ascertainable and identifiable from Defendant's records.
 - (b) There are questions of fact or law common to the class, which common questions predominate over any questions affecting only individual members; these common questions of law and fact include, without limitation:
 - whether Defendant properly informed Plaintiff and the Class that it collected, used, and stored their biometric identifiers and/or biometric information;
 - ii. whether Defendant obtained a written release (as defined in 740 ILCS
 1410) to collect, use, and store Plaintiff's and the Class' biometric identifiers and/or biometric information;
 - iii. whether Defendant developed a written policy, made available to the public, establishing a retention schedule and guidelines for permanently destroying biometric identifiers and biometric information when the initial purpose for collecting or obtaining such identifiers or information

- has been satisfied or within 3 years of their last interaction, whichever occurs first:
- iv. whether Defendant used Plaintiff's and the Class' biometric identifiers and/or biometric information to identify them;
- v. whether Defendant destroyed Plaintiff's and the Class' biometric identifiers and/or biometric information once that information was no longer needed for the purpose for which it was originally collected; and
- vi. whether Defendant's violations of BIPA were committed intentionally, recklessly, or negligently.
- (c) The class representative, class members and Defendant have a commonality of interest in the subject matter and remedies sought and the Plaintiff is able to fairly and adequately represent the interest of the class. If individual actions were required to be brought by each member of the class injured or affected, the result would be a multiplicity of actions creating a hardship on the class members, the Defendant and the Court. Plaintiff has retained and is represented by qualified and competent counsel who are highly experienced in complex consumer class action litigation. Plaintiff and Plaintiff's counsel are committed to vigorously prosecuting this class action. Moreover, Plaintiff is able to fairly and adequately represent and protect the interests of such a Class. Neither Plaintiff nor Plaintiff's counsel has any interest adverse to, or in conflict with, the interests of the absent members of the Class.
- (d) The class action provides a superior method for fairly and efficiently adjudicating this controversy because many class members cannot feasibly

vindicate their rights by individual suit because the value of their recoveries are outweighed by the burden and expense of litigating against the Defendant. Even if every member of the Class could afford to pursue individual litigation, the Court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent or contradictory judgments, and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same factual issues. By contrast, the maintenance of this action as a class action, with respect to some or all of the issues presented herein, presents few management difficulties, conserves the resources of the parties and of the court system and protects the rights of each member of the Class. Plaintiff anticipates no difficulty in the management of this action as a class action. Class-wide relief is essential to compliance with BIPA.

26. Therefore, a class action is an appropriate method for the fair and efficient adjudication of this lawsuit.

COUNT I VIOLATIONS OF ILLINOIS BIOMETRIC INFORMATION PRIVACY ACT (Damages)

- 27. Plaintiff incorporates by reference each of the preceding allegations as though fully set forth herein.
- 28. Defendant recorded, collected, and stored Plaintiff's and class members' biometric identifiers and biometric information as defined by 740 ILCS § 14/10 of the Act. Every instance

of Defendant collecting, capturing, storing, and/or sharing Plaintiff's and class members' biometrics identifiers and biometric information constitutes a violation of the Act.

- 29. Defendant violated Section 14/15(a) of the Act by failing to develop and/or make public a written retention schedule or guidelines for permanently destroying biometric identifiers and biometric information as specified by BIPA.
- 30. Defendant violated Section 14/15(b) of the Act by collecting, capturing, obtaining and storing Plaintiff's and class members' biometric identifiers and/or information without informing them in writing and obtaining a written release, that:
 - (a) The biometric data was being recorded, obtained, collected, or stored; and
 - (b) The specific purpose and length of term for which the biometric data was being collected, captured, obtained, and/or stored.
- 31. Defendant violated 14/15(e) of the Act by failing to store class members' biometric data using the reasonable standard of care within its industry and/or in a manner that is the same as or more protective than the manner in which they store, transmit, and protect other confidential and sensitive information.
 - 32. Defendant's conduct is at best negligent and at worst reckless.
- 33. Accordingly, Defendant is liable to Plaintiff and class members in the amount of liquidated damages, or actual damages, whichever is greater. 740 ILCS § 14/20(1).

<u>COUNT II</u> <u>VIOLATIONS OF ILLINOIS BIOMETRIC INFORMATION PRIVACY ACT</u> (Injunctive Relief)

- 34. Plaintiff incorporates by reference each of the preceding allegations as though fully set forth herein.
 - 35. The Act provides for injunctive relief. 740 ILCS § 14/20(4).

- 36. Plaintiff and class members are entitled to an order requiring Defendant to make disclosures consistent with the Act and enjoining further unlawful conduct.
- 37. Plaintiff seeks an order requiring Defendant to publicly disclose a written policy establishing the specific purpose and length of term for which Plaintiff's and class members' biometric data has been collected, stored, and used. Additionally, Plaintiff seeks a disclosure from Defendant relative to their policy of permanently destroying Plaintiff's and class members' biometric data. 740 ILCS § 14/15(a).
- 38. Plaintiff seeks an order requiring Defendant to disclose whether Defendant retained his or any other class members' biometrics, and, if so, when and how such biometrics were permanently destroyed.
- 39. Plaintiff seeks an order requiring Defendant to disclose to whom it has disseminated, sold, or transferred Plaintiff's and class members' biometric data.
- 40. Plaintiff seeks an order requiring Defendant to disclose the standard of care that it employed to store, transmit, and protect Plaintiff's and class members' biometrics.
 - 41. Plaintiff seeks an order enjoining Defendant from future violations of the Act.
- 42. Plaintiff and class members do not know what Defendant has done (or intends to do) with their biometric data. Injunctive relief is necessary to afford Plaintiff and class members the safety and peace of mind envisioned by the passage of the Act.

PRAYER FOR RELIEF

Plaintiff asks the court to enter judgment in his favor against the Defendant and issue an order:

a. Certifying this case as a class action, naming Plaintiff class representative and his counsel as class counsel;

- b. Declaring that Defendant has violated the Illinois Biometric Information Privacy Act, and enter a judgment in favor of Plaintiff and the class;
- c. Awarding statutory damages of \$5,000 for each willful and/or reckless violation of the Act;
- d. Awarding statutory damages of \$1,000 for each negligent violation of the Act;
- e. Awarding injunctive and equitable relief as necessary to protect the interests of the Plaintiff and the class;
- f. Awarding punitive damages;
- g. Declaring that Defendant's conduct violated the Act;
- h. Awarding reasonable attorneys' fees and costs of this action;
- i. Awarding pre-judgment and post-judgment interest on all monetary amounts awarded in this action; and
- j. Awarding such other general and equitable relief as this Court deems equitable and just.

Respectfully submitted,

/s/ William H. Beaumont

Roberto Luis Costales (#6329085)
William H. Beaumont (#6323256)
BEAUMONT COSTALES LLC
107 W. Van Buren, Suite 209
Chicago, IL 60605
Telephone: (773) 831-8000
rlc@beaumontcostales.com
whb@beaumontcostales.com
Attorneys for the Plaintiff